



This Quick Reference Guide is not intended to replace your vehicle Owner's Manual which contains more detailed information concerning the features of your vehicle, as well as important safety warnings designed to help reduce the risk of injury to you and your passengers. Please read your entire Owner's Manual carefully as you begin learning about your new vehicle and refer to the appropriate chapters when questions arise. All information contained in this Quick Reference Guide was accurate at the time of duplication. We reserve the right to change features, operation and/or functionality of any vehicle specification at any time. Your Ford dealer is the best source for the most current information. For detailed operating and safety information, please consult your Owner's Manual.

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April 2013
First Printing
Quick Reference Guide
FORD Taurus
Litho in U.S.A.

EG1J 19G217 AA



Quick Reference Guide

COMMONLY USED SYNC® VOICE COMMANDS



BASIC COMMANDS

- What can I say?
- List of commands
- Main menu
- Previous
- Next
- Go back
- Exit
- Help
- Vehicle health
- Pair my phone



PHONE

- Phone list of commands
- Dial
- Call <name> on cell/at home/at work
- Call voicemail
- Do not disturb <On/Off>
- Listen to text messages (phone-dependent feature)



CLIMATE**

- Climate control list of commands
- Climate <On/Off>
- Climate my temperature
- Climate temperature <60-85> degrees



ENTERTAINMENT

- Audio list of commands
 - You can also get detailed lists of commands for radio, USB, Bluetooth® audio, Sirius and SD Card
- Audio <On/Off>
- Radio
 - FM <87.9-107.9>
 - FM preset <#>
- CD
 - Play track <1-512>
 - Shuffle <On/Off>
- USB
 - Play song <name>
 - Play album <name>
- SiriusXM
 - <channel name>
 - Preset <#>



NAVIGATION**

- Navigation list of commands (if equipped)
 - Destination street address <number, name, city>
 - Destination home
 - Navigation voice <On/Off>
 - Navigation voice volume <increase/decrease>
 - Repeat instruction
 - Show <map/north-up/heading-up/3D>
- Travel Link list of commands
 - Traffic
 - Weather
 - Movie listings
 - Fuel prices
 - Sports <headlines/scores/schedule>



SYNC® SERVICES

If equipped, must say "Services" first, and then:

- What can I say?
- Traffic
- Directions
- Business search
- Operator (for direction or business search)
- Favorites
- News, sports, weather horoscopes, stock quotes, movies or travel
- Help

**Available only with MyFord Touch

Some features may not be available in your area. Refer to your Owner's Manual, visit the website or call the toll-free number for more information.

For U.S. customers: visit SyncMyRide.com or call **1-800-392-3673** (select Option 1 or 2 for language, then Option 3).

For Canadian customers: visit SyncMyRide.ca or call **1-800-565-3673** (select Option 1 or 2 for language, then Option 3).

LEARN HOW TO SYNC YOUR RIDE

SYNC is a voice-activated technology personalized by you. It is a hands-free, voice recognition system used for entertainment, information and communication.

SyncMyRide.com (U.S.)

SyncMyRide.ca (Canada)



fordowner.com



ford.ca

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

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INSTRUMENT PANEL

1. CRUISE CONTROL

To set your cruise control speed:

1. Press the **ON** control up and release.
2. Accelerate to the desired speed.
3. Press the **SET** control up and release, then take your foot off the accelerator. After you set your speed, you can press **SET +/-** to adjust cruise speed. To disable, press the **OFF** control down.

ADAPTIVE CRUISE CONTROL*

Allows you to set a 'gap distance' between yourself and the vehicle in front of you during highway driving. When your cruise control is active, press **GAP** up or down to select the gap distance. Four gap distance settings are available. Refer to the *Cruise Control* chapter of your *Owner's Manual* for more information.

2. POWER TILT/TELESCOPE STEERING COLUMN*/ ADJUSTABLE PEDALS*

Two separate controls allow you to tilt/telescope the steering column, and adjust the accelerator and brake pedals to the desired position.

3. LEFT VEHICLE INFORMATION DISPLAY*

Use the left-hand, 5-way controls located on your steering wheel to scroll through information such as fuel usage, trip odometer, trip timer and other features. You can also personalize various vehicle settings to match your preferences. Refer to the *Information Displays* chapter of your *Owner's Manual* for more information.

4. SERVICE ENGINE SOON LIGHT

 Illuminates briefly when the ignition is turned on. If it remains

on or is blinking after the engine is started, the On-Board Diagnostics (OBD-II) system has detected a malfunction. Drive in a moderate fashion and contact your authorized dealer as soon as possible.

5. AUDIO CONTROLS

Press **VOL +/-** to increase/decrease volume levels. Press **SEEK ▼/▲** to access the next/previous radio station preset, CD track or preset satellite radio channel*.



Press to access SYNC® phone features.



Press to access voice recognition.

6. RIGHT VEHICLE INFORMATION DISPLAY*

Displays information about Entertainment, Phone and Navigation*. Use the right-hand, 5-way controls located on your steering wheel

to scroll through, highlight and make minor adjustments within a selected menu. Refer to the *MyFord® Touch* chapter in your *Owner's Manual* for more information.

7. PUSH-BUTTON START*

Allows you to start your vehicle by pressing the **ENGINE START/STOP** button, while fully pressing down on the brake pedal. Press the button again to turn the engine off.

Note: Your intelligent access key must be inside the vehicle for the ignition to start.

8. HAZARD CONTROL

*if equipped

GETTING STARTED WITH YOUR SYNC® SYSTEM

SYNC is a hands-free, voice recognition system used for entertainment, information and communication. SYNC. SAY THE WORD.

BEFORE YOU GET STARTED

- 1) Set up your owner account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada). Register by following the on-screen instructions. After registering, you can see what services you are eligible for.
- 2) SYNC uses a wireless connection called  **Bluetooth®** to communicate with your phone. Turn **Bluetooth** mode on in your phone's menu options. This lets your phone find SYNC. If you need more details on setting up your phone to work with SYNC, visit SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada) or your phone manufacturer's website.

Why Do I Need a SYNC Owner Account?

A SYNC owner account is required for Vehicle Health Report activation and the ability to view your reports online. You'll also be able to take advantage of all of SYNC's Services and personalization features, such as saving your Favorites and Points of Interest (POI). You'll receive the latest software updates that add new places, directions and information; and if you have questions, you'll get free customer support. For additional support, refer to your *Owner's Manual*, visit the website or call the toll-free number. See the inside front cover of this guide for details.

PAIRING YOUR PHONE WITH SYNC

In order to use many of the features of SYNC, such as making a phone call, receiving a text or using SYNC services, you must first connect or pair your phone with SYNC.

To Pair Your Phone for the First Time

- 1) Make sure that your vehicle is in **P** (Park) and turn your ignition and radio on.
- 2) Press the phone button . When the display indicates no phone is paired, press **OK**.
- 3) When **Find SYNC** appears in the display, press **OK**.
- 4) Put your phone into **Bluetooth** discovery mode. See your phone's user guide if necessary.
- 5) When prompted on your phone's display, enter the PIN provided by SYNC into your phone.
- 6) The display will indicate when the pairing is successful.

The System May Prompt You to

- Set your phone as *primary/favorite* (the primary phone will receive messages and voice mails).
- Download your phone book (this is required to use the full set of voice commands).
- Turn on 911 Assist®.

GETTING STARTED WITH YOUR SYNC® SYSTEM

Tips

- Make sure you accept SYNC's request to access your phone.
- To pair subsequent phones, please refer to *Pairing Subsequent Phones* in the SYNC chapter of your *Owner's Manual*.
- If you are experiencing pairing problems, try performing a clean pairing by deleting your services from SYNC, deleting the SYNC connection from your phone, and then repeating the *Pairing Your Phone with SYNC* process.

USING MY PHONE WITH SYNC

Note: Enter your phone book contacts with both first and last names to increase SYNC's ability to select the correct contact. Remember to say the contact name exactly as it is listed in your phone book.

Making a Phone Call

Use SYNC to make a phone call to anyone in your phone book by pressing the voice button  and when prompted, give a voice command. For a list of voice commands, say **"What can I say?"**

For example, you could say **"Call Jake Smith at home"**. SYNC repeats the command back to you and dials the number.

Note: You can also make phone calls by giving say voice command **"Dial"**, then verbally say the phone number.

Answering Incoming Calls

Whenever you have an incoming call, you will be able to see the name and number of the person calling in your display. Press the phone button  to answer an incoming call. You can hang up at any time by pressing and holding the phone button .

Do Not Disturb Mode

This feature blocks incoming calls and text messages and saves them for later. You still have access to outgoing calls when this feature is active. Say the voice command, **"Do not disturb on"** to enable and **"Do not disturb off"** to disable.

USING SYNC TO ACCESS DIGITAL MEDIA

SYNC has a media hub with multiple inputs allowing you to access personal media from your digital devices.

Using Voice Commands to Play Music

- 1) Plug your media player into your USB port.
- 2) Press the voice button . When prompted say **"USB"**, then follow-up by saying a voice command. For a list of voice commands, say **"What can I say?"**
- 3) You will hear the command repeated back to you and the selected item will play.

Do More

Create your account at SyncMyRide.com (U.S.) or SyncMyRide.ca (Canada) and then use SYNC Services to get the most out of your SYNC experience. This includes voice-activated, turn-by-turn directions, traffic reports, business searches, sports scores, stock market reports and more. Say the voice command **"Services"** and SYNC will guide you through to the available services. More features may be available. Visit the website or call the toll-free number. See the inside front cover of this guide for more details.

SYNC® WITH MYFORD TOUCH®*

A REVOLUTIONARY WAY TO CONNECT WITH YOUR VEHICLE



GETTING STARTED, UNDERSTANDING SYNC WITH MYFORD TOUCH

Use the four corner, four-color touchscreen to explore and interact with your vehicle. The touchscreen works the same way traditional controls, knobs and buttons do. Press the various corners on your touchscreen to personalize the many features and settings of your vehicle all in one place. The system provides easy interaction with your cellular phone, multimedia entertainment, climate controls and navigation system*.

General Tips

- Press the home icon  at any time to return to your home screen or use the voice command by saying "Go back".
- For additional support, refer to your *Owner's Manual*, visit the website or call the toll-free number. See the inside front cover of this guide for details.

Before You Get Started

- Pair your phone to SYNC. To do this, touch **Add Phone** on your touchscreen. When prompted, enter the PIN provided on the display into your phone. The display will indicate when pairing is successful. See the *Getting Started with Your SYNC System* section for instructions on how to do this.
- Make sure your navigation SD card* is inserted into the media port located in the center console or your navigation features will not work.

*if equipped

PHONE

Voice-control your phone for hands-free calling with your phone securely put away. With SYNC, you won't even need to know the phone number. Just say the name of the person you want from your contacts.

Your phone connects you with many other features and SYNC Services*:

- Connect to SYNC Services* for traffic, directions, business searches and information favorites.
- Connect to Operator Assist to help locate a listing or destination.
- Call for a Vehicle Health Report.
- Automatically connect to a 911 Operator in the event of an accident (feature must be turned on prior to the event).
- Transfer calls seamlessly from SYNC to phone as you get in or out of your vehicle.

Refer to the SYNC chapter of your *Owner's Manual* for complete details.

NAVIGATION*

Get started with your navigation system by pressing the upper-right, green corner. The available, voice-activated navigation system includes:

- » SiriusXM Traffic
- » SiriusXM Travel Link
- » GPS (Global Positioning System) technology
- » 3-D mapping
- » Turn-by-turn navigation



Some features require activation. Refer to the *MyFord Touch* chapter of your *Owner's Manual* for complete details.

SYNC® WITH MYFORD TOUCH®*

Set a Destination

Set a destination on your touchscreen by using a street address, a city center, a place on the map or a Point of Interest (POI). The easiest way, however, is by voice.

- 1) Press the voice button , then when prompted say "**Destination street address**".
- 2) The system will ask you to say the full address and will display an example on-screen.
- 3) You can then speak the address naturally, such as: "**One two three Main Street, Anytown**".

You can also use the touchscreen to enter a destination and narrow your choices by city or street as you type.

You can choose from up to three different types of routes:

- **Fastest:** Uses the fastest moving roads possible.
- **Shortest:** Uses the shortest distance possible.
- **Eco (EcoRoute):** Uses the most fuel-efficient route.

*if equipped

SYNC® WITH MYFORD TOUCH®*



CLIMATE

SYNC with MyFord Touch controls the temperature, airflow direction, fan speed, and activates other climate features, such as heated/cooled front seats for you and your passenger. To use voice commands to operate climate, say a voice command like "Climate temperature 72 degrees" and MyFord Touch will make that adjustment.

Set Your Temperature

- » Touch the lower-right, blue Climate corner on the touchscreen.



- » Set your exact, desired temperature by using the + or - buttons.



ENTERTAINMENT

No matter how you store your music, SYNC makes it yours to enjoy when you're behind the wheel. Just press the lower-left, red corner of the touchscreen. From here, you can easily go between AM/FM, Sirius and other media sources.

Set Your Radio Presets

- » Touch the Entertainment corner on the touchscreen.
- » Touch FM.
- » Touch Direct Tune.
- » Enter the desired station and touch Enter.
- » Touch Presets and then touch and hold one of the memory preset buttons to save it. The sound will mute briefly and return once the station is saved.

Bring in Your Own Music

Gain access to any audio source by voice and even control how each operates, like changing radio stations, CD tracks or music on one of the following devices:

- » USB
- » Bluetooth® Streaming
- » SD Card
- » A/V In



For additional support, refer to your *Owner's Manual*, visit the website or call the toll-free number. See the inside front cover of this guide for details.

*if equipped

INTELLIGENT ACCESS KEY*



Note: Your intelligent access key must be within 3 feet (1 meter) of the vehicle for intelligent access to function properly.

To unlock a front door, pull a front exterior door handle. To lock the doors, press and hold the door handle lock sensor. Once your vehicle is unlocked, you can press the **exterior trunk release button** near the license plate.



The intelligent access key also contains a mechanical key blade, which can be used to unlock the driver door or lock the glovebox (if your vehicle is equipped with a locking glovebox), if necessary.

See the *Locks* chapter in your *Owner's Manual* for more details.

GLOBAL OPENING*

You can use the global opening feature by pressing and holding the lock button to vent the windows and moonroof*. Release the button once the motion starts. The windows and moonroof will continue opening. Press the lock or unlock button on the remote control to stop motion.

MYKEY®

MyKey allows you to program certain driving restrictions in order to promote good driving habits. You can program speed restrictions, limited volume levels, safety belt reminders and more. For complete information, refer to the *MyKey* chapter in your *Owner's Manual*.

CONVENIENCE

REMOTE START*

Remote start allows you to start the engine from outside your vehicle. To start, press  and then press  twice within three seconds. Your vehicle will run for 5, 10, or 15 minutes, depending on the setting. See the *Information Displays* chapter to select the duration of the remote start system.

Once inside, apply the brake while pressing the **ENGINE START/STOP** button. Shift into **D** (Drive) and go. If you have an integrated keyhead transmitter, simply insert the key into the ignition and turn the ignition on as you normally would before driving. To turn the engine off from outside the vehicle after using your remote start, press  once.

RAIN-SENSING WIPERS*

If activated, your wipers will automatically turn on when moisture is present on the windshield. The wiper speed will vary based on the amount of moisture detected and on the sensitivity setting. To deactivate, turn your wiper controls off.

Note: Make sure that this feature is turned off before entering a car wash.

*if equipped

ESSENTIAL INFORMATION

FUEL TANK CAPACITY/ FUEL INFO

Your vehicle has a 19.0 gallon (71.9L) fuel tank capacity. If your vehicle has a yellow ring around the fuel inlet, you have a flex fuel vehicle and should use only unleaded fuel or fuel ethanol (E85). For optimal performance, there are specific requirements for flex fuel vehicles. Refer to the *Fuel and Refueling* chapter of your *Owner's Manual*.

 Non-flex fuel vehicles use only "Regular" unleaded



gasoline with an octane rating of 87 or higher. **Do not use E85 fuels because your vehicle was not designed to run on fuels with more than 15% ethanol.**

EASY FUEL® SYSTEM

With this system, push on the fuel door to open, insert the nozzle and begin fueling. It is self-sealing and therefore protected against dust, dirt, water, snow and ice. Wait 10 seconds from the time the refueling nozzle is shut-off until you remove the nozzle from the vehicle to allow residual fuel in the nozzle to drain into the tank. When using a portable fuel container, slowly insert the fuel funnel (located in the spare tire compartment), and pour the fuel into the funnel.

Note: Do not use aftermarket funnels as they will not work with the Easy Fuel system and may cause damage. Properly clean the funnel after each use.

TOWING YOUR VEHICLE

Towing your vehicle behind an RV or any other vehicle may be limited. Refer to *Towing the Vehicle on Four Wheels* section in the *Towing* chapter of your *Owner's Manual*.

COLLISION WARNING SYSTEM*

This system is designed to alert the driver of certain

collision risks. Radar sensors detect if your vehicle is rapidly approaching another vehicle traveling in the same direction as yours. If it is, a red warning light illuminates and an audible warning tone sounds. If the risk of collision increases, the system will increase brake support for rapid braking.

Note: *Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to your Owner's Manual for safety information, more detail and limitations.*



LOCATION OF SPARE TIRE AND TOOLS

Your spare tire and tools are in your trunk underneath your cargo cover. The spare tire is designed for emergency use only and should be replaced as soon as possible. For complete details on changing your tire, refer to the *Wheels and Tires* chapter of your *Owner's Manual*.

Note: *Taurus SHO vehicles are equipped with a tire mobility kit. Refer to your Owner's Manual for information on how to use this kit.*



BLIND SPOT INFORMATION SYSTEM (BLIS®) WITH CROSS TRAFFIC ALERT (CTA)*

BLIS uses radar sensors to help you determine if a vehicle may be in your blind spot zone. CTA warns you if a car is coming from the sides when your vehicle is in R (Reverse). BLIS and CTA display a yellow indicator light in your exterior mirrors. CTA also sounds an audible alarm and displays messages to warn you from which direction vehicles are approaching. Refer to the *Driving Aids* chapter in your *Owner's Manual* for more information.

Note: *Driving aids do not replace the need to watch where the vehicle is moving and brake when necessary. Refer to your Owner's Manual for safety information, more detail and limitations.*

ESSENTIAL INFORMATION

TIRE PRESSURE MONITORING SYSTEM

Your vehicle has a tire pressure monitoring system that illuminates a low tire pressure warning light  in your instrument cluster when one or more of your tires is significantly underinflated. If this happens, stop and check your tires as soon as possible. Inflate them to the proper pressure. Refer to the *Wheels and Tires* chapter of your *Owner's Manual* for more information.



ROADSIDE ASSISTANCE

Your new Ford vehicle comes with the assurance and support of 24-hour emergency roadside assistance. To receive roadside assistance in the United States, call 1-800-241-3673. In Canada, call 1-800-665-2006.

REAR WINDOW BUFFETING

When one or both of your rear windows are open, you may hear a pulsing noise. To alleviate this, lower a front window until the noise subsides.

*if equipped

*if equipped

FUNCTION

REAR VIEW CAMERA*

This system provides a visual image of the area behind the vehicle. The display automatically appears in the touchscreen when the vehicle is in R (Reverse) and uses lines to alert you of your vehicle's path and proximity to objects behind you. For non-touchscreen vehicles, the image will appear in the 4.2 inch center stack display.

REVERSE SENSING SYSTEM*

This system sounds a warning tone if there is an obstacle near the vehicle's rear bumper when the vehicle is in R (Reverse) and is traveling less than 3 mph (5 km/h). The warning tone will increase in frequency as the object gets closer.

Note: *Visibility aids do not replace the need to watch where the vehicle is moving. Refer to your Owner's Manual for safety information, more detail and limitations.*

SELECTSHIFT AUTOMATIC® TRANSMISSION*



Gives you the ability to manually change gears if you would like. To use, move the gearshift lever from D (Drive) to S (Sport). Then, use the paddle shifters located on your steering wheel to make shifts quickly. Pull the right paddle (+) to upshift, pull the left paddle (-) to downshift. If your vehicle is equipped with a +/- thumb switch on your gearshift lever, press (+) to upshift, press (-) to downshift.

SECURICODE™ KEYLESS ENTRY KEYPAD*

Allows you to lock or unlock the doors, recall memory features and arm or disarm

the anti-theft alarm. The keypad, located near the driver's window, is invisible until touched and then it lights up so you can see and touch the buttons. To get started, you will need your 5-digit factory code found on your owner's wallet card (located in the glove box). Entering this code unlocks the driver's door. To lock all of the doors, press and hold 7•8 and 9•0 at the same time. For complete information, refer to the *SecuriCode Keyless Entry Keypad* section in the *Locks* chapter of your *Owner's Manual*.

FUEL-EFFICIENT TRANSMISSION

Your vehicle has been designed to improve fuel economy by reducing fuel usage while coasting or decelerating. This may be perceived as a light to medium braking sensation when removing your foot from the accelerator pedal.

ACTIVE PARK ASSIST*

The active park assist system can detect an available parallel parking space and automatically steer the vehicle into that space (hands-free). The system instructs the driver with visual and/or audible instructions with regard to braking, accelerating and shifting gears in order to safely park the vehicle. To initiate active park assist, press the AUTO IPI button located on the instrument panel. To stop the parking procedure, grab the steering wheel or press the control again. For complete information, refer to the *Parking Aids* chapter of your *Owner's Manual*.

Note: *The driver is always responsible for controlling the vehicle, supervising the system and intervening if required.*

*if equipped

HEATED AND COOLED FRONT SEATS*

To access, press the Climate corner on the touchscreen. For heated front seats, press repeatedly to cycle through the various heat modes and off. For cooled front seats, press repeatedly to cycle through the various cooling modes and off. If your vehicle



is not equipped with a touchscreen, use the hard button controls (indicated by the same symbols) to cycle through the various heated or cooled modes and off.

HEATED STEERING WHEEL*

Your vehicle may be equipped with a heated steering wheel. To access, press the Climate corner of the touchscreen. Press to turn on and off.

Note: *The wood trim will not heat between the 10 and 2 o'clock positions.*

HEATED REAR SEATS*

The controls are on the back of the center console. Press heated seat button to cycle through the various heat settings and off. Warmer settings are indicated by more indicator lights.

MEMORY FUNCTION*

Use the memory controls located on the side seat panel to program and then recall memory positions. Move the features to the desired positions. To Program position 1, press

and hold until you hear a tone. To set a second position, press and hold until the same tone sounds. You can now use these controls to recall the set positions.

TILTING HEAD RESTRAINTS*



Your vehicle's front head restraints can be tilted to suit your needs. First, adjust the seatback to an upright driving position. Then, tilt the head restraint forward by gently pulling the top of the head restraint. Once it is in the forward-most position,

tilting it forward once more will release it to the original upright position.

Note: *Do not attempt to force the head restraint backward after it is tilted. Instead, continue tilting it forward until the head restraint releases to the upright position.*

MOONROOF*

Your moonroof is equipped with an automatic, one-touch, express opening, closing and venting feature. To open, press and release the SLIDE control. Pull and release the SLIDE control to close. Vent the moonroof by pressing and releasing the TILT control. To close from a venting position, pull and hold the TILT control.

*if equipped