FORD **FOCUS ELECTRIC** Owner's Manual



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Part Number: CG3631en 11/2014 20141118104548

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ABOUT THIS MANUAL

Thank you for choosing Ford. We recommend that you take some time to get to know your vehicle by reading this manual. The more that you know about it, the greater the safety and pleasure you will get from driving it.

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

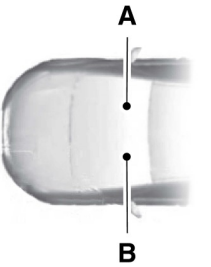
Note: *This manual describes product features and options available throughout the range of available models, sometimes even before they are generally available. It may describe options not fitted to the vehicle you have purchased.*

Note: *Some of the illustrations in this manual may show features as used in different models, so may appear different to you on your vehicle.*

Note: *Always use and operate your vehicle in line with all applicable laws and regulations.*

Note: *Pass on this manual when selling your vehicle. It is an integral part of your vehicle.*

This manual may qualify the location of a component as left-hand side or right-hand side. The side is determined when facing forward in the seat.



E154903

A Right-hand side.
B Left-hand side.

SYMBOLS GLOSSARY

These are some of the symbols you may see on your vehicle.


Safety alert


See Owner's Manual


Air conditioning system



Anti-lock braking system


Avoid smoking, flames or sparks


Battery


Battery acid


Brake fluid - non petroleum based

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Brake system


Cabin air filter


Check fuel cap


Child safety door lock or unlock


Child seat lower anchor


Child seat tether anchor


Cruise control


Do not open when hot


Engine air filter


Engine coolant


Engine coolant temperature


Engine oil


Explosive gas


Fan warning


Fasten safety belt


Front airbag


Front fog lamps


Fuel pump reset


Fuse compartment


Hazard warning flashers


Heated rear window



Heated windshield


Interior luggage compartment release


Jack


Keep out of reach of children


Lighting control


Low tire pressure warning



Maintain correct fluid level


Note operating instructions


Panic alarm


Parking aid


Parking brake


Power steering fluid


Power windows front/rear


Power window lockout


Service engine soon


Side airbag


Shield the eyes


Stability control


Windshield wash and wipe

DATA RECORDING

A large number of electronic components of your vehicle contain data storage modules temporarily or permanently storing technical data about the condition of the vehicle, events and errors.

In general, this technical information documents the condition of parts, modules, systems or the environment:

- Operating conditions of system components (e.g. filling levels).
- Status messages of the vehicle and its individual components (e.g. number of wheel revolutions/rotational speed, deceleration, lateral acceleration).
- Malfunction and defects in important system components (e.g. lighting and brake system).
- Vehicle reactions in particular driving situations (e.g. inflation of an airbag, activation of the stability regulation system).
- Environmental conditions (e.g. temperature).

These data are exclusively technical and help identification and correction of errors as well as optimisation of vehicle functions. Motion profiles indicating travelled routes cannot be created with these data.

If services are used (e.g. repair works, service processes, warranty cases, quality assurance), employees of the service network (including manufacturers) are able to read out this technical information from the event and error data storage modules using special diagnostic devices. If required, you will receive further information. After an error has been corrected, these data are deleted from the error storage module or they are constantly overwritten.

When using the vehicle, situations may occur in which these technical data related to other information (accident report, damages on the vehicle, witness statements etc.) may be associated with a specific person - possibly, with the assistance of an expert.

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Additional functions contractually agreed upon with the client (e.g. vehicle location in emergency cases) allow the transmission of particular vehicle data from the vehicle.

REPLACEMENT PARTS RECOMMENDATION

Your vehicle has been built to the highest standards using quality parts. We recommend that you demand the use of genuine Ford and Motorcraft parts whenever your vehicle requires scheduled maintenance or repair. You can clearly identify genuine Ford and Motorcraft parts by looking for the Ford, FoMoCo or Motorcraft branding on the parts or their packaging.

Scheduled Maintenance and Mechanical Repairs

One of the best ways for you to make sure that your vehicle provides years of service is to have it maintained in line with our recommendations using parts that conform to the specifications detailed in this Owner's Manual. Genuine Ford and Motorcraft parts meet or exceed these specifications.

Collision Repairs

We hope that you never experience a collision, but accidents do happen. Genuine Ford replacement collision parts meet our stringent requirements for fit, finish, structural integrity, corrosion protection and dent resistance. During vehicle development we validate these parts deliver the intended level of protection as a whole system. A great way to know for sure you are getting this level of protection is to use genuine Ford replacement collision parts.

Warranty on Replacement Parts

Genuine Ford and Motorcraft replacement parts are the only replacement parts that benefit from a Ford Warranty. Damage caused to your vehicle as a result of the failure of non-Ford parts may not be covered by the Ford Warranty. For additional information, refer to the terms and conditions of the Ford Warranty.

MOBILE COMMUNICATIONS EQUIPMENT

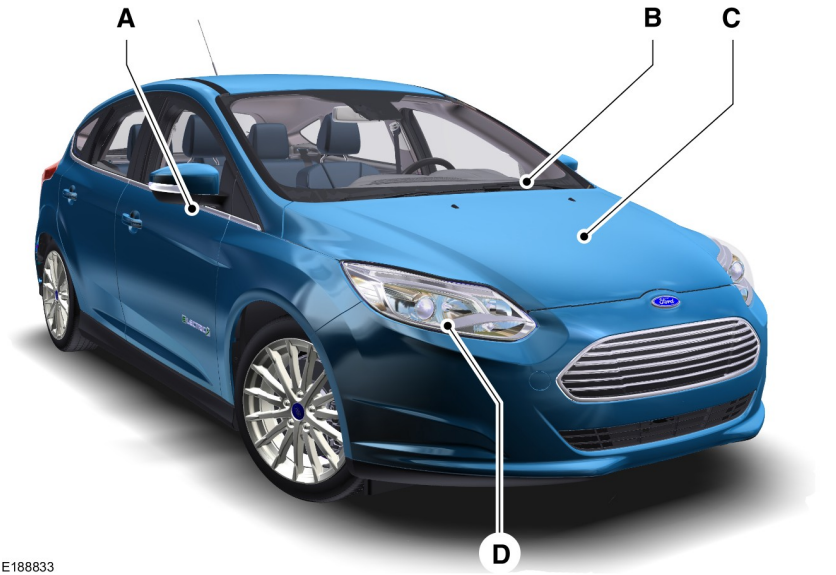
Using mobile communications equipment is becoming increasingly important in the conduct of business and personal affairs. However, you must not compromise your own or others' safety when using such equipment. Mobile communications can enhance personal safety and security when appropriately used, particularly in emergency situations. Safety must be paramount when using mobile communications equipment to avoid negating these benefits. Mobile communication equipment includes, but is not limited to, cellular phones, pagers, portable email devices, text messaging devices and portable two-way radios.

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

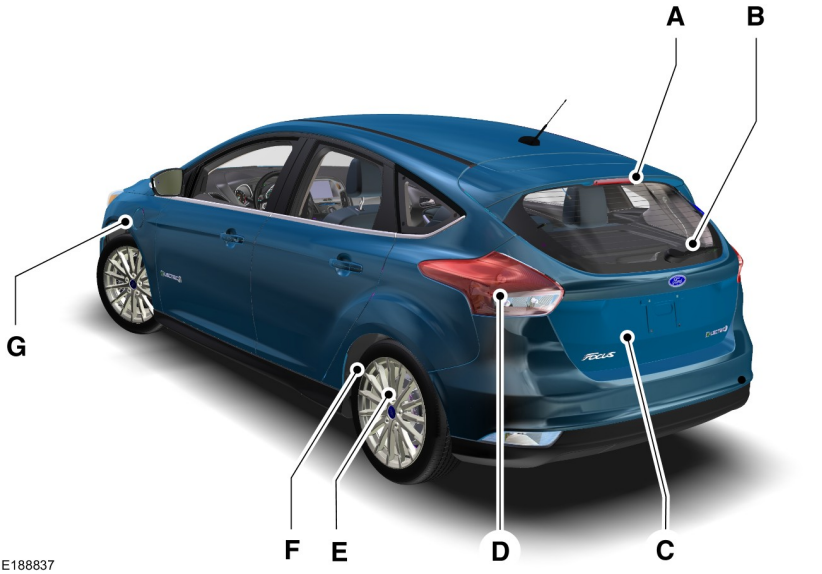
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FRONT EXTERIOR OVERVIEW



A See **Locking and Unlocking** (page 31).
B See **Changing the Wiper Blades** (page 139).
C See **Maintenance** (page 134).
D See **Changing a Bulb** (page 141).

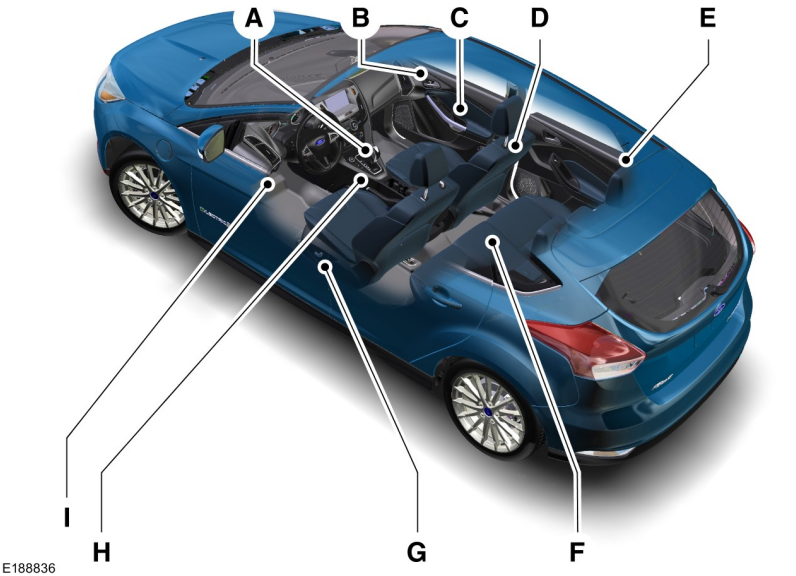
REAR EXTERIOR OVERVIEW



A See **Changing a Bulb** (page 141).
B See **Changing the Wiper Blades** (page 139).
C See **Temporary Mobility Kit** (page 148).
D See **Changing a Bulb** (page 141).
E See **Changing a Road Wheel** (page 155).
F See **Wheels and Tires** (page 148).
G Charge port. See **High Voltage Battery** (page 93).

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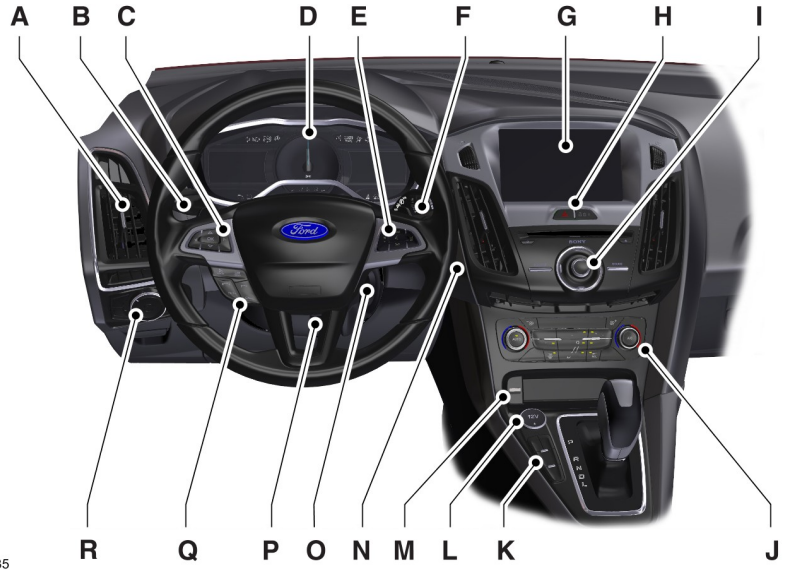
VEHICLE INTERIOR OVERVIEW



A See **Transmission** (page 98).
B See **Locking and Unlocking** (page 31).
C See **Power Windows** (page 53).
D See **Head Restraints** (page 81).
E See **Fastening the Safety Belts** (page 23).
F See **Rear Seats** (page 84).
G See **Manual Seats** (page 82). See **Power Seats** (page 83).
H See **Parking Brake** (page 101).
I See **Opening and Closing the Hood** (page 134).

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INSTRUMENT PANEL OVERVIEW - LHD

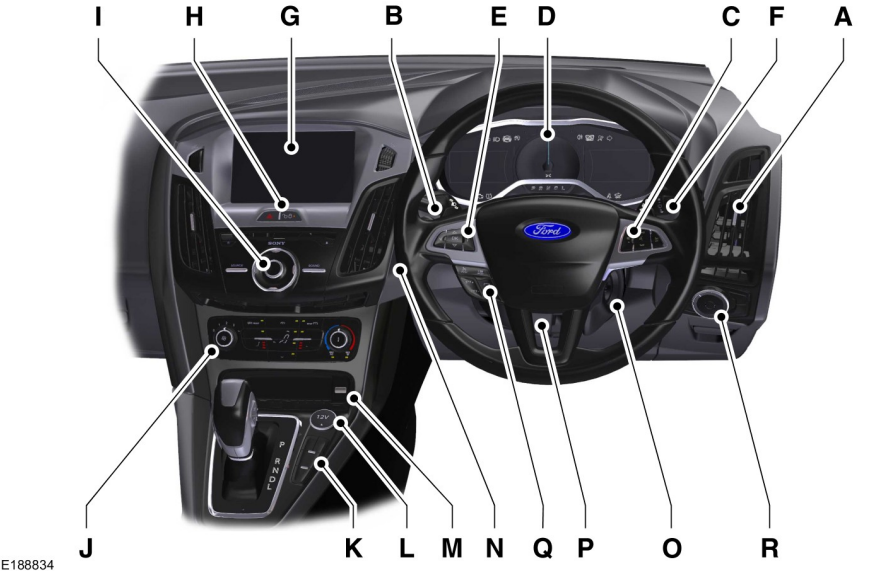


A Air vents. See **Air Vents** (page 76).
B Direction indicators. See **Direction Indicators** (page 51).
C Information display control. See **Information Display Control** (page 43).
D Instrument cluster. See **Gauges** (page 58).
E Information display control. See **Information Display Control** (page 43).
F Wiper lever. See **Wipers and Washers** (page 44).
G Information and entertainment display.
H Hazard flasher switch.
I Audio unit. See **Audio Unit** (page 163).
J Climate controls. See **Climate Control** (page 76).
K Parking aid switch. See **Parking Aids** (page 105).
L Auxiliary power point. See **Auxiliary Power Points** (page 87).
M USB port. See **USB Port** (page 166).

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N Keyless start button.
O Ignition switch.
P Steering wheel adjustment. See **Adjusting the Steering Wheel** (page 42).
Q Cruise control switches. See **Using Cruise Control** (page 110).
R Lighting control. See **Lighting** (page 47).

INSTRUMENT PANEL OVERVIEW - RHD



A Air vents. See **Air Vents** (page 76).
B Direction indicators. See **Direction Indicators** (page 51).
C Information display control. See **Information Display Control** (page 43).
D Instrument cluster. See **Gauges** (page 58).
E Information display control. See **Information Display Control** (page 43).
F Wiper lever. See **Wipers and Washers** (page 44).
G Information and entertainment display.

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H Hazard flasher switch. See **Roadside Emergencies** (page 117).
I Audio unit. See **Audio Unit** (page 163).
J Climate controls. See **Climate Control** (page 76).
K Parking aid switch. See **Parking Aids** (page 105).
L Auxiliary power point. See **Auxiliary Power Points** (page 87).
M USB port. See **USB Port** (page 166).
N Keyless start button. See **Starting the Electric Motor** (page 90).
O Ignition switch. See **Starting the Electric Motor** (page 90).
P Steering wheel adjustment. See **Adjusting the Steering Wheel** (page 42).
Q Cruise control switches. See **Using Cruise Control** (page 110).
R Lighting control. See **Lighting** (page 47).

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INSTALLING CHILD SEATS



E161855



E133140



E68916

WARNINGS

Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

WARNINGS

Your vehicle may have a passenger airbag deactivation switch. You must switch the airbag off when using a rearward facing child seat on the front seat. Make sure you switch the airbag back on following removal of the rearward facing child seat. Failure to follow this warning could result in serious personal injury or death.

Use an approved child seat to secure children less than 59 in (150 cm) tall on the rear seat.

Read and follow the manufacturer's instructions when you are installing a child seat.

Do not modify child seats in any way.

Do not hold a child on your lap when your vehicle is moving.

To avoid risk of injury, do not leave children or pets unattended in your vehicle.

If your vehicle has been involved in a crash, have the child seats checked by an authorized dealer.

Only child seats certified to ECE-R129, ECE-R44.03 or later have been tested and approved for use in your vehicle. A choice of child seats are available from authorized dealers.

Note: *Mandatory use of child seats varies from country to country.*

Child Seats for Different Mass Groups

Use the correct child seat as follows:

Rearward Facing Baby Safety Seat (Group 0+)



E68918

Secure children that weigh less than 29 lb (13 kg) in a rearward facing baby safety seat on the rear seat.

Child Safety Seat (Group 1)



E68920

Secure children that weigh between 29 lb (13 kg) and 40 lb (18 kg)in a child safety seat on the rear seat.

Booster Seats

WARNINGS

Do not install a booster seat or a booster cushion with only the lap strap of the safety belt.

Do not install a booster seat or a booster cushion with a safety belt that is slack or twisted.

Do not put the safety belt under your child's arm or behind your child's back.

Do not use pillows, books or towels to boost your child's height.

Make sure that your children sit in an upright position.

Make sure the child seat rests tightly against the vehicle seat. If necessary, adjust the seat backrest to an upright position. It may also be necessary to lift or remove the head restraint. See **Head Restraints** (page 81).

You must reinstall the head restraint following the removal of the child seat. See **Head Restraints** (page 81).

Secure children that weigh more than 33 lb (15 kg) but are less than 59.06 in (150 cm) tall in a booster seat or a booster cushion.

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Booster Seat (Group 2)



E70710

We recommend that you use a booster seat that combines a cushion with a backrest instead of a booster cushion only. The raised seating position will allow you to position the shoulder strap of the adult safety belt over the center of your child's shoulder and the lap strap tightly across your child's hips.

Booster Cushion (Group 3)



E68924

ISOFIX Anchor Points



E174928

WARNING

Use an anti-rotation device when using the ISOFIX system. We recommend the use of a top tether or support leg.

Your vehicle has ISOFIX anchor points that accommodate universally approved ISOFIX child seats.

The ISOFIX system has two rigid attachment arms on the child seat. These attach to anchor points on the second row seats, where the cushion and backrest meet. For child seats with a top tether, tether anchor points are on the rear of the second row seats.

Note: *When you are purchasing an ISOFIX seat, make sure that you know the correct mass group and ISOFIX size class for the intended seating locations. See* ***Child Seat Positioning*** *(page 19).*

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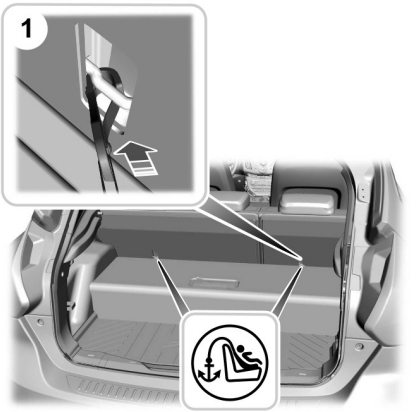
Attaching a Child Seat With Top Tethers

WARNING

Do not attach the top tether strap to anything other than the correct top tether strap anchor point.

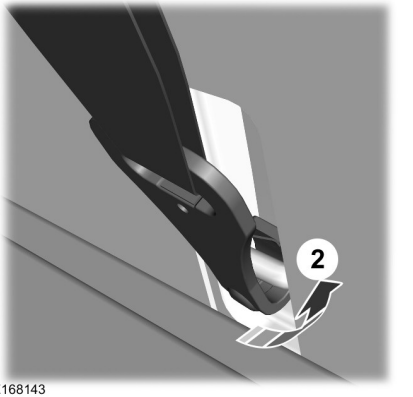
Follow the child seat manufacturer's instructions for installing a child seat with a top tether.

Top Tether Anchor Points



E167303

1. Rotate the tether hook, and then move the hook under the anchor point.



E168143

2. Clip the tether strap to the anchor as shown.

Attaching a Child Seat With a Support Leg

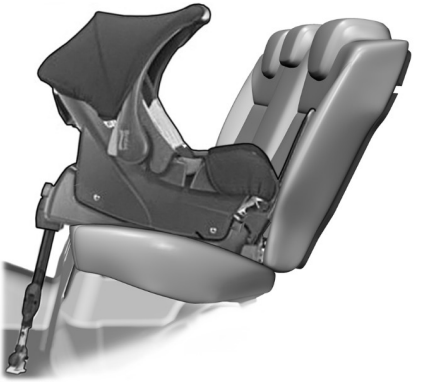
WARNINGS

Make sure the support leg is long enough to reach the vehicle floor.

Make sure that the child seat manufacturer lists your vehicle as suitable for use with this type of child seat.

Follow the child seat manufacturer's instructions for installing a child seat with a support leg.

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E185352

CHILD SEAT POSITIONING

WARNINGS

See an authorized dealer for the latest details relating to our recommended child seats.

Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

WARNINGS

If you use a child seat that has a support leg, make sure the support leg rests securely on the floor.

If you use a child seat and a safety belt, make sure that the safety belt is not slack or twisted.

Make sure the child seat rests tightly against the vehicle seat. If necessary, adjust the seat backrest to an upright position. It may also be necessary to lift or remove the head restraint. See **Head Restraints** (page 81).

You must reinstall the head restraint following the removal of the child seat. See **Head Restraints** (page 81).

Note: *When using a child seat on a front seat, always adjust the front passenger seat as far back as possible. If it proves difficult to tighten the lap section of the safety belt without slack remaining, adjust the seat backrest to the fully upright position and raise the height of the seat. See* ***Seats*** *(page 81).*

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Seating positions	Mass group categories				
	0	0+	1	2	3
	Up to 22 lbs (10 kg)	Up to 29 lbs (13 kg)	20 - 40 lbs (9 - 18 kg)	33 - 55 lbs (15 - 25 kg)	46 - 79 lbs (22 - 36 kg)
Front passenger seat with airbag **ON**	X	X	UF[1]	UF[1]	UF[1]
Front passenger seat with airbag **OFF**	U[1]	U[1]	U[1]	U[1]	U[1]
Rear seats	U	U	U	U	U

X Not suitable for children in this mass group.

U Suitable for universal category child seats approved for use in this mass group.

U[1] Suitable for universal category child seats approved for use in this mass group. We recommend that you secure children in a government approved child seat, on a rear seat.

UF[1] Suitable for universal category forward facing child seats approved for use in this mass group. We recommend that you secure children in a government approved child seat, on a rear seat.

ISOFIX Child Seats

Seating positions		Mass group categories			
		0	0+	1	
		Rearward facing		Forward facing	Rearward facing
		Up to 29 lbs (13 kg)		20 - 40 lbs (9 - 18 kg)	
Front passenger seat	Size class	No ISOFIX			
	Size type				
Rear outboard seat ISOFIX	Size class	C, D, E[1]		A, B, B1[1]	C, D[1]
	Size type	IL[2]		IL[2], IUF[3]	IL[2]

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Seating positions		Mass group categories			
		0	0+	1	
		Rearward facing		Forward facing	Rear-ward facing
		Up to 29 lbs (13 kg)		20 - 40 lbs (9 - 18 kg)	
Rear center seat	Size class	No ISOFIX			
	Size type				

IL Suitable for use with particular ISOFIX child restraints systems in the semi-universal category. Refer to the child restraint system manufacturer vehicle recommendation list for additional information.

IUF Suitable for use with forward facing ISOFIX child restraints systems in the universal category.

[1]The capital letters A to G define the ISOFIX size class for both universal and semi-universal child restraints systems. You can see the identification letters on ISOFIX child restraints.

[2]At the time of going to print, the recommended Group O+ ISOFIX baby safety seat is the Britax Roemer Baby Safe.

[3]At the time of going to print, the recommended Group 1 ISOFIX child seat is the Britax Roemer Duo.

i-Size Child Seats

	Front passenger seat	Rear outboard seats	Rear center seat
i-Size Child Restraint Systems	X	i-U	X

i-U Suitable for use with forward and rearward facing i-Size child restraint systems.

X Not suitable for use with i-Size child restraint systems.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

CHILD SAFETY LOCKS - VEHICLES WITH: MECHANICAL CHILD PROOF LOCKS

When these locks are set, the rear doors cannot be opened from the inside.



E112197

The childproof locks are located on the rear edge of each rear door and must be set separately for each door.

Left-Hand Side

Turn counterclockwise to lock and clockwise to unlock.

Right-Hand Side

Turn clockwise to lock and counterclockwise to unlock.

CHILD SAFETY LOCKS - VEHICLES WITH: REMOTE CHILD PROOF LOCKS



E124779

Press the switch to turn them on.

Note: *You cannot use the rear power window switches with the child safety locks on.*

Press the switch again to turn them off.

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FASTENING THE SAFETY BELTS

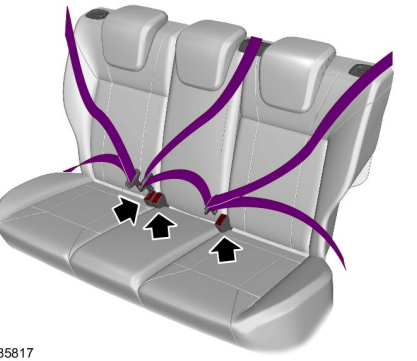
WARNINGS

Insert the tongue into the buckle until you hear a distinct click. You have not fastened the safety belt correctly if you do not hear a click.

Make sure that your safety belt is securely stored away and is not outside your vehicle when closing the door.



E74124



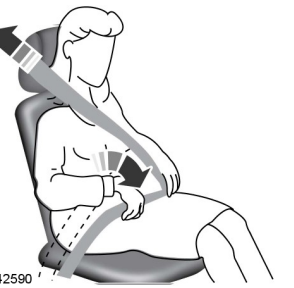
E85817

Pull the safety belt out steadily. It may lock if you pull it sharply or if your vehicle is on a slope.

The rear outer safety belts can lock if you return the seat backrest from a folded position to the upright position forcefully. Should the safety belt lock, feed a small length of webbing back toward the stowed position.

Press the red button on the buckle to release the safety belt. Hold the tongue and let it retract completely and smoothly to its stowed position.

Using Safety Belts During Pregnancy



E142590

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

WARNING

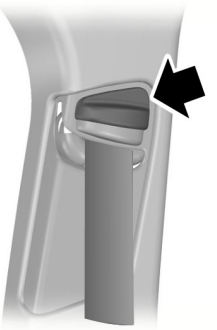
Position the safety belt correctly for your safety and that of your unborn child. Do not use only the lap strap or the shoulder strap.

Pregnant women should always wear their safety belt. The lap belt portion of a combination lap and shoulder belt should be positioned low across the hips below the belly and worn as tight as comfort will allow. The shoulder belt should be positioned to cross the middle of the shoulder and the center of the chest.

SAFETY BELT HEIGHT ADJUSTMENT

WARNING

Position the safety belt height adjusters so that the belt rests across the middle of your shoulder. Failure to adjust the safety belt correctly could reduce the effectiveness of the safety belt and increase the risk of injury in a crash.



E87511

To adjust the shoulder belt height, squeeze the button and slide the height adjuster up or down. Release the button and pull down on the height adjuster to make sure it is locked in place.

SAFETY BELT MINDER

WARNING

The system will only provide protection when you use the safety belt correctly.

The warning lamp illuminates and an audible warning will sound when the following conditions have been met:

- The front safety belts have not been fastened.
- Your vehicle exceeds a relatively low speed.

It will also illuminate and sound if a front safety belt is unfastened when your vehicle is moving.

If you do not fasten your safety belt the warning switches off automatically after approximately five minutes.

Turning the Safety Belt Minder Off

Contact an authorized dealer.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

PRINCIPLE OF OPERATION

WARNINGS

Extreme Hazard! Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

Do not modify the front of your vehicle in any way. This could adversely affect deployment of the airbags. Failure to adhere to this warning could result in serious personal injury or death.

Wear a safety belt and keep sufficient distance between yourself and the steering wheel. Only when you use the safety belt correctly, can it hold you in a position that allows the airbag to achieve its optimum effect. See **Sitting in the Correct Position** (page 81). Failure to adhere to this warning could result in serious personal injury or death.

Repairs to the steering wheel, steering column, seats, airbags and safety belts must be carried out by an authorized dealer. Failure to adhere to this warning could result in serious personal injury or death.

Keep the areas in front of the airbags free from obstruction. Do not affix anything to or over the airbag covers. In the event of a crash, hard objects could cause serious personal injury or death.

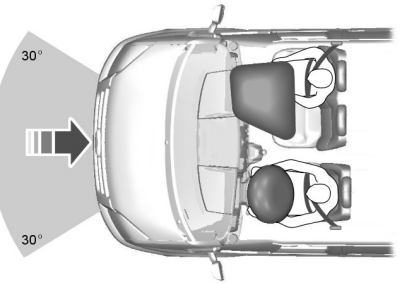
Do not puncture the seat with sharp objects. This could damage and adversely affect deployment of the airbags. Failure to adhere to this warning could result in serious personal injury or death.

Use seat covers designed for seats with side airbags. Have these fitted by an authorized dealer. Failure to adhere to this warning could result in serious personal injury or death.

Note: *You will hear a loud bang and see a cloud of harmless powdery residue if an airbag deploys. This is normal.*

Note: *Only wipe airbag covers with a damp cloth.*

DRIVER AIRBAG

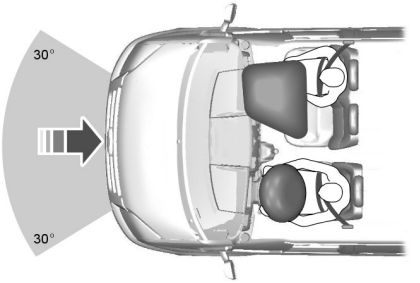


E68581

The airbag will deploy during significant frontal collisions or collisions that are up to 30 degrees from the left or the right. The airbag will inflate within a few thousandths of a second and deflate on contact with the occupant, thus cushioning forward body movement. During minor frontal collisions, overturns, rear collisions and side collisions, the airbag will not deploy.

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PASSENGER AIRBAG



E68581

The airbag will deploy during a significant frontal crash or crashes that are up to 30 degrees from the left or the right. The airbag will inflate within a few thousandths of a second and deflate on contact with the occupant, thus cushioning forward body movement. During minor frontal crashes, overturns, rear crashes and side crashes, the airbag will not deploy.

Switching the Passenger Airbag Off (If Equipped)

WARNING

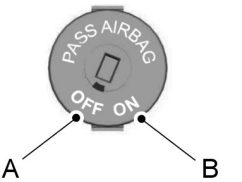
Extreme Hazard! You must switch the passenger airbag off when you are using a rearward facing child seat on the front passenger seat. Never use a rearward facing child restraint on a seat protected by an active airbag in front of it. Death or serious injury to the child can occur.

If you need to fit a child restraint on a seat protected by an operational airbag in front of it, have a passenger airbag deactivation switch fitted. Contact an authorized dealer.



E190145

The passenger airbag deactivation switch is located in the glove box.



E71312

A Switch off
B Switch on

Turn the switch to position A.

When you switch your vehicle on check that the airbag deactivation warning lamp illuminates. This is located in the overhead console.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Switching the Passenger Airbag On

WARNING

You must switch the passenger airbag on when you are not using a rearward child seat on the front passenger seat. Failure to adhere to this warning could result in serious personal injury or death.

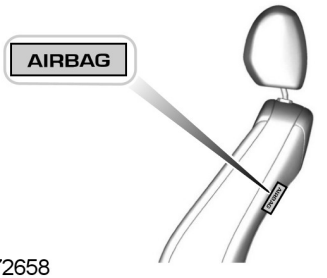
Turn the switch to position B.

When you switch your vehicle on check that the airbag deactivation warning lamp does not illuminate. This is located in the overhead console.

SIDE AIRBAGS

WARNING

Use seat covers designed for seats with side airbags. Have these fitted by an authorized dealer.

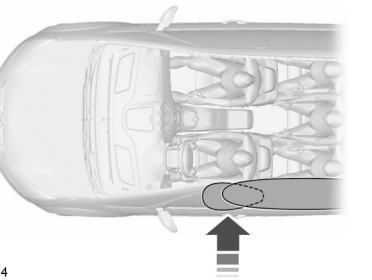


E72658

The airbags are located inside the seatback of the front seats. There is a label attached to the side of the seatback to indicate this.

The airbag will deploy during significant lateral collisions. The airbag will not deploy in minor lateral and frontal collisions, rear collisions, or overturns.

SIDE CURTAIN AIRBAGS



E75004

The airbags are located over the front and rear side windows.

The airbag will deploy during significant lateral collisions. It will also deploy during significant frontal angled collisions. The curtain airbag will not deploy in minor lateral and frontal collisions, rear collisions, or overturns.

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GENERAL INFORMATION ON RADIO FREQUENCIES

Note: *Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.*

The typical operating range for your transmitter is approximately 33 ft (10 m).

A decrease in operating range could be caused by:

- weather conditions
- nearby radio towers
- structures around your vehicle
- other vehicles parked next to your vehicle.

The radio frequency used by your remote control can also be used by other radio transmitters, for example amateur radios, medical equipment, wireless headphones, wireless remote controls, cell phones, battery chargers and alarm systems. If the frequencies are jammed, you will not be able to use your remote control. You can lock and unlock the doors with the key.

Note: *Make sure your vehicle is locked before leaving it unattended.*

Note: *If you are in range, the remote control will operate if you press any button unintentionally.*

Note: *The remote control contains sensitive electrical components. Exposure to moisture or impact may cause permanent damage.*

REMOTE CONTROL - VEHICLES WITH: KEYLESS ENTRY

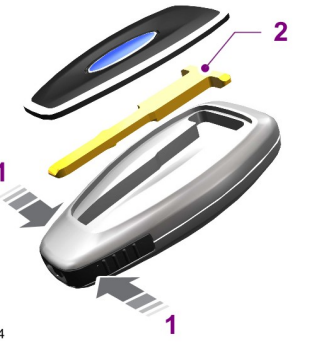
Intelligent Access Key



E162192

Key Blade

The intelligent access key also contains a removable key blade that you can use to unlock your vehicle.



E87964

To release the key blade:

1. Press and hold the buttons on the edges to release the cover. Carefully remove the cover.
2. Remove the key blade.

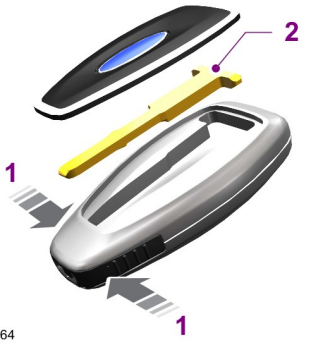
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Programming a New Remote Control

To program an additional remote control See **Security** (page 36).

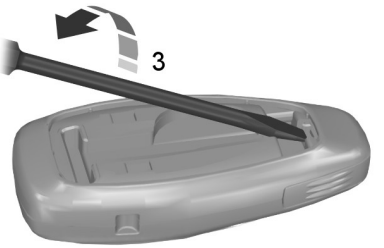
Changing the Remote Control Battery

Make sure that you dispose of old batteries in an environmentally friendly way. Seek advice from your local authority regarding recycling.



E87964

1. Press and hold the buttons on the edges to release the cover. Carefully remove the cover.
2. Remove the key blade.



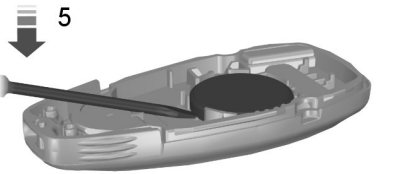
E105362

3. Use a suitable tool, for example a screwdriver, to carefully seperate the two halves of the remote control.



E119190

4. Twist the screwdriver in the position shown to separate the two halves of the remote control.



E125860

Note: *Do not touch the battery contacts or the printed circuit board with the screwdriver.*

5. Carefully prise out the battery with the screwdriver.
6. Install a new battery (3V CR 2032) with the + facing downwards.
7. Assemble the two halves of the remote control.
8. Reinstall the key blade.

Note: *Do not wipe off any grease on the battery terminals or on the back surface of the circuit board.*

Note: *Replacing the battery does not delete the transmitter from the vehicle. The transmitter should operate normally.*

Locating Your Vehicle

Press the lock button on the key twice within three seconds. The horn may sound and the direction indicators flash.

The horn may sound twice and the direction indicators do not flash if:

- Locking was not successful.
- Any door or the liftgate is open.
- The hood is open on vehicles with an anti-theft alarm or remote start.

REPLACING A LOST KEY OR REMOTE CONTROL

You can purchase replacement keys or remote controls from an authorized dealer. Authorized dealers can program remote controls for your vehicle.

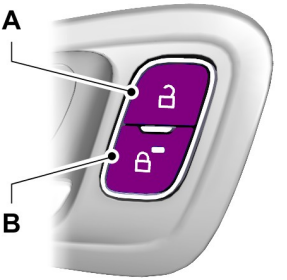
To re-program the passive anti-theft system see an authorized dealer.

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LOCKING AND UNLOCKING

Power Door Locks

The power door lock control is on the driver door.



A Unlock.

B Lock.

Remote Control

You can use the remote control at any time while your vehicle is switched off.

Unlocking the Doors

Press the button to unlock all doors. The direction indicators will flash.

Note: *You can unlock the driver's door with the key. Use the key when the remote control is not functioning.*

Note: *When you lock your vehicle for several weeks, the remote control will be switched off. Your vehicle must be unlocked and started. Unlocking and starting your vehicle once will enable the remote control.*

Reprogramming the Unlocking Function

You can reprogram the unlocking function so that only the driver door is unlocked. See **Remote Control** (page 28).

Locking the Doors

Press the button to lock all the doors. The direction indicators will flash.

Note: *If any door or the luggage compartment is not closed, or if the hood is not closed on vehicles that have an anti-theft alarm or remote start, the direction indicators will not flash.*

Double Locking the Doors

WARNING

Do not use double locking when passengers or animals are inside your vehicle. You will not be able to unlock the doors from the inside if you have double locked them.

Double locking is a theft protection feature that prevents someone from opening the doors from the inside. You can only double lock the doors if they are all closed.

Press the button twice within three seconds.

Automatic Relocking

The doors will automatically relock if you do not open a door within 45 seconds of unlocking the doors with the remote control. The door locks and the alarm will return to their previous state.

Locking and Unlocking the Doors from Inside

Use the lock and unlock buttons located on the driver door.

Locking and Unlocking the Doors with the Key

Locking with the Key

Turn the top of the key toward the front of your vehicle.

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Double Locking with the Key

Turn the key to the lock position twice within three seconds.

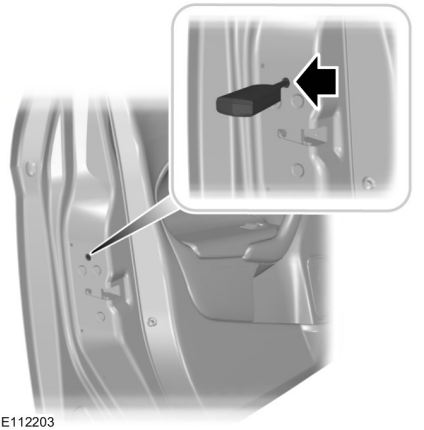
Unlocking with the Key

Turn the top of the key toward the rear of your vehicle.

Note: *If the child safety locks are on and you pull the interior handle, you will only turn off the emergency locking, not the child safety lock. You can only open the doors using the external door handle.*

Locking and Unlocking the Doors Individually with the Key

Locking



E112203

If the central locking function fails to operate, lock the doors individually using the key in the position shown.

Left-Hand Side

Turn clockwise to lock.

Right-Hand Side

Turn counterclockwise to lock.

Unlocking

If the central locking function fails to operate, unlock the driver door and then unlock all other doors individually by pulling the interior door handles.

Note: *If the doors have been unlocked using this method, the doors must be locked individually until the central locking function has been repaired.*

Opening the Liftgate

With the Remote Control



Press the button twice within three seconds.

From Outside Your Vehicle



E144402

Press the release button above the license plate to unlatch the liftgate. Your vehicle must be unlocked or have an intelligent access transmitter within 3 ft (1 m) of the liftgate.

MANUAL LIFTGATE

WARNING

It is extremely dangerous to ride in a cargo area, inside or outside of a vehicle. In a crash, people riding in these areas are more likely to be seriously injured or killed. Do not allow people to ride in any area of your vehicle that is not equipped with seats and safety belts. Make sure everyone in your vehicle is in a seat and properly using a safety belt. Failure to follow this warning could result in serious personal injury or death.

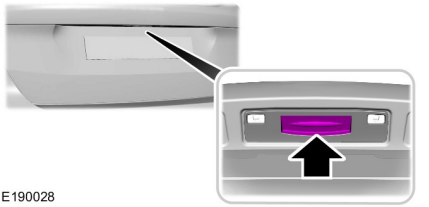
Note: *Be careful when opening or closing the liftgate in a garage or other enclosed area to avoid damaging the liftgate.*

Note: *Do not hang anything, for example a bike rack, from the glass or liftgate. This could damage the liftgate and its components.*

Note: *Do not leave the liftgate open while driving. This could damage the liftgate and its components.*

Opening the Liftgate

Manually



E190028

Press the release button above the license plate to unlatch the liftgate.

With the Remote Control

Press the button twice within three seconds.

Closing the Liftgate



E155976

A handle is located inside the liftgate to help with closing.

KEYLESS ENTRY

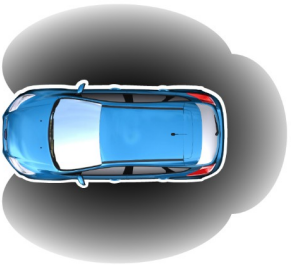
General Information

The system will not function if:

- Your vehicle battery has no charge.
- The passive key battery has no charge.
- The passive key frequencies are jammed.

Note: *If the system does not function, you will need to use the key blade to lock and unlock your vehicle.*

The system allows you to operate your vehicle without the use of a key or remote control.



E78276

Passive locking and unlocking requires a valid passive key to be located within one of the three external detection ranges. These are located approximately five feet (1.5 meters) from the front door handles and the liftgate.

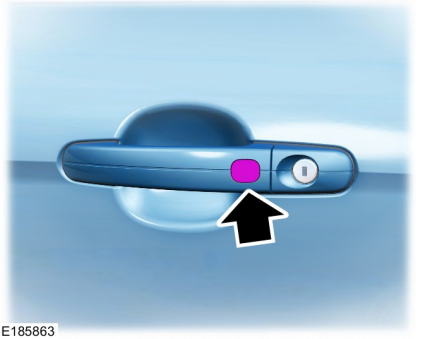
Note: *The system may not function if the passive key is close to metal objects or electronic devices, for example keys or a cell phone.*

Passive Key

Your vehicle can be locked and unlocked using the passive key. You can also use the passive key as a remote control to lock and unlock your vehicle. See **Locking and Unlocking** (page 31).

Locking Your Vehicle

Note: *Your vehicle does not automatically lock. If you do not touch a locking sensor your vehicle will remain unlocked.*



E185863

Locking buttons are located on each of the front doors.

For central locking and to arm the alarm, press a locking button once.

For double locking and to arm the alarm, press a locking button twice within three seconds.

Note: *When locking your vehicle, do not grip the door handle.*

Note: *Keep the door handle surface clean to make sure the system operates correctly.*

Note: *Your vehicle will remain locked for approximately one second. When the delay period is over, you can open the doors again, provided the passive key is within the respective detection range.*

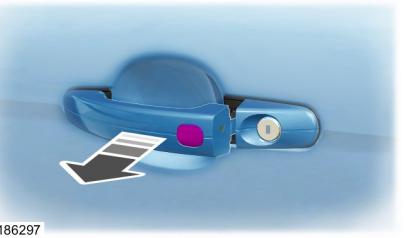
Two short flashes of the direction indicators confirms that all the doors and the liftgate have been locked and that the alarm has been armed.

Liftgate

The liftgate cannot be closed and will reopen if the passive key is located inside the luggage compartment with the doors locked.

Note: *If a second valid passive key is located within the liftgate detection range, the liftgate can be closed.*

Unlocking Your Vehicle



E186297

Pull an exterior door handle to unlock and open the door. Do not touch the lock sensor on the front of the handle.

One long flash of the direction indicators confirms that all the doors and the liftgate have been unlocked and that the alarm has been disarmed.

Note: *A valid passive key must be located within the detection range of that door.*

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Unlocking Only the Driver's Door

You can program the system so that only the driver door is unlocked. See **Locking and Unlocking** (page 31).

If the unlocking function is reprogrammed so that only the driver door is unlocked the following will occur:

- If the driver's door is the first door which is opened, the other doors will remain locked. All the other doors can be unlocked from inside your vehicle by pressing the unlock button located on the driver's and front passenger's door. Doors can be unlocked individually by pulling the interior door handles on those doors.
- If the front passenger's door is the first door which is opened, all the doors and the liftgate will be unlocked.

Disabled Keys

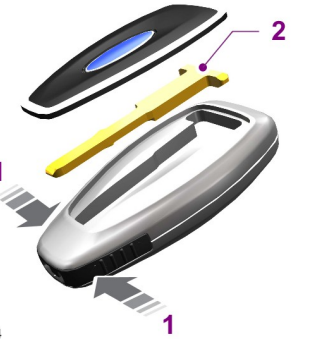
Any keys left inside your vehicle interior when it is locked will be disabled.

You cannot use a disabled key to switch the ignition on or start the engine.

You must enable all passive keys again in order to use them. To enable all your passive keys, unlock your vehicle using a passive key that has not been disabled or the remote control unlocking function. All passive keys will then be enabled if you switch the ignition on or you start your vehicle with a valid key.

Note: *You can still start your vehicle when the passive key is in the back-up position.*

Locking and Unlocking the Doors with the Key Blade



E87964

1. Carefully remove the cover.
2. Remove the key blade and insert it into the lock.

Note: *Only the driver's door handle has a lock cylinder.*

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

PASSIVE ANTI-THEFT SYSTEM

Principle of Operation

The system prevents someone from starting the engine with an incorrectly coded key.

Note: *Do not leave correctly coded keys in the vehicle. Always take your keys and lock all doors when leaving the vehicle.*

Coded Keys

If you lose a key, you can obtain a replacement from an authorized dealer. If possible, provide them with the key number from the tag provided with the original keys. You can also obtain extra keys from an authorized dealer.

Note: *Have all of your remaining keys erased and recoded if you lose a key. Have replacement keys coded together with recoding your remaining keys. See an authorized dealer for further information.*

Note: *Do not shield your keys with metal objects. This may prevent the receiver from recognizing a coded key.*

Arming the Engine Immobilizer

When you switch the ignition off the engine immobilizer will arm automatically after a short time.

Disarming the Engine Immobilizer

When you switch the ignition on the engine immobilizer will disarm automatically if a correctly coded key is used.

If you are unable to start your vehicle with a correctly coded key, have your vehicle checked by an authorized dealer.

ANTI-THEFT ALARM - VEHICLES WITH: PERIMETER ALARM

The perimeter alarm is a deterrent against unauthorized access to your vehicle through the doors and the hood. It also protects the audio unit.

If the alarm is triggered, the alarm horn will sound and the hazard warning flasher will flash.

Take all remote controls to an authorized dealer if there is any potential alarm problem with your vehicle.

Arming the Alarm

To arm the alarm, lock your vehicle. See **Locks** (page 31).

Disarming the Alarm

Vehicles Without Keyless Entry

Disarm and silence the alarm by unlocking the doors with the key and switching your vehicle on with a correctly coded key or unlocking the doors with the remote control.

Vehicles With Keyless Entry

Note: *A valid passive key must be located within the detection range of that door for keyless entry. See **Keyless Entry** (page 33).*

Disarm and silence the alarm by unlocking the doors and switching your vehicle on or unlocking the doors with the remote control.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

ANTI-THEFT ALARM - VEHICLES WITH: INTERIOR SENSOR

Alarm System

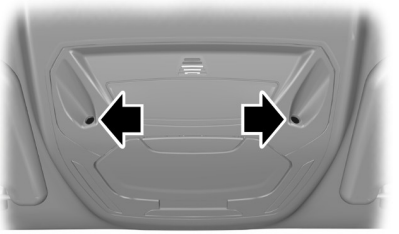
WARNING

Do not arm the alarm with full guard if passengers, animals or other moving objects are inside your vehicle.

Perimeter Alarm

The perimeter alarm is a deterrent against unauthorized access to your vehicle through the doors and the hood. It also protects the audio unit.

Interior Sensors



E131656

Note: *Do not cover up the interior lamp unit sensors.*

The sensors act as a deterrent against unauthorized intrusion by sensing any movement inside your vehicle.

Triggering the Alarm

Once armed, the alarm is triggered in any of the following ways:

- If someone opens a door, the liftgate or the hood without a valid key or remote control.
- If someone removes the audio unit or navigation system.
- If you switch your vehicle on without a correctly coded key.
- If the interior sensors detect movement within your vehicle.

If the alarm is triggered, the alarm horn will sound for 30 seconds and the hazard warning flasher will flash for five minutes.

Any further attempts to perform one of the above will trigger the alarm again.

Full and Reduced Guard

Full Guard

Full guard is the standard setting.

In full guard, the interior sensors are on when you arm the alarm.

Reduced Guard

In reduced guard, the interior sensors are off when you arm the alarm.

Selecting Full or Reduced Guard

You can select full or reduced guard using the information display. See (page 63).

Ask on Exit (If Equipped)

You can set the information display to ask you each time which level of guard you wish to set.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Using the information display controls, scroll to:

Message	Action and Description
Settings	Press the **OK** button.
Vehicle settings	Press the **OK** button.
Alarm	Press the **OK** button.
Ask on exit	Press the **OK** button.
Reduced guard	Appears in the information display each time you switch your vehicle off. If you wish to arm the alarm with reduced guard, press the **OK** button when this message appears. If you wish to arm the alarm with full guard, leave your vehicle without pressing the **OK** button.

Note: *Selecting reduced guard does not set the alarm permanently to reduced guard. It sets it to reduced guard only for the current locking cycle.*

Arming the Alarm

To arm the alarm, lock your vehicle. See **Locks** (page 31).

Disarming the Alarm

Vehicles Without Keyless Entry

Disarm and silence the alarm by unlocking the doors with the key and switching your vehicle on with a correctly coded key or unlocking the doors with the remote control.

Vehicles with Keyless Entry

Note: *A valid passive key must be located within the detection range of that door for keyless entry. See **Keyless Entry** (page 33).*

Disarm and silence the alarm by unlocking the doors and switching your vehicle on or unlocking the doors with the remote control.

ANTI-THEFT ALARM - VEHICLES WITH: INTEGRAL BATTERY

Alarm System

WARNING

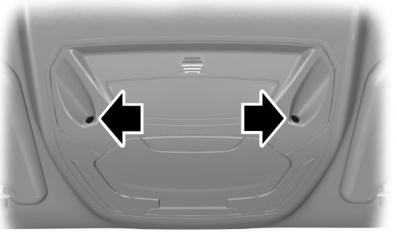
Do not arm the alarm with full guard if passengers, animals or other moving objects are inside your vehicle.

Perimeter Alarm

The perimeter alarm is a deterrent against unauthorized access to your vehicle through the doors and the hood.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Interior Sensors



E131656

Note: *Do not cover up the interior lamp unit sensors.*

The sensors act as a deterrent against unauthorized access by sensing any movement within your vehicle.

Battery Back-up Sounder

The battery back-up sounder is an additional alarm system, which sounds a siren if your vehicle battery or the battery back-up sounder is disconnected. When you lock your vehicle the system is armed. The sounder has its own battery and will sound an alarm siren even if someone disconnects your vehicle battery or the battery back-up sounder itself.

Triggering the Alarm

Once armed, the alarm is triggered in any of the following ways:

- If someone opens a door, the liftgate or the hood without a valid key or remote control.
- If someone removes the audio or navigation system.
- If you switch your vehicle on without a correctly coded key.
- If the interior sensors detect movement within your vehicle.
- On vehicles with a battery back-up sounder, if someone disconnects your vehicle battery or the battery back-up sounder itself.

If the alarm is triggered, the alarm horn will sound for 30 seconds and the hazard warning flasher will flash for five minutes.

Any further attempts to perform one of the above sounds the alarm again.

Full and Reduced Guard

Full Guard

Full guard is the standard setting.

In full guard, the interior sensors are on when you arm the alarm.

Reduced Guard

In reduced guard, the interior sensors are off when you arm the alarm.

Selecting Full or Reduced Guard

You can select full or reduced guard using the information display. See (page 63).

Ask on Exit (If Equipped)

You can set the information display to ask you each time which level of guard you wish to set.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Using the information display controls, scroll to:

Message	Action and Description
Settings	Press the **OK** button.
Vehicle settings	Press the **OK** button.
Alarm	Press the **OK** button.
Ask on exit	Press the **OK** button.
Reduced	Appears in the information display each time you switch your vehicle off. If you wish to arm the alarm with reduced guard, press the **OK** button when this message appears. If you wish to arm the alarm with full guard, leave your vehicle without pressing the **OK** button.

Note: *Selecting reduced guard does not set the alarm permanently to reduced guard. It sets it to reduced guard only for the current locking cycle.*

Arming the Alarm

To arm the alarm, lock your vehicle. See **Locks** (page 31).

Disarming the Alarm

Vehicles Without Keyless Entry

Perimeter Alarm

Disarm and silence the alarm by unlocking the doors with the key and switching your vehicle on with a correctly coded key or unlocking the doors with the remote control.

Category One Alarm

Disarm and silence the alarm by unlocking the doors with the key and switching your vehicle on with a correctly coded key within 12 seconds or unlocking the doors with the remote control.

Vehicles with Keyless Entry

Note: *A valid passive key must be located within the detection range of that door for keyless entry. See **Keyless Entry** (page 33).*

Perimeter Alarm

Disarm and silence the alarm by unlocking the doors and switching your vehicle on or unlocking the doors with the remote control.

Category One Alarm

Disarm and silence the alarm by unlocking the doors and switching your vehicle on within 12 seconds or unlocking the doors or the liftgate with the remote control.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

PRINCIPLE OF OPERATION

The front and rear doors have a retractable plastic flap that will move into position when you open a door. The flap will protect the door edge from damage that may be caused by contact with other objects.

If the door edge protector does not move freely or becomes stuck, do not attempt to move it. Have your vehicle checked by an authorized dealer.

Note: *The protective flap may be moved gently out of position when the door is open to allow access for cleaning. Make sure that the flap is repositioned correctly otherwise the flap may not retract when you attempt to close the door.*

Note: *Keep the door edges free from snow, ice and large accumulations of dirt.*

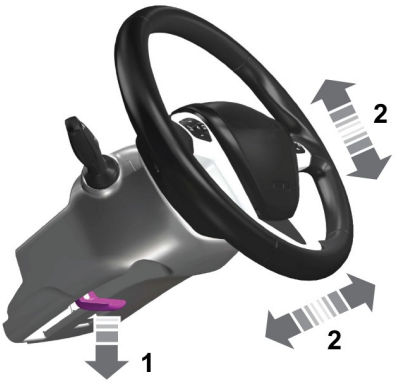
Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

ADJUSTING THE STEERING WHEEL

WARNING

Do not adjust the steering wheel when your vehicle is moving.

Note: *Make sure that you are sitting in the correct position.*



E95178

1. Unlock the steering column.
2. Adjust the steering wheel to the desired position.



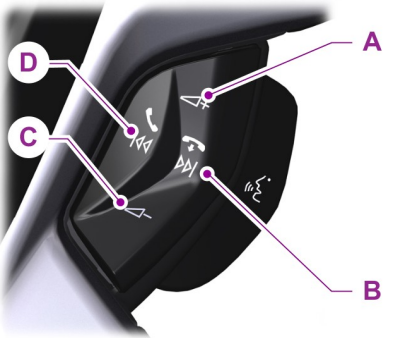
E95179

3. Lock the steering column.

AUDIO CONTROL

Select the required source on the audio unit.

You can operate the following functions with the control:



E129463

A Volume up

B Seek up or next

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

C Volume down
D Seek down or previous

Seek, Next or Previous

Press the seek button to:

- tune the radio to the next or previous stored preset
- play the next or the previous track.

Press and hold the seek button to:

- tune the radio to the next station up or down the frequency band
- seek through a track.

VOICE CONTROL



E129464

Pull the control to select or deselect voice control. See **SYNC™ 2** (page 168).

CRUISE CONTROL



E142437

See **Cruise Control** (page 110).

INFORMATION DISPLAY CONTROL



E130248

See **Information Displays** (page 63).

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

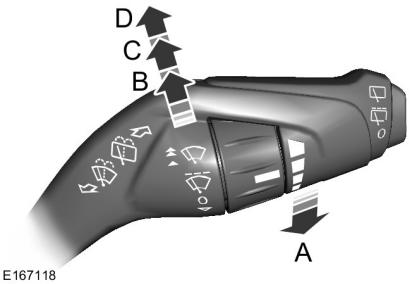
WINDSHIELD WIPERS

Note: *Fully defrost the windshield before you switch the windshield wipers on.*

Note: *Make sure you switch the windshield wipers and vehicle power off before using an automatic car wash.*

Note: *If streaks or smears appear on the windshield, clean the windshield and the wiper blades. See* ***Checking the Wiper Blades*** *(page 139). If that does not resolve the issue, install new wiper blades. See* ***Changing the Wiper Blades*** *(page 139).*

Note: *Do not operate the wipers on a dry windshield. This may scratch the glass, damage the wiper blades or cause the wiper motor to burn out. Always use the windshield washers before wiping a dry windshield.*

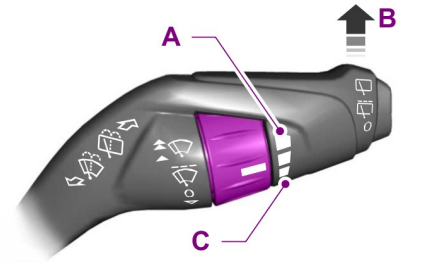


E167118

A Single wipe.
B Intermittent wipe.
C Normal wipe.
D High-speed wipe.

Note: *Move to position* ***O*** *marked on the wiper lever to switch off.*

Intermittent Wipe



E167119

A Short-wipe interval.
B Intermittent wipe.
C Long-wipe interval.

Push the wiper lever up to switch the wipers on, and then use the rotary control to adjust the intermittent wipe interval.

Speed Dependent Wipers (If Equipped)

When your vehicle speed increases, the interval between wipes decreases.

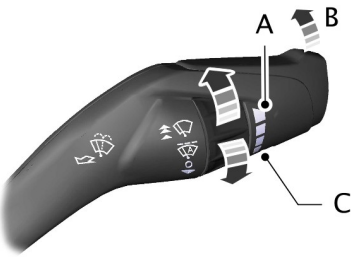
AUTOWIPERS

Note: *Fully defrost the windshield before you switch the windshield wipers on.*

Note: *Make sure you switch the windshield wipers and ignition off before using an automatic car wash.*

Autowipers uses a rain sensor located in the area around the interior mirror. The rain sensor monitors the amount of moisture on the windshield and automatically turns the wipers on. It will adjust the wiper speed by the amount of moisture that the sensor detects on the windshield.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing



E169315

A Highest sensitivity.
B On.
C Lowest sensitivity.

Switch the autowipers on by moving the wiper lever up to the first position.

Switch the autowipers off by moving the wiper lever down.

Use the rotary control to adjust the sensitivity of the autowipers. When you select low sensitivity, the wipers will operate when the sensor detects a large amount of water on the windshield. When you select high sensitivity, the wipers will operate when the sensor detects a small amount of water on the windshield.

The autowipers feature is active and ready when the wiper lever is in the first position and selected in the information display. You can change the autowipers feature to intermittent wipers through the information display. See (page 63).

Note: *Check your wiper function in the information display. See (page 63). The autowipers feature functions only when you select the menu choice in the information display and you move the wiper lever up to the first position. The autowipers feature then remains on in the information display menu until you change it to intermittent wipe.*

Note: *If you switch autolamps on in conjunction with autowipers, your low beam headlamps turn on automatically when the rain sensor activates the windshield wipers continuously. See* ***Autolamps*** *(page 48).*

Keep the outside of the windshield clean. The rain sensor is very sensitive and the wipers may operate if dirt, mist or insects hit the windshield.

Wet or winter driving conditions with ice, snow or salty road mist can cause inconsistent and unexpected wiping or smearing. In these conditions, you can do the following to help keep your windshield clear:

- Lower the sensitivity of the autowipers to reduce the amount of smearing.
- Switch to normal or high-speed wipe by moving the wiper lever up.
- Switch the autowipers off and switch intermittent mode on through the information display. See (page 63).
- Switch the autowipers off by moving the wiper lever down.

Note: *Clean the windshield and wiper blades if they begin to leave streaks or smears. If that does not resolve the issue, install new wiper blades. See* ***Changing the Wiper Blades*** *(page 139).*

WINDSHIELD WASHERS

Note: *Do not operate the washers when the washer reservoir is empty. This may cause the washer pump to overheat.*

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing


E168042

To operate the washers and spray the windshield, pull the lever toward you. When you release the lever, the wipers will operate for a short time.

REAR WINDOW WIPER AND WASHERS

Rear Window Wiper

Note: *Make sure you switch the rear window wiper and ignition off before using an automatic car wash.*



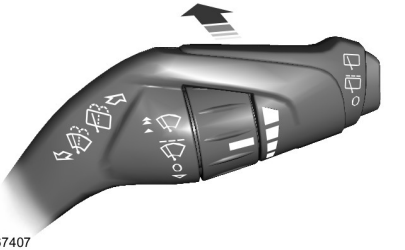
E171615

A Intermittent wipe.
B Low speed wipe.
C Off.

Press the top of the button to switch intermittent wipe on. Press the top of the button again to switch low speed wipe on. Press the bottom of the button to switch the rear window wiper off.

When you switch on the front wipers and move the gearshift lever to reverse (R), rear intermittent wipe automatically turns on.

Rear Window Washer


E167407

Push the lever away from you to operate the rear window washer. When you release the lever, wiping continues for a short period of time.

HEADLAMP WASHERS

When the headlamps are on, the headlamp washers will operate with the windshield washers.

Note: *The headlamp washers will not operate every time you use the windshield washers. This is to prevent the washer fluid reservoir from emptying quickly.*

GENERAL INFORMATION

Condensation in Lamp Assemblies

Exterior lamps have vents to accommodate normal changes in air pressure.

Condensation can be a natural by-product of this design. When moist air enters the lamp assembly through the vents, there is a possibility that condensation can occur when the temperature is cold. When normal condensation occurs, a fine mist can form on the interior of the lens. The fine mist eventually clears and exits through the vents during normal operation.

Clearing time may take as long as 48 hours under dry weather conditions.

Examples of acceptable condensation are:

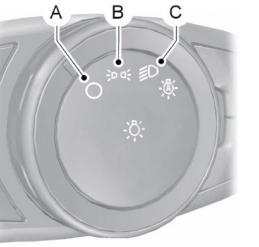
- The presence of a fine mist (no streaks, drip marks or large droplets).
- A fine mist covers less than 50% of the lens.

Examples of unacceptable condensation are:

- A water puddle inside the lamp.
- Streaks, drip marks or large droplets present on the interior of the lens.

If you see any unacceptable condensation, have your vehicle checked by an authorized dealer.

LIGHTING CONTROL



E142449

A	Off
B	Parking lamps, instrument panel lamps, license plate lamps and tail lamps
C	Headlamps

High Beams



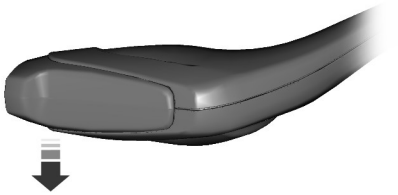
E162679

Push the lever forward to switch the high beams on.

Push the lever forward again or pull the lever toward you to switch the high beams off.

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Headlamp Flasher



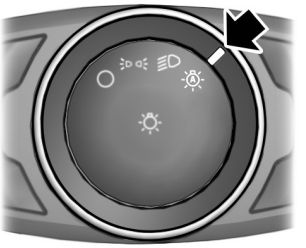
E162680

Pull the lever toward you slightly and release it to flash the headlamps.

AUTOLAMPS

WARNING

The autolamps switch position may not activate the headlamps in all low visibility conditions, such as daytime fog. Always ensure that your headlamps are switched to auto or on, as appropriate, during all low visibility conditions. Failure to do so may result in a collision.



E142451

When the lighting control is in the autolamps position, the headlamps automatically turn on in low light situations or when the wipers activate.

If equipped, the following also activate when the lighting control is in the autolamps position and you switch them on in the information display:

- Configurable daytime running lamps.
- Automatic high beam control.
- Adaptive headlamp control.

The headlamps will remain on for a period of time after you switch the ignition off. Use the information display controls to adjust the period of time that the headlamps will remain on. See **Information Displays** (page 63).

Note: *If you have autolamps switched on you can only switch the high beam headlamps on once the system has turned the headlamps on.*

Windshield Wiper Activated Headlamps

When the headlamp switch is in the Autolamps position, the windshield wiper activated exterior lamps will turn on within 10 seconds when you switch the windshield wipers on. They turn off approximately 60 seconds after you switch the windshield wipers off.

This feature does not turn on the exterior lamps:

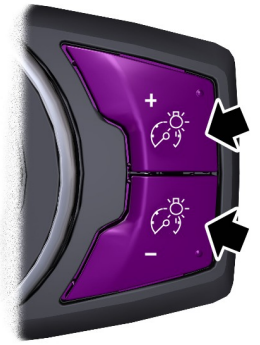
- During a single wipe.
- While the wipers are on to clear washer fluid during a wash condition.
- If the wipers are in automatic or intermittent modes.

Note: *If you have autolamps and autowipers switched on the low beam headlamps will turn on automatically when the windshield wipers operate continuously.*

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

INSTRUMENT LIGHTING DIMMER

Note: *If the battery is disconnected, discharged, or a new battery is installed, the dimmer will set the illuminated components to the maximum setting automatically.*



E161902

Press repeatedly or press and hold until the desired level is reached.

HEADLAMP EXIT DELAY

After you power off your vehicle, you can switch the headlamps on by pulling the direction indicator lever toward you. You will hear a short tone. The headlamps switch off automatically after three minutes with any door open or 30 seconds after the last door has been closed. You can cancel this feature by pulling the direction indicator toward you again or by powering off your vehicle.

DAYTIME RUNNING LAMPS

WARNING

Always remember to switch your headlamps on in low light situations or during inclement weather. The system does not activate the tail lamps and may not provide adequate lighting during these conditions. Failure to activate your headlamps under these conditions may result in a collision.

To switch the system on:

1. Switch the ignition on.
2. Switch the lighting control to the off or autolamp position.

REAR FOG LAMPS



E142453

Press the control to switch the fog lamps on or off.

You can only switch the rear fog lamps on when either the front fog lamps or low beam headlamps are on.

Note: *Only use the rear fog lamps when visibility is less than 164 feet (50 meters).*

Note: *Do not use the rear fog lamps when it is raining or snowing.*

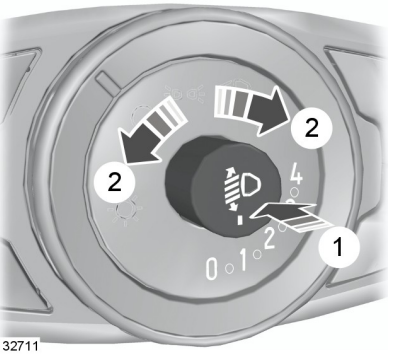
Note: *If you switch autolamps on, you can only switch the fog lamps on once autolamps has turned the headlamps on.*

HEADLAMP LEVELING

Adjust the level of the headlamp beams according to your vehicle load.

Set the headlamp leveling control to zero when your vehicle is unloaded. Set the headlamp beams to give between 115–328 ft (35–100 m) of road surface illumination when your vehicle is partially or fully loaded.

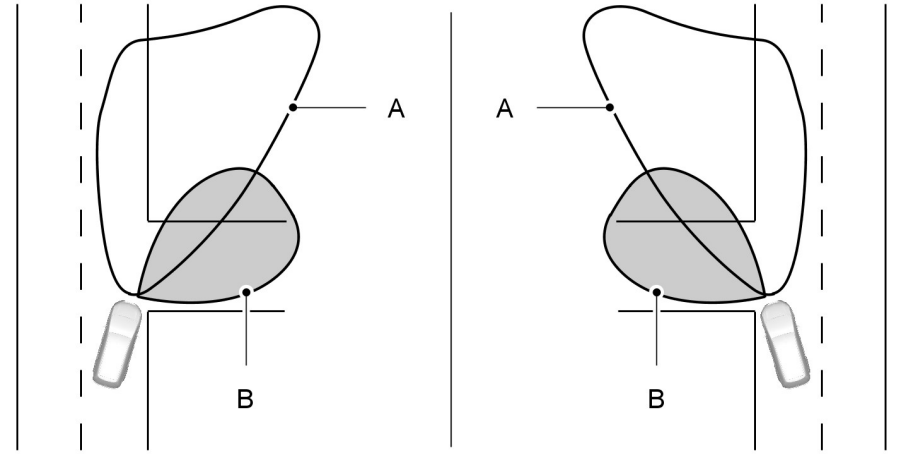
To adjust the level of the headlamp beams:



E132711

1. Press to release the control.
2. Rotate the control to the required setting.
3. Press to close the control.

CORNERING LAMPS



E72898

A Headlamp beam
B Cornering lamp beam

The cornering lamps illuminate the inside of a corner when you are turning.

DIRECTION INDICATORS



E162681

Push the lever up or down to use the direction indicators.

Note: *Tap the lever up or down to make the direction indicators flash three times to indicate a lane change.*

INTERIOR LAMPS

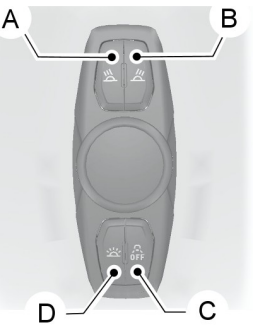
The lamps turn on when:

- You open any door.
- You press a remote control button.
- You press the buttons on the map lamps.

Front Interior Lamps (If Equipped)

Note: *Press the door function switch to switch off interior lights when you open any door. The indicator lamp illuminates amber when the door function is off. When the door function is off and you open a door, the courtesy and door lamps stay off. Press the switch again to switch the door function back on. The indicator lamp illuminates white when the door function is on. When the door function is on and you open a door, the courtesy and door lamps switch on.*

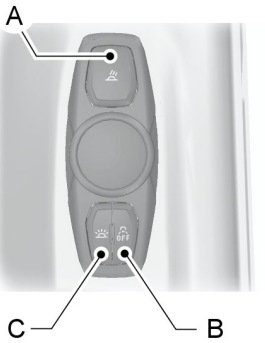
Center Mounted Lamp



E139420

A Left-hand side map lamp.
B Right-hand side map lamp.
C Door function switch.
D All lamps on switch.

Side Mounted Lamp

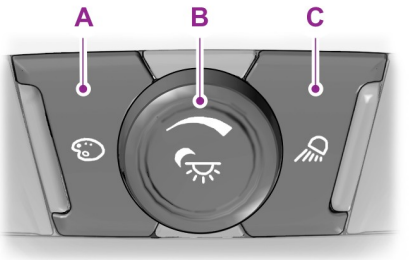


E139419

A Map lamp.
B Door function switch.
C All lamps on switch.

AMBIENT LIGHTING

The ambient lighting system illuminates the interior with a choice of several colors. The ambient lighting control is located in the overhead console.



E142456

A Color palette.
B Control knob.
C Search mode.

Rotate B past the first detent to switch on and adjust to the desired brightness.

Press A to cycle through the color choices.

Press C to switch on all interior lamps and the ambient lighting. Press C again to switch off the interior lamps and return the ambient lighting to the previously selected color.

The ambient lighting turns on when:

- You power on your vehicle.
- You switch the headlamps on.

The ambient lighting remains on until you power off your vehicle and:

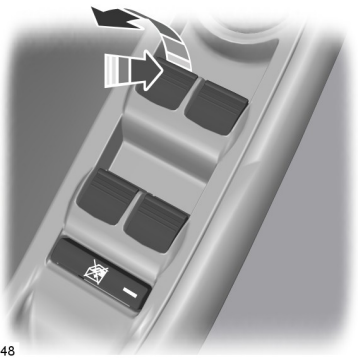
- You lock your vehicle.
- The accessory delay timer expires.

POWER WINDOWS

WARNINGS

Do not leave children unattended in your vehicle and do not let them play with the power windows. They may seriously injure themselves.

When closing the power windows, you should verify they are free of obstructions and make sure that children and pets are not in the proximity of the window openings.



E70848

Press the control to open the window.

Lift the control to close the window.

Note: *You may hear a pulsing noise when just one of the windows is open. Lower the opposite window slightly to reduce this noise.*

One-Touch Down (If Equipped)

Press the control fully and release it. Press again or lift it to stop the window.

One-Touch Up (If Equipped)

Lift the control fully and release it. Press or lift it again to stop the window.

Window Lock



E70850

Press the control to lock or unlock the rear window controls. It lights when the rear window controls lock.

Bounce-Back (If Equipped)

The window stops automatically while closing. It reverses some distance if there is an obstacle in the way.

Overriding the Bounce-Back Feature

WARNING

When you override the bounce-back feature the window will not reverse if it detects an obstacle. Take care when closing the windows to avoid personal injury or damage to your vehicle.

Proceed as follows to override this protection feature when there is a resistance, for example in winter:

1. Close the window twice until it reaches the point of resistance and let it reverse.

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2. Close the window a third time to the point of resistance. You disabled the bounce-back feature and you can now close the window manually. The window travels past the point of resistance and you can close it fully.

Contact an authorized dealer as soon as possible if the window does not close after the third attempt.

Resetting the Bounce-Back Feature

WARNING

The bounce-back feature remains turned off until you reset the memory.

If you have disconnected the battery, you must reset the bounce-back memory separately for each window.

1. Lift and hold the control until the window is fully closed.
2. Release the control.
3. Lift and hold the control again for a few seconds.
4. Release the control.
5. Lift and hold the control again for a few seconds.
6. Release the control.
7. Press and hold the control until the window is fully open.
8. Lift and hold the control until the window is fully closed.
9. Release the control.
10. Open the window and then try to close it automatically.
11. Repeat the procedure if the window does not close automatically.

Accessory Delay (If Equipped)

You can use the window controls for several minutes after switching off the ignition or until opening either front door.

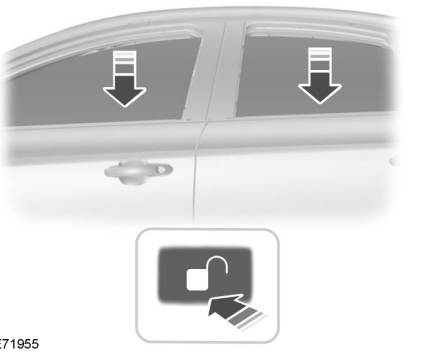
GLOBAL OPENING AND CLOSING

You can also operate the power windows with the ignition off using the global opening and global closing function.

Note: *Global opening will only operate for a short period of time after you have unlocked your vehicle using the remote control.*

Note: *Global closing will only operate if you have set the memory correctly for each window. See* ***Power Windows*** *(page 53).*

Global Opening (If Equipped)


E71955

To open all the windows:

1. Press and release the remote control unlock button.
2. Press and hold the remote control unlock button for at least three seconds.

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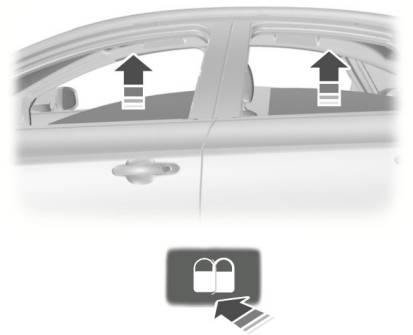
Press the lock or unlock button to stop the opening function.

Global Closing (If Equipped)

Vehicles Without Keyless Entry

WARNING

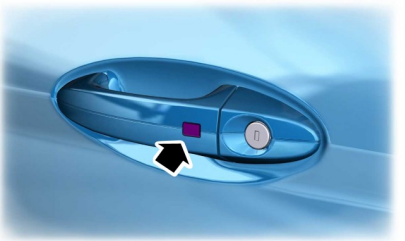
Take care when using global closing. In an emergency, press the lock or unlock button immediately to stop.



E71956

To close all the windows, press and hold the remote control lock button for at least three seconds. Press the lock or unlock button to stop the closing function. The bounce-back function is also on during global closing.

Vehicles With Keyless Entry



E87384

WARNING

Take care when using global closing. In an emergency, touch a door handle lock sensor to stop.

Note: *Global closing can be switched on using the driver's door handle. Global opening and closing can also be switched on using the buttons on the passive key.*

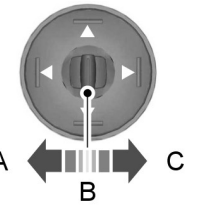
To close all the windows, press and hold the driver's door handle for at least three seconds. The bounce-back function is also on during global closing.

EXTERIOR MIRRORS

Power Exterior Mirrors

WARNING

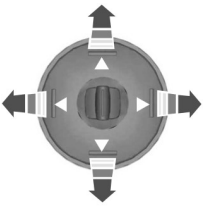
Do not adjust the mirrors when your vehicle is moving.



E70846

A Left-hand mirror.
B Off.
C Right-hand mirror.

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E70847

Press the arrows to adjust the mirror.

Fold-Away Exterior Mirrors

Push the mirror toward the door window glass. Make sure that you fully engage the mirror in its support when returning it to its original position.

Power-Folding Mirrors



E72623

When you switch the ignition on, you can use the power-folding feature. Press the control to fold or unfold the mirrors.

Note: *You can operate the mirrors (mirror tilting and folding) for several minutes after switching off the ignition. When you open a door, the power-folding feature automatically turns off.*

If you press the control again while the mirrors are moving, the mirrors stop and then reverse their movement.

Note: *If you operate the mirrors repeatedly over a short period of time, the system may stop working temporarily. This is to help protect the motors from overheating.*

Heated Exterior Mirrors (If Equipped)

See **Heated Windows and Mirrors** (page 79).

INTERIOR MIRROR

WARNING

Do not adjust the mirror when your vehicle is moving.

Note: *Do not clean the housing or glass of any mirror with harsh abrasives, fuel or other petroleum or ammonia-based cleaning products.*

You can adjust the interior mirror to your preference. Some mirrors also have a second pivot point. This lets you move the mirror head up or down and from side to side.

Pull the tab below the mirror toward you to reduce glare at night.

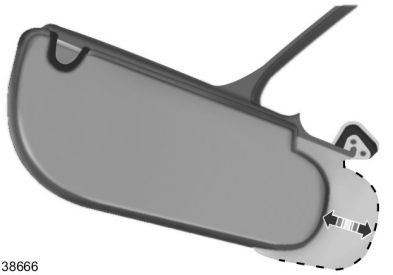
Auto-Dimming Mirror (If Equipped)

Note: *Do not block the sensors on the front and back of the mirror. Mirror performance may be affected. A rear center passenger or raised rear center head restraint may also block light from reaching the sensor.*

The mirror will dim automatically to reduce glare when bright lights are detected from behind your vehicle. It will automatically return to normal reflection when you select reverse gear to make sure you have a clear view when backing up.

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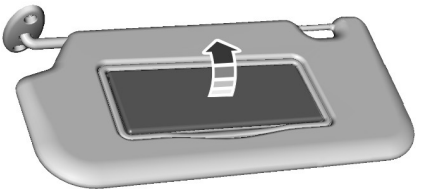
SUN VISORS



E138666

Rotate the sun visor toward the side window and extend it rearward for extra shade.

Illuminated Vanity Mirror (If Equipped)

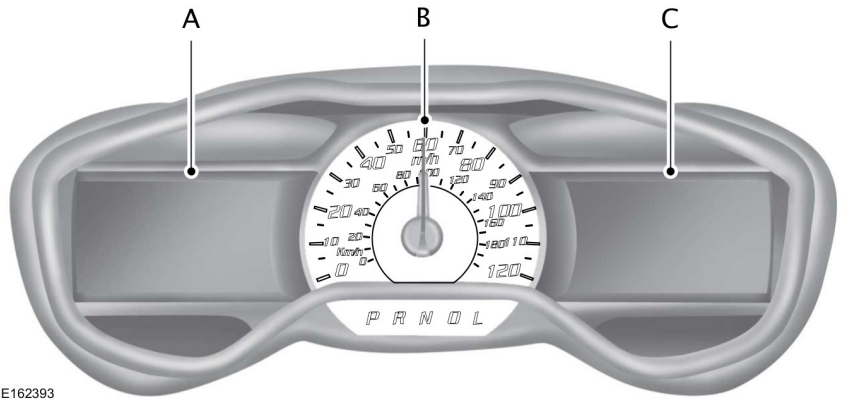


E162197

Lift the cover to switch the lamp on.

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GAUGES



A Left Information Display.

B Speedometer.

C Right Information Display.

Common Displays

Note: *You can switch some features on and off through the information display.*

Battery Gauge

The high voltage battery gauge appears on the right side of the left information display screen. This provides State of Charge, Range Estimate and Regen Display.

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- State of Charge - The state of charge for the high voltage battery is shown as a colored fill. The fill color is normally blue. When a low battery condition is reached the fill turns amber. When the battery is depleted the fill turns red. See the Information Messages section for details on associated Low Battery and Depleted Battery warnings.
- Distance to Empty - The Range Estimate in the Battery Gauge is personalized to your key. This is the estimated distance your vehicle can travel before needing a recharge. The Range Estimate is based on your typical energy usage while driving. This includes your Drive Habits as well as your use of accessories such as Climate Control. Your Range Estimate may change immediately when you change your Climate Control settings.
- Regen Display - A circular arrow symbol appears in the center of the Battery Gauge when energy is being recaptured through the regenerative braking system.

Brake Coach Display

The Brake Coach appears after your vehicle has come to a stop. It coaches you to brake in a manner which maximizes the amount of energy returned through the regenerative braking system. The percent displayed is an indication of the regenerative braking efficiency with 100% representing the maximum amount of energy recovery. If desired, this feature can be disabled in the Display section of the Settings menu.

Trip Summary and Lifetime Summary

These summaries display after switching off your vehicle. The Trip Summary appears first, followed by the Lifetime Summary. You can toggle between these displays using the up and down arrow keys on the left hand steering wheel controls.

Trip Summary data is from the last power cycle, while Lifetime Summary data is cumulative from the last Lifetime Summary reset done through the Settings menu in the information display.

Trip Summary:

- Distance - The total distance traveled, and regen distance are displayed. Regen distance is the estimated range gained from energy recaptured through regenerative braking.
- Energy Used - The total kilowatt hours and average watt hours per unit of distance are displayed. The average watt hours per mi (km) will be shown in blue if less than (better than) the lifetime average watt hours per mi (km).
- Brake Score - The percentage of braking energy recaptured and returned to the high voltage battery through regenerative braking. The brake score will be shown in blue if greater than (better than) the lifetime brake score.

Lifetime Summary:

- Distance - The total regen distance, which is the estimated range gained from energy recaptured through regenerative braking.
- Energy Used - The average watt hours per mi (km).
- Brake Score - The average percentage of braking energy recaptured and returned to the high voltage battery through regenerative braking.

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WARNING LAMPS AND INDICATORS

The following warning lamps and indicators alert you to a vehicle condition that may become serious. Some lamps illuminate when you start your vehicle to make sure they work. If any lamps remain on after starting your vehicle, refer to the respective system warning lamp for further information.

Note: *Some warning indicators appear in the information display and operate the same as a warning lamp but do not illuminate when you start your vehicle*

Anti-Lock Braking System Warning Lamp



If it illuminates when you are driving, this indicates a malfunction. You will continue to have the normal braking system (without anti-lock braking system) unless the brake system warning lamp is also illuminated. Have your vehicle checked by an authorized dealer.

Battery Warning Lamp



If it illuminates when driving, this indicates a malfunction. Switch off all unnecessary electrical equipment. Have your vehicle checked by an authorized dealer immediately.

Brake System Warning Lamp



It will illuminate when you engage the parking brake with the vehicle on.

If it illuminates when you are driving, check that the parking brake is not engaged. If the parking brake is not engaged, this indicates low brake fluid level or a brake system malfunction. Have your vehicle checked by an authorized dealer immediately.

WARNING

Driving your vehicle with the warning lamp on is dangerous. A significant decrease in braking performance may occur. It will take you longer to stop your vehicle. Have your vehicle checked by your authorized dealer immediately. Driving extended distances with the parking brake engaged can cause brake failure and the risk of personal injury.

Cruise Control Indicator



It will illuminate when you switch this feature on.

Direction Indicator



Illuminates when the left or right direction indicator or the hazard warning flasher is turned on. If the indicators stay on or flash faster, check for a burnt out bulb.

Door Ajar



Displays when the vehicle is on and any door is not completely closed.

Motor Coolant Temperature



Lights when the motor coolant temperature is high. Stop your vehicle as soon as possible, power it down and let it cool.

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Fasten Safety Belt Warning Lamp



It will illuminate and a chime will sound to remind you to fasten your safety belt. See **Safety Belt Minder** (page 24).

Front Airbag Warning Lamp



If the warning lamp does not illuminate during start up, remains on or flashes, the system may be disabled. Have your vehicle checked by an authorized dealer.

High Beam Indicator



It will illuminate when you switch the high beam headlamps on. It will flash when you use the headlamp flasher.

Liftgate Ajar



Lights when the liftgate is not completely closed.

Limited Performance



Amber: Indicates limited vehicle performance due to a cold or hot battery. A corresponding message displays.

Red: Indicates severely limited vehicle performance due to a cold or hot battery. This is accompanied by a corresponding message. Drive with caution. Keep your vehicle plugged in when not in use to maintain battery temperature.

Low Battery



Lights when the battery level is low. You may also see a message suggesting you reduce your usage of the climate system.

Low Tire Pressure Warning



Lights when your tire pressure is low. If the lamp remains on at start up or when driving, check your tire pressure as soon as possible.

It also lights momentarily when you switch on your vehicle to confirm the lamp is functional. If it does not light when you switch on your vehicle, or begins to flash at any time, have the system checked by an authorized dealer.

Low Washer Fluid



Lights when the windshield washer fluid is low.

Headlamp and Parking Lamp Indicator



It will illuminate when you switch the headlamps or parking lamps on.

Powertrain Fault



Lights when the system detects a powertrain or high-voltage charge system fault. If the indicator stays on or continues to come on, contact an authorized dealer as soon as possible.

Ready to Drive



Lights after you power your vehicle on and it is ready to drive. A corresponding message may display stating ready to drive.

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Stability Control Warning Lamp


Lights when the system is active. If it remains on or does not light when you power your vehicle on, this indicates a malfunction. During a malfunction, the system turns off. Have the system checked by an authorized dealer immediately. See **Using Stability Control** (page 104).

Stability Control Off Indicator



Lights when you switch the system off. It goes out when you switch the system back on or when you power off your vehicle. See **Using Stability Control** (page 104).

Stop Safely


Indicates an electrical component fault or failure that causes your vehicle to shutdown or enter into a limited operating mode. A message may also display.

Vehicle Plugged in


Lights after you plug in your vehicle. A corresponding message may display after attempting to power on your vehicle.

AUDIBLE WARNINGS AND INDICATORS

Key in Ignition Warning Chime

Sounds when you open the driver's door and you have left the key in the ignition.

Keyless Warning Alert (If Equipped)

Sounds the horn twice when you exit your vehicle with the intelligent access key, after the last door is closed and your keyless vehicle is in RUN, indicating your vehicle is still on.

Headlamps On Warning Chime

Sounds when you remove the key from the ignition and open the driver's door and you have left the headlamps or parking lamps on.

Parking Brake On Warning Chime

Sounds when you have left the parking brake on and drive your vehicle. If the warning chime remains on after you have released the parking brake, have the system checked by an authorized dealer immediately.

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GENERAL INFORMATION

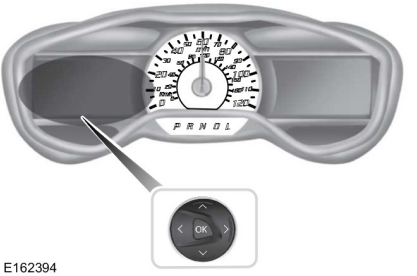
WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

You can control various systems on your vehicle using the information display controls on the steering wheel.

The information display shows the corresponding information.

Information Display Controls



E162394

- Press the up and down arrow buttons to scroll through and highlight the options within a menu.
- Press the right arrow button to enter a submenu.
- Press the left arrow button to exit a submenu.
- Press and hold the left arrow button at any time to return to the main menu display (escape button).
- Press the **OK** button to choose and confirm settings or messages.

Main menu

From the main menu bar on the left side of the information display, you can choose from the following categories:


Display Mode


Trip 1 & 2


Energy


Information


Settings

Display Mode


Use the up or down arrow buttons to choose between the following display options.

Note: *The cluster will remember the menu level 2 state when you change the power button state from the RUN to the OFF position.*

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Display Mode				
Budget Text View	Options	Budget Text or Help		
Budget View		Gauge Scale, Budget Text or Help		
Range View		Surplus Graphic, Budget Text or Help		
MyView		Gauge Scale		
		Budget Text		
		Change MyView	Budget Text	Blank
			Range View	Budget View
			Range + Surplus	Budget + Avg
			Accessory Power	Accessory Power
			Trip 1	Trip 1
			Trip 2	Trip 2
			Energy History	Energy Coach
			Energy Coach	—
		Help	—	—

Budget Text View

Contains basic information to help you reach your next charging destination or to achieve your vehicle range estimate.

- Charge pt: is the distance remaining to the next charge point you identified using the Navigation system.
- Surplus: is the available range beyond your identified charge point (current Range Estimate shown on Battery Gauge minus Charge pt distance).

If you don't enter a charge point, you will see:

- Budget: is set to the Range Estimate at the point of departure. This will count down with the odometer.
- Status: is your performance against your Budget (current Range Estimate shown on Battery Gauge minus Budget distance). A positive Status indicates you are using less energy than typical and have extended your Range Estimate by the distance shown.

Budget view

Helps you manage your energy use.

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Your current energy use is the white line that moves up and down in the Budget Gauge. A higher line means you are using more energy (lower is better). Your energy use includes input from the accelerator pedal as well as the accessories, such as Climate Control.

The Budget is shown by the blue cup shape around the Budget Gauge. As long as your current energy use is within the cup, you are staying within your budget. Your Budget represents the maximum energy usage you can maintain in order to achieve your vehicle range estimate, or reach your intended charge point. Driving for extended periods outside of the Budget Cup reduces your budget and could put you at risk of not reaching your intended charge point.

Range view

Shows your range relative to your charge point as well as performance to your budget.

A blue charge point icon means you have a Surplus. If an E appears to the left of an amber charge point icon, then you are projected to run out of charge prior to reaching your charge point.

Current performance to your budget is represented by the glow of the car icon: more Blue = better performance to budget, more Amber = worse.

The optional Surplus Graphic displays available range beyond your charge point.

If you didn't enter your charge point through the Navigation system, your budget will be set to the range estimate at the start of your trip. The gauge will show your estimated distance to E (empty) along with your current performance to budget. The optional Surplus Graphic is not available in this case.

MyView

You can choose what to display in this view. Selecting **Change MyView** in the options menu allows you to scroll through two columns of content choices.

- Press the up or down arrow to view content.
- Press **OK** to save your selected content.

Unique content available in MyView:

- Accessory Power - Indicates electrical power demands from your vehicle's accessory systems. Accessories use power but do not contribute to propelling your vehicle. The gauge separately displays power demand in kilowatts (kW) for climate and other accessories. Climate includes the power being used by high voltage climate control components such as the electric A/C compressor and the electric heater. Other includes all power being used by the low voltage accessories (cabin fans, headlights, heated seats, etc.).
- Budget + Avg - The white pointers on the outside of the budget gauge indicate your average watt hours per mi (km) since you last charged your vehicle. Immediately after charging the white pointers will start out at the top of the gauge, as you begin driving they will reflect your average energy use.

Note: *The trip data cannot be reset in MyView.*

Trip 1 & 2



Use the arrow buttons to choose between the following.

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Trip 1 & 2			
	Standard	Enhanced	Budget Text
Trip distance	X	X	X
Elapsed trip time	X	X	X
XXX Wh/mi (km) – Energy used per unit of distance	—	X	—
XX.X kWh –Energy used	—	X	—
Budget Text	—	—	X
Total Odometer	X	X	X

Note: *Press and hold OK to reset the currently displayed trip information.*

- Trip distance — Shows your accumulated trip distance.
- Elapsed trip time — The timer stops when you turn off your vehicle and restarts when you restart your vehicle.
- XXX Wh/mi (km) — Shows the average Energy (watt-hours) used per unit of distance for a given trip.
- XX.X kWh — Shows the total Energy (kilowatt-hours) used for a given trip.
- Budget Text — Shows the distance to your next charge point and the surplus distance available, or your budget and status if you didn't identify a charge point through the navigation system.
- Total Odometer — Displays the total distance your vehicle has traveled. This value can not be reset.

Energy



Use the arrow buttons to choose the desired energy display.

Energy		
Energy History	Options	Time intervals or Help
Energy Coach		Help

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- Energy History - This view from left to right starts with the Budget View gauge and adds historical Energy Use and Budget data. The data is represented as an average for time intervals of either 1, 2 or 6 minutes, with the leftmost interval being the most recent. Total time for the five intervals is shown at the bottom of the view. Interval time can be selected in the Options menu. Intervals shown in grey color are from the previous drive.
- Energy Coach - This view provides a comparison of your recent Acceleration, Braking and Cruising behavior to what is recommended for most efficient use of energy under present conditions. The horizontal bars fill from left to right with best efficiency (and Blue color) shown as at least half full. When the bars are less than half full, the color is Amber, suggesting that a change in behavior is needed to achieve better energy efficiency.

Info



In this mode, you can view different vehicle system information and perform a system check.

Information	
XX Warnings	Displays the number of warnings that need immediate attention in red. You can only view the warnings from the System Check menu. View them immediately by pressing **OK** and then **OK** again to enter system check. Use the up and down arrows to scroll through the warnings.
Tutorial	Find your way...
	Brake Coach
	Display Mode
	Trip 1 & 2
	Energy
	Surplus
MyKey	MyKeys (Number of MyKeys programmed)
	Admin Keys (Number of admin keys)

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Information	
	MyKey Miles (km) (Distance traveled using a programmed MyKey)
Driver Alert	Displays the associated driver alert graphic.
System Check	All active warnings will display first if applicable. The system check menu may appear different based upon equipment options and current vehicle status. Use the up/down arrow buttons to scroll through the list.

Settings



In this mode, you can configure different driver setting choices.

Note: *Some items are optional and may not appear.*

Note: *Some MyKey items will only appear if a MyKey is set.*

Settings				
Driver Assist	Traction Ctrl	On or Off		
	Rear Park Aid	On or Off		
Vehicle	Lighting	Home Light	Manual or select time interval	
		Auto Light Rain	On or Off	
	Remote Start	Climate Control	Heater - A/C	Auto or Last Settings
			Rear Defrost	Auto or Off
		Duration	5, 10 or 15 minutes	
		Quiet Start	On or Off	
		System	Enable or Disable	
	Tire Mobility Kit	Select number of years		
MyKey	Create MyKey	Hold OK to Create MyKey		
	Traction Control	Always On or User Selectable		
	Max Speed	Choose desired speed or off		

Settings			
	Speed Minder	Choose desired speed or off	
	Volume Limiter	On or Off	
	Clear MyKeys	Hold OK to Clear All MyKeys	
Display	Language	Select the desired language	
	Units	Distance	Select the desired units of measure
		Temperature	Fahrenheit (°F) or Celsius (°C)
	Brake Coach	On or Off	
	Regen Display	On or Off	
	Lifetime Summary	Hold OK to Reset	

INFORMATION MESSAGES

Note: *Depending on your vehicle options and instrument cluster type, not all of the messages will display or be available.*

Note: *The information display may abbreviate or shorten certain messages.*



E130248

Press the OK button to acknowledge and remove some messages from the information display. The information display will automatically remove other messages after a short period of time.

Certain messages need to be confirmed before you can access the menus.

Alarm

Message	Action
Vehicle Alarm To Stop Alarm, Start Vehicle.	Displays when the alarm has been triggered due to unauthorized entry. See **Passive Anti-Theft System** (page 36).

Battery and Charging System (High Voltage)

Message	Action
Vehicle Plugged In ? Yes No	Your vehicle needs confirmation it is unplugged before allowing to power on. You must make sure your vehicle is unplugged and you respond to the message prompt before powering on your vehicle.
Ready to Drive	Your vehicle is ready to drive.
Unplug Prior to Starting Vehicle	Your vehicle detects it is still plugged in and you attempt to start it.
Elec system overvoltage Stop safely	Stop your vehicle as soon as it is safe to do so and power it off. Contact an authorized dealer.
Battery low See manual	Warning of a low 12–volt battery condition. Turn off all unneeded electrical accessories. Contact an authorized dealer.
Low Battery	The estimated range is 10 mi (16 km) or 15 mi (24 km) for MyKey. Your vehicle needs to be charged soon.
Low Battery Reduce Climate use for more range	The estimated range is 10 mi (16 km) or 15 mi (24 km) for MyKey and the climate system is in use. Turn off unneeded climate system operation to increase your vehicle range.
Depleted Battery Stop safely now	The estimated range is 0 mi (0 km). Stop your vehicle in a safe place. Your vehicle must be charged.
Reduce Climate Use for More Range	High climate usage may make it difficult to stay within your energy budget.
Limited Performance Due to cold battery	Cold battery temperatures is affecting your vehicle performance.
Severely Limited Performance Due to cold battery	Your vehicle performance is severely affected by cold battery temperatures. Drive with caution. Keep your vehicle plugged in when not in use to maintain proper battery temperature.
Limited Performance Due to hot battery	Hot battery temperature is affecting your vehicle performance.

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Message	Action
Severely Limited Performance Due to hot battery	Your vehicle performance is severely affected by hot battery temperatures. Drive with caution. Keep your vehicle plugged in when not in use to maintain proper battery temperature.
Approaching Range Limit to Return Home	You have not specified a charge point through your vehicle Mytouch system and your vehicle range will soon be less than what is needed to return Home. Your Home address must be specified through your vehicle Mytouch system to enable this feature.
Stop Safely Now	The stop safely hazard warning lamp is illuminated. This indicates an electrical component fault or failure that will cause your vehicle to shut down or enter into limited operating mode.
Outside Air Temperature High Plug Vehicle in When not in use	The ambient temperature is hot. Plug in your vehicle to cool the high voltage battery for optimum performance.
Outside Air Temperature Low Plug Vehicle in When not in use	The ambient temperature is cold. Plug in your vehicle to warm the high voltage battery for optimum performance.
Ready to Drive Budget set to {distance imperial:###0} mi	Your vehicle is ready to drive and you have not specified your next charge point through your vehicle navigation system. Your budget is set for the current vehicle range estimate.
Budget set to {distance imperial:###0} mi	Your budget is reset because you have reached your charge point destination, or you no longer have a charge point destination identified through your vehicle navigation system. Your budget is set for the current vehicle range estimate.

Hill Start Assist

Message	Action
Hill Start Assist Not Available	Displays when hill start assist is not available. Contact an authorized dealer. See **Hill Start Assist** (page 101).

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Keys and Intelligent Access

Message	Action
Starting System Fault	This message is displayed when there is a problem with your vehicle's starting system. See your authorized dealer for service.
Key Inside vehicle	Displays to remind you that the key is in the trunk. See **Starting the Electric Motor** (page 90).
Key Not Inside vehicle	Displayed when a valid key is not detected within the vehicle. See **Starting the Electric Motor** (page 90).
No Key Detected	Displayed if the key is not detected by the system. See **Starting the Electric Motor** (page 90).
Accessory Power is Active	Displayed when your vehicle is in the Accessory ignition state.
To START Press Brake	Displayed as a reminder to press the brake while starting the vehicle.
Place Key in Backup Location	Displayed as needed by the system for proper function.

Lighting

Message	Action
Brake lamp Bulb fault	Displays when the brake lamp bulb has burned out. Contact an authorized dealer.
Low beam Bulb fault	Displays when the low beam headlamp bulb has burned out. Contact an authorized dealer.
Headlamp fault Service req'd	Displays when an electrical system problem occurs with the headlamp system. Contact an authorized dealer.

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Maintenance

Message	Action
Brake fluid level low Service now	Indicates the brake fluid level is low and the brake system should be inspected immediately. See **Maintenance** (page 134).
Brake system fault Stop safely	Displays when the brake system needs servicing. Stop your vehicle in a safe place. Contact an authorized dealer.
Motor Coolant Over Temperature	Displays when the motor coolant temperature is excessively high.
Service Tire Mobility Kit	Displayed when the kit needs service. See your authorized dealer.
See Manual	Informs you that the powertrain needs service due to a powertrain malfunction.

MyKey

Message	Action
MyKey Active Drive Safely	Displays when MyKey is active.
Speed Limited to xx MPH/km/h	Displays when starting the vehicle and MyKey is in use and the MyKey speed limit is on.
Near Vehicle Top Speed	Displays when a MyKey is in use and the MyKey speed limit is on and the vehicle speed is approaching 80 mph (130 km/h).
Vehicle at Top Speed of MyKey Setting	Displays when a MyKey is in use and the MyKey speed limit is reached.
Check Speed Drive Safely	Displays when MyKey is active.
Buckle Up to Unmute Audio	Displays when a MyKey is in use and Belt- Minder is activated.
MyKey Park Aid Cannot be Deactivated	Displays when a MyKey is in use and park aid is activated.

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Park Aid

Message	Action
Check Park Aid	Displays when the system has detected a condition that requires service.
Rear Park Aid On Off	Displays the park aid status.

Park Brake

Message	Action
Park Brake Engaged	Displays when the parking brake is set, the engine is running and the vehicle is driven more than 3 mph (5 km/h). If the warning stays on after the parking brake is released, contact an authorized dealer.

Power Steering

Message	Action
Service power steering	The power steering system has detected a condition that requires service. Contact an authorized dealer.
Service power steering now	The power steering system has detected a condition within the power steering system that requires service immediately. Contact an authorized dealer.
Power steering assist fault	The power steering system has disabled power steering assist due to a system error. Contact an authorized dealer.
Steering fault Service now	The power steering system has detected a condition that requires service. Contact an authorized dealer.
Steering loss Stop safely	The power steering system has detected a condition within the power steering system that requires service immediately. Contact an authorized dealer.

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Tire Pressure Monitoring System

Message	Action
Low Tire Pressure	Displays when one or more tires on your vehicle have low tire pressure. See **Tire Pressure Monitoring System** (page 152).
Tire Pressure Monitor Fault	Displays when the tire pressure monitoring system is malfunctioning. See **Tire Pressure Monitoring System** (page 152).
Tire Pressure Sensor Fault	Displayed when a tire pressure sensor is malfunctioning, or your spare tire is in use. See **Tire Pressure Monitoring System** (page 152). If the warning stays on or continues to come on, contact an authorized dealer as soon as possible.

Transmission

Message	Action
Transmission Not in Park	Displays as a reminder to shift into park.

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PRINCIPLE OF OPERATION

Outside Air

Keep the air intakes in front of the windshield free from obstruction, for example snow or leaves, to allow the climate control system to function effectively.

Recirculated Air

WARNING

Prolonged use of recirculated air may cause the windows to mist up. If the windows mist up, follow the settings for demisting the windshield.

The air currently in the passenger compartment recirculates. Outside air does not enter your vehicle.

Heating

Heating performance depends on the temperature of the coolant.

General Information on Controlling the Interior Climate

Fully close all the windows.

Warming the Interior

Direct the air toward your feet. In cold or humid weather conditions, direct some of the air toward the windshield and the door windows.

Cooling the Interior

Direct the air toward your face.

Air Conditioning

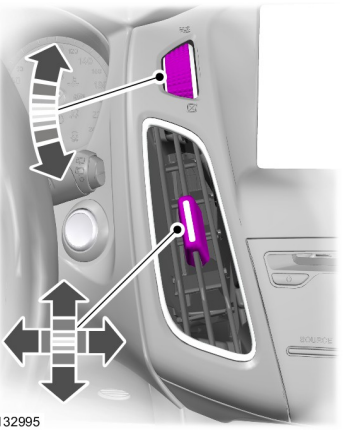
The system directs air through the evaporator for cooling. The evaporator extracts humidity from the air to help keep the windows free of mist. The system directs the resulting condensation to the outside of your vehicle, which may cause a small pool to form under your vehicle. This is normal.

Note: *The air conditioning operates only when the temperature is above 39°F (4°C).*

Note: *When you use air conditioning, the available range of your vehicle reduces faster.*

AIR VENTS

Center Air Vents

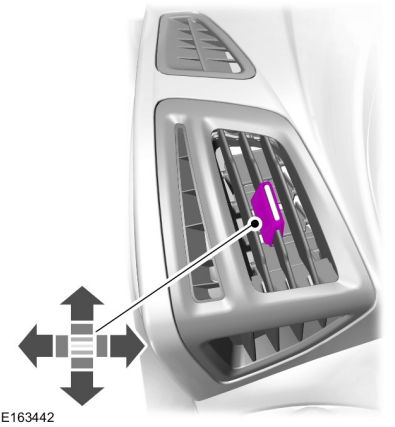


E132995

To close the air vent, turn the thumbwheel above the vent fully downward.

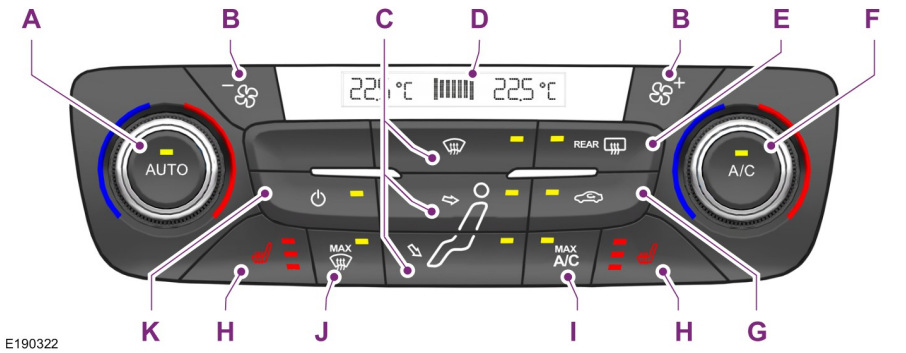
Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Side Air Vents


E163442

To close the air vent, slide the airflow direction control fully downward.

AUTOMATIC CLIMATE CONTROL



E190322

A **AUTO:** Press the button to switch on automatic operation. Adjust to select the desired temperature. Fan speed, air distribution, air conditioning operation, and outside or recirculated air are automatically adjusted to heat or cool the vehicle to maintain the desired temperature. You can also turn off dual zone mode by pressing and holding the button for greater than two seconds.

B **Fan speed control:** Adjusts the volume of air circulated in the vehicle.

C **Air distribution control:** Adjust the control to turn airflow from the windshield, instrument panel, or footwell vents on or off. You can distribute air through any combination of these vents.

Note: At least one of these buttons illuminates when the system is on.

D **Climate control display:** The display shows the set temperatures and the fan speed.

E **Heated rear window:** Press the button to switch the heated rear window on and off. See **Heated Windows and Mirrors** (page 79).

F **A/C:** Press the button to switch the air conditioning on or off. Air conditioning cools your vehicle using outside air. To improve the time to reach a comfortable temperature in hot weather, drive with the windows open until you feel cold air through the air vents.

G **Recirculated air:** Press the button to switch between outside air and recirculated air. The air currently in the passenger compartment recirculates. This can reduce the time needed to cool the interior and reduce unwanted odors from entering your vehicle.

H **Heated seats (if equipped):** Press the button to switch the heated seats on and off. See **Heated Seats** (page 86).

I **MAX A/C:** Press the button for maximum cooling. Recirculated air flows through the instrument panel vents, air conditioning automatically turns on and the fan automatically adjusts to the highest speed.

J **MAX Defrost:** Press the button to switch on defrost. Outside air flows through the windshield vents, air conditioning automatically turns on, and fan automatically adjusts to the highest speed. You can also use this setting to defrost and clear the windshield of a thin covering of ice. The heated rear window also automatically turns on when you select maximum defrost.

K **Power:** Press the button to switch the system on and off. When the system is off, it prevents outside air from entering the vehicle.

Temperature Control



E183686

You can set a temperature between 60ºF (15.5ºC) and 85ºF (29.5ºC). If you select LO, the system is set to permanent cooling. If you select HI, the system is set to permanent heating.

Note: *If you select LO or HI, the system does not maintain a stable temperature.*

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Mono Mode

The temperature setting for the driver side and passenger side are linked. If you adjust the temperature setting using the rotary control on the driver side, the system automatically adjusts the temperature setting on the passenger side.

Switching Mono Mode On

Press and hold the **AUTO** button for a few seconds. Adjust the temperature setting using the rotary control on the driver side.

Switching Mono Mode Off

Adjust the temperature setting using the rotary control on the passenger side, mono mode automatically turns off. The temperature setting on the driver side remains unchanged. Adjust the temperature settings on the driver side and passenger side independently. The climate control display shows the temperature settings.

HINTS ON CONTROLLING THE INTERIOR CLIMATE

General Hints

Note: *Prolonged use of recirculated air may cause the windows to fog up.*

Note: *To reduce humidity build-up inside your vehicle, do not drive with the system switched off or with recirculated air always switched on.*

Note: *Do not place objects under the front seats as this may interfere with the airflow to the rear seats.*

Note: *Remove any snow, ice or leaves from the air intake area at the base of the windshield.*

Note: *To improve air conditioning when starting your vehicle, drive with the windows slightly open for two to three minutes.*

Recommended Settings for Cooling

1. Press the **AUTO** button.
2. Adjust the temperature control to the desired setting.

Side Window Defogging in Cold Weather

1. Select air distribution through the floor vent.
2. Select air distribution through the panel vent.
3. Select **A/C**.
4. Adjust the temperature control to the desired setting.
5. Adjust the outer panel vents toward the side windows.

Note: *To increase airflow to the outer panel vents, close the vents in the middle of the instrument panel.*

HEATED WINDOWS AND MIRRORS

Heated Rear Window

Note: *Make sure the vehicle is running before operating the heated windows.*



Press the button to clear the heated rear window of thin ice and fog. The heated rear window will automatically turn off after a short period of time. Start the vehicle before you switch the heated rear window on.

Do not use razor blades or other sharp objects to clean or remove decals from the inside of the heated rear window. The vehicle warranty does not cover damage caused to the heated rear window grid lines.

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Heated Exterior Mirrors



When you switch the heated rear window on, the heated exterior mirrors will automatically turn on.

Note: *Do not remove ice from the mirrors with a scraper or adjust the mirror glass when it is frozen in place.*

Note: *Do not clean the mirror housing or glass with harsh abrasives, fuel or other petroleum-based cleaning products.*

REMOTE START

You can switch this feature on or off and adjust the settings using the information display.

The system adjusts the interior temperature depending on your chosen settings during remote start.

You cannot adjust the climate control setting during remote start operation. When you switch the ignition on the climate control system returns to the previous settings.

When you switch the ignition on, you may have to switch the following features back on:

- Heated seats.
- Heated rear window.
- Heated exterior mirrors.

Note: *You can control the system through SYNC using an applicable phone app. See your phones user manual or visit www.SYNCMyRide.com.*

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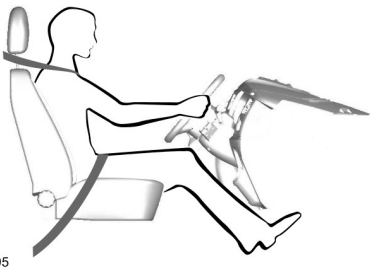
SITTING IN THE CORRECT POSITION

WARNINGS

Do not recline the seat backrest too far as this can cause the occupant to slide under the safety belt, resulting in serious injury in the event of a crash.

Sitting improperly, out of position or with the seat backrest reclined too far, can result in serious injury or death in the event of a crash. Always sit upright against your seat backrest, with your feet on the floor.

Do not place objects higher than the seat backrest to reduce the risk of serious injury in the event of a crash or during heavy braking.



E68595

When you use them properly, the seat, head restraint, safety belt and airbags will provide optimum protection in the event of a crash.

We recommend that you follow these guidelines:

- Sit in an upright position with the base of your spine as far back as possible.
- Do not recline the seat backrest more than 30 degrees.
- Adjust the head restraint so that the top of it is level with the top of your head and as far forward as possible. Make sure that you remain comfortable.
- Keep sufficient distance between yourself and the steering wheel. We recommend a minimum of 10 inches (25 centimeters) between your breastbone and the airbag cover.
- Hold the steering wheel with your arms slightly bent.
- Bend your legs slightly so that you can press the pedals fully.
- Position the shoulder strap of the safety belt over the center of your shoulder and position the lap strap tightly across your hips.

Make sure that your driving position is comfortable and that you can maintain full control of your vehicle.

HEAD RESTRAINTS

WARNINGS

Raise the rear head restraint when the rear seat is occupied by a passenger.

Do not remove the front head restraints when the front seats are in use.

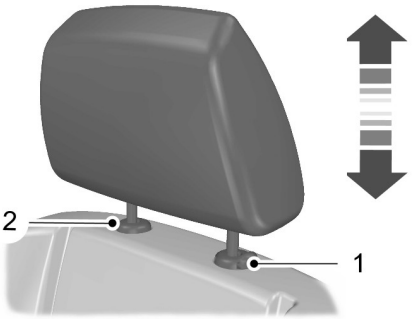
Adjusting the Head Restraints

Adjust the head restraint so that the top of it is level with the top of your head.

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Removing the Head Restraints

Front head restraints



E140447

1. Press and hold the locking button.
2. Using a suitable implement, release the retaining clip.

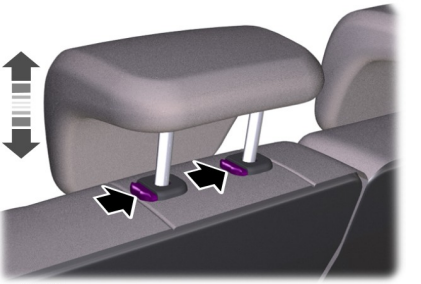
Rear outer head restraints



E135437

Press the locking button and remove the head restraint.

Rear Center Head Restraint



E135401

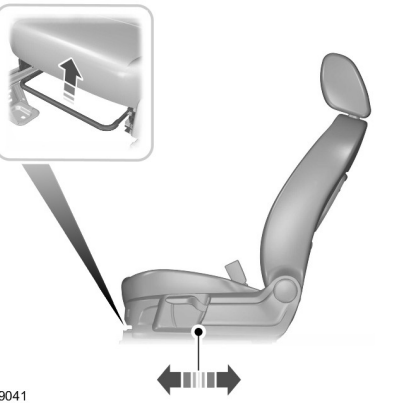
Press the locking buttons and remove the head restraint.

MANUAL SEATS

Moving the Seat Backward and Forward

WARNING

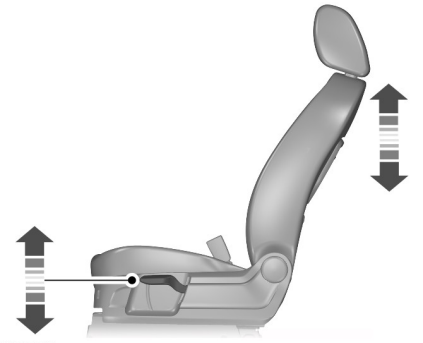
Rock the seat backward and forward after releasing the lever to make sure that it is fully engaged.



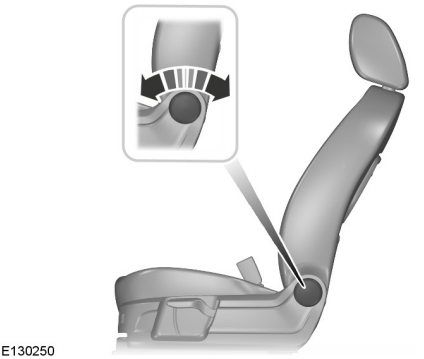
E189041

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

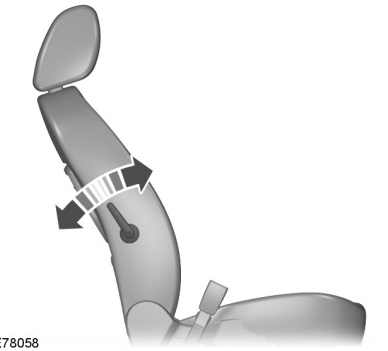
Adjusting the Height of the Driver Seat


E189042

Adjusting the Angle of the Seatback


E130250

Adjusting the Lumbar Support (If Equipped)

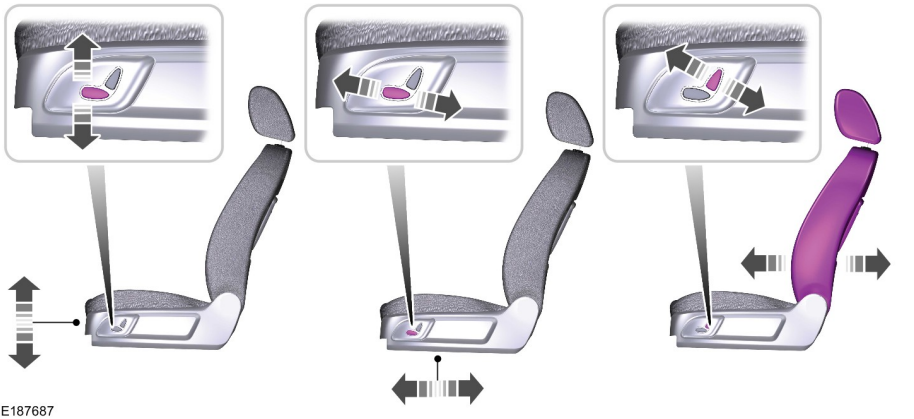

E78058

POWER SEATS

WARNINGS

Do not adjust the driver seat or seatback when your vehicle is moving. Adjusting your seatback while your vehicle is in motion may cause loss of control of your vehicle.

Reclining the seatback can cause an occupant to slide under the seat's safety belt, resulting in severe personal injuries in the event of a crash.



E187687

REAR SEATS

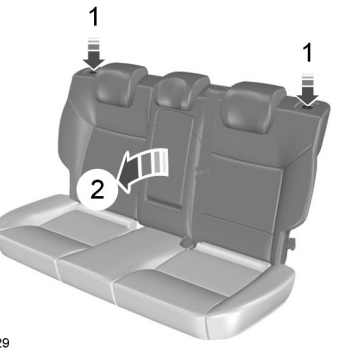
WARNINGS

When folding the seatbacks down, take care not to get your fingers caught between the seatback and seat frame.

Make sure that the seats and the seatbacks are secure and fully engaged in their catches.

Folding the Seatbacks

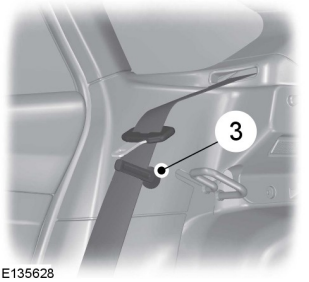
Note: *Lower the head restraints. See* ***Head Restraints*** *(page 81).*



E135629

1. Press the unlock buttons down and hold them there.
2. Push the seatback forward.

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E135628

Note: *Make sure that the seat belt is fully tightened into the retractor.*

3. Place the seat belts in the clips on the outboard trim.

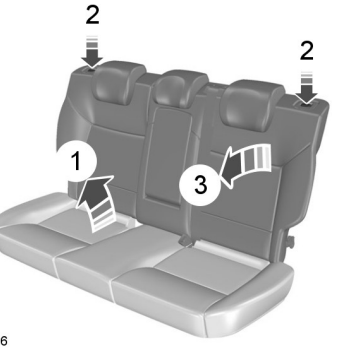
Folding the seat cushions and the rear seatbacks forward

WARNINGS

Make sure the red indicator is not showing when you engage the seat in the catches.

Lower the head restraints. See **Head Restraints** (page 81).

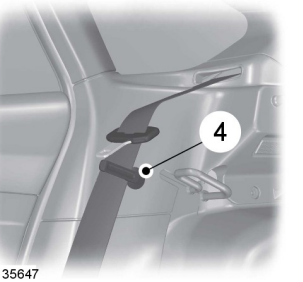
When inserting your fingers between the seat cushion and seatback, take care not to get your fingers caught on the ISOFIX anchor points and bracket. See **Installing Child Seats** (page 15).



E135646

Note: *Hold the cushion edge to avoid the ISOFIX anchor points and brackets.*

1. Insert your fingers between the seat cushion and seatback and fold the seat cushion forward.
2. Press the unlock buttons down and hold them there.
3. Push the seatback forward.



E135647

Note: *Make sure that the seat belt is fully tightened into the retractor.*

4. Place the seat belts in the clips on the outboard trim.

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Folding the seatbacks up

WARNING

When folding the seatbacks up, make sure that the belts are visible to an occupant and not caught behind the seat.

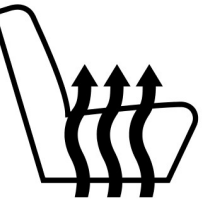
HEATED SEATS

WARNING

People who are unable to feel pain to their skin because of advanced age, chronic illness, diabetes, spinal cord injury, medication, alcohol use, exhaustion or other physical conditions, must exercise care when using the heated seat. The heated seat may cause burns even at low temperatures, especially if used for long periods of time. Do not place anything on the seat that insulates against heat, such as a blanket or cushion. This may cause the heated seat to overheat. Do not puncture the seat with pins, needles or other pointed objects. This may damage the heating element which may cause the heated seat to overheat. An overheated seat may cause serious personal injury.

Do not do the following:

- Place heavy objects on the seat.
- Operate the heated seat if water or any other liquid spills on the seat. Allow the seat to dry thoroughly.
- Operate the heated seats unless the vehicle is powered to Ready to Drive. Doing so can deplete the 12-volt battery.



E146941

Press the heated seat symbol to cycle through the various heat settings and off. More indicator lights indicate warmer settings.

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12 Volt DC Power Point

WARNING

Do not plug electrical accessories into the cigar lighter socket. Incorrect use of the lighter can cause damage not covered by your warranty, and can result in fire or serious injury.

Note: *When you switch the ignition on, you can use the socket to power 12 volt appliances with a maximum current rating of 20 amps. After you switch the ignition off, the power supply works only for a maximum of 30 minutes.*

Note: *Do not insert objects other than an accessory plug into the power point. This damages the outlet and can blow the fuse.*

Note: *Do not hang any type of accessory or accessory bracket from the plug.*

Note: *Do not use the power point over the vehicle capacity of 12 volt DC 180 watt or a fuse may blow.*

Note: *Do not use the power point for operating a cigar lighter element.*

Note: *Incorrect use of the power point can cause damage not covered by your warranty.*

Note: *Always keep the power point caps closed when not in use.*

Run the engine for full capacity use of the power point.

To prevent the battery from running out of charge:

- Do not use the power point longer than necessary when your engine is not running.
- Do not leave devices plugged in overnight or when your vehicle is in park (P) for extended periods.

Location

Power points may be found:

- On the center console.
- In the center console.
- In the cargo area (Wagons only).

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CUP HOLDERS

WARNINGS

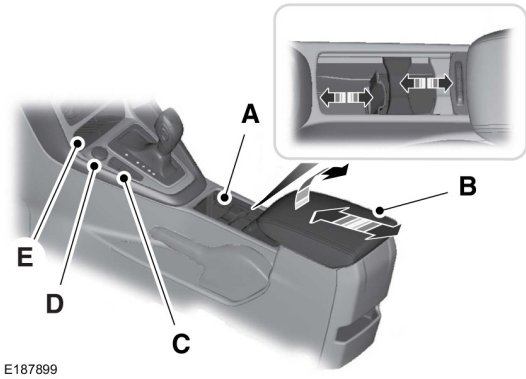
Do not place hot drinks in the cup holders when your vehicle is moving.

Make sure that cups placed in the holders do not obstruct your vision while driving.

CENTER CONSOLE

Stow items in the cup holder carefully as items may become loose during hard braking, acceleration or collisions, including hot drinks which may spill.

Available console features include:



A Cup holder with two sliding divider bars that adjust to your cup and create a deeper opening for taller items. To use, press down and slide each dividing bar to adjust. Some cup holders also include a rolling shutter that pulls to close.

B Storage compartment with auxiliary power point, auxiliary input jack, USB port and media hub.

C Card holder.

D Auxiliary power point.

E USB port.

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OVERHEAD CONSOLE



E131605

Press near the rear edge of the door to open it.

STARTING THE ELECTRIC MOTOR

Keyless Starting

Note: *The system may not function if the passive key is close to metal objects or electronic devices, for example keys or a cell phone.*

Note: *A valid passive key must be located inside your vehicle to switch the ignition on and start your vehicle.*

Note: *Passive keys left inside your vehicle when locked are disabled. A message may appear in the information display indicating that there is no key detected when you try to start your vehicle. Press the unlock button on the remote control to enable it, and then start your vehicle.*

Ignition Modes



E166822

The keyless starting system has three modes:

- **Off:** Turns the ignition off. Without applying the brake pedal, press and release the power button once when the ignition is in the on mode, or when the vehicle is on but not moving.
- **On:** All electrical circuits are operational and the warning lamps and indicators illuminate. Without applying the brake pedal, press and release the power button once from off mode.
- **Start:** Starts your vehicle. Press the brake pedal, and then press the power button for a couple of seconds. The green ready to drive indicator lamp illuminates in the instrument cluster when your vehicle is ready to drive.

Starting Your Vehicle

Before starting your vehicle, check the following:

- Make sure all the occupants have fastened their safety belts.
- Make sure the headlamps and electrical accessories are off.
- Make sure the parking brake is on.
- Make sure the gearshift lever is in park (P).

Note: *Do not touch the accelerator pedal.*

1. Fully depress the brake pedal.
2. Press the power button.

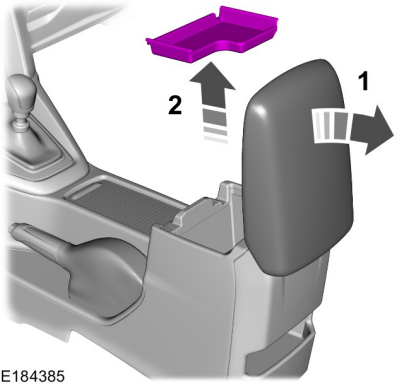
Note: *You will not hear any engine noise.*

The system does not function if:

- The passive key frequencies are jammed.
- The key battery has no charge.

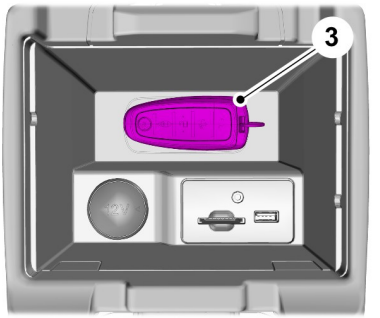
If you are unable to start your vehicle, follow the steps below.

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E184385

1. Open the floor console storage compartment lid.
2. Remove the tray.



E184386

3. Place the key flat on the symbol at the bottom of the floor console storage compartment.
4. With the key in this position, press the brake pedal, then press the power button to switch the ignition on and start your vehicle.

Fast Restart

The fast restart feature allows you to restart your vehicle within 10 seconds of switching it off, even if it does not detect a valid passive key.

Within 10 seconds of switching your vehicle off, press the brake pedal and press the power button. After 10 seconds, you can no longer start your vehicle if it does not detect a valid passive key.

Once your vehicle has started, it remains running until you press the power button, even if it does not detect a valid passive key. If you open and close a door while your vehicle is running, the system searches for a valid passive key. You cannot start your vehicle if the system does not detect a valid passive key within 10 seconds.

SWITCHING OFF THE ELECTRIC MOTOR

WARNING

Switching off the electric motor when your vehicle is still moving will result in a loss of brake and steering assistance. The steering will not lock, but higher effort will be required. With the ignition switched off some electrical circuits, warning lamps and indicators may also be off. Failure to follow this warning could result in serious personal injury or death.

When your vehicle is not moving and the electric motor is on or the ignition is in accessory mode, press and release the power button without pressing the brake pedal. This will shut off the electric motor and all electrical accessories.

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When your vehicle is moving, press the power button three times within two seconds or press and hold for at least one second. Move the transmission selector lever to position **N** and use the brakes to bring your vehicle to a safe stop. When your vehicle has come to a complete stop, move the transmission selector lever to position **P**.

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GENERAL INFORMATION

WARNINGS

This battery pack shall only be serviced by an authorized electric vehicle technician. Improper handling can result in personal injury or death.

Your vehicle consists of various high voltage components and wiring. All high voltage cables are labeled and covered with a solid orange covering or orange striped tape. Do not touch these components. Failure to follow this warning could result in serious personal injury or death.

The high voltage battery system is a high voltage, lightweight lithium-ion battery which has two individual packs. One pack is located in the rear cargo area behind the second row seats, the other is located underneath the vehicle. The high voltage battery system uses an advanced active liquid heating and cooling system to regulate high voltage battery temperature and help maximize the life of the high voltage battery.

Note: *The high voltage battery does not require regular service maintenance.*

Note: *The high voltage battery will experience gradual capacity loss with time and usage. This is normal.*

CHARGING THE HIGH VOLTAGE BATTERY

WARNINGS

Do not use the 230 volt occasional use charge cord with an extension cord or adapter. Failure to follow this warning could result in fire, serious personal injury or death.

WARNINGS

Do not expose this equipment to flammable vapors. Failure to follow this warning could result in fire, serious personal injury or death.

Do not allow charging equipment to be immersed in water or liquids. Failure to follow this warning could result in fire, serious personal injury or death.

Do not attempt to open any charging equipment. There are no user serviceable parts inside. Failure to follow this warning could result in fire, serious personal injury or death.

Do not use the charging equipment if it is faulty or has been damaged. Failure to follow this warning could result in fire, serious personal injury or death.

Charging equipment must be installed in compliance with local regulations. Failure to follow this warning could result in fire, serious personal injury or death.

Use only the charging equipment supplied for the required charging option. Failure to follow this warning could result in fire, serious personal injury or death.

The AC wall plug must fit firmly into the AC outlet. If the connection feels loose, worn or the AC outlet is damaged, please have a qualified electrician replace the AC outlet. Using a convenience cord with a worn outlet may cause burns, property damage and increase the risk of electric shock.

Always consult a licensed professional electrician to make sure that the charging socket outlet and circuit are in good condition. This includes protection against water ingress, protection for residual currents (RCD),

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WARNINGS

correct current rating, and earthing for the purpose of charging an electric vehicle. An existing socket, even if already used for outdoor devices (for example garden equipment), may not be suitable for charging an electric vehicle, particularly where the vehicle may be outside when on charge. Failure to follow this warning could result in fire, serious personal injury or death.

Charging Equipment

Note: *The 230 volt occasional use charge cord takes between 10 and 11 hours to fully charge an empty battery.*

Note: *The electrical source must meet certain requirements for the high voltage battery to charge. The AC outlet must be 230 volts, properly grounded, 10 amps (or greater) and in good condition.*

Note: *If a dedicated circuit is not used, the circuit breaker could trip or open. If a dedicated circuit is not available, contact a licensed professional electrician regarding the installation of a dedicated outlet.*

Note: *Move the transmission selector lever to position **P** before charging the high voltage battery.*

Your vehicle is equipped with a 230 volt occasional use charge cord located above the high voltage battery in a bag. This allows you to charge the high voltage battery using a standard 230 volt household outlet.

Make sure that the occasional use charge cord is completely unwound before charging. Always plug the cord into the household outlet before connecting the charging coupler to your vehicle charging port. The occasional use charge cord has an inline control box with four indicator lights. These lights represent the charging status (power, charge, fault and emergency stop).

Occasional Use Charge Cord Control Box

The power indicator will illuminate green when you connect the cord to the household socket.

The charge indicator reports the following:

- No illumination: the cord is not connected to your vehicle.
- Flashing green light: the high voltage battery is charging.
- Solid green light: your vehicle is connected but not charging.
- Flashing red light: the occasional use charge cord is trying to reset the failure and could restart the charging cycle.
- Solid red light: the fault is permanent. Disconnect and reconnect the cord to reset the fault. If the fault persists have your vehicle checked by an authorized dealer.
- Emergency stop indicator: the emergency stop button has been pressed and charging has stopped. Disconnect and reconnect the cord to restart charging.

Home Charging Station

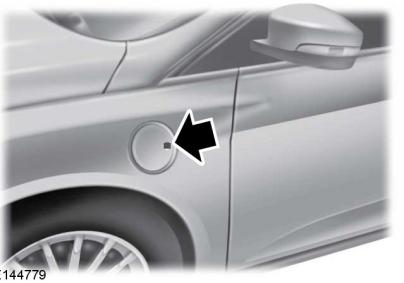
We recommend upgrading to the optional 230 volt home charging station for faster more efficient charging. Using the home charging station will take approximately three to four hours to fully charge an empty battery.

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Public Charging

Use the dedicated charge cord supplied with your vehicle.

Charge Port and Light Ring


E144779

The charge port is located near the front left wheel. There is an indentation located on the charge port door. Press this to open and close the door.

Note: *Do not use force to open or close the charge port door. Forcing the charge port door will damage the charge port.*

The light ring located around the charge port indicates the charging status of the battery when connected to a charging station or occasional use charge cord. There are four quadrants around the charge port indicating the charge status.

Charge Status

You can use the remote control to view your vehicle charge status at any time by pressing the unlock button. The light ring will illuminate the corresponding quadrants so that the current state of your vehicle charge can be determined. Each illuminated quadrant indicates 25 percent of completed charge. If the total charge is below 25 percent the light ring will not illuminate. Press the lock button on your remote control to re-lock your vehicle.

Charging

Note: *Move the transmission selector lever to position **P** before charging the high voltage battery.*

To charge the high voltage battery:

1. Move the transmission selector lever to position **P** and turn off your vehicle.
2. Press the indentation located on the charge port door and the door will rotate open.


E144780

3. Connect the charging coupler to your vehicle charge port. You will hear a click indicating the coupler has been correctly connected.
4. The four light quadrants will flash individually starting at the top right and ending with the top left of the light ring. This will happen twice before charging commences.

When charging, the light ring will display the charging status:

- When the top right quadrant is flashing the charge is between 0 and 25 percent.
- When the top right quadrant is solidly lit and the bottom right quadrant is flashing the charge is between 25 and 50 percent.

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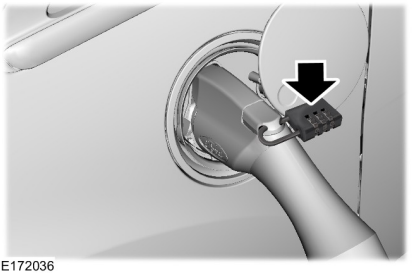
- When both right side quadrants are solidly lit and the bottom left quadrant is flashing the charge is between 50 and 75 percent.
- When three quadrants are solidly lit and the top left quadrant is flashing the charge is between 75 and 100 percent.
- When the entire ring is fully illuminated charging is complete.

Note: *The illuminated ring will shut off one minute after the high voltage battery reaches full charge.*

Note: *If your vehicle detects a fault during the charging cycle the entire light ring will flash continuously for one minute and then shut off. If this happens disconnect and reconnect the charging coupler. If the problem persists have your vehicle checked by an authorized dealer.*

Locking the Charging Coupler

Note: *To lock the charging coupler, you need a padlock or a combination lock with a shackle diameter of 0.2 (5 mm) or less. Also, the straight portion of the shackle must be 1.0 (25.4 mm) or longer.*



E172036

1. Insert the lock through the hole in the charging coupler button.
2. Lock the padlock or combination lock.

Waiting to Charge

Note: *See charge settings. See* ***SYNC™ 2*** *(page 168).*

When you select Value Charge, charging may not begin upon plugging in. Your vehicle may delay charging to take advantage of off-peak electricity rates. Your vehicle optimizes the charge schedule to be complete by the next GO Time.

When waiting to charge (not actively charging), the light ring indicates the present state of charge of the high voltage battery as follows:

- When the top right quadrant light is off, the charge is between 0–25 percent.
- When the top right quadrant light is on and the bottom right quadrant is off, the charge is between 25–50 percent.
- When both right side quadrant lights are on and the bottom left quadrant is off, the charge is between 50–75 percent.
- When three quadrant lights are on and the top left quadrant is off, the charge is between 75–100 percent.
- When all lights on the entire ring are on, the charge is 100 percent.

Note: *When your vehicle is waiting to charge, the light ring turns off one minute after displaying the present state of charge. When your vehicle automatically begins charging, the light ring turns on and display how far along the charge is per the section above.*

Note: *If the system detects a vehicle charging system fault at any point in a charge cycle, the entire light ring flashes continuously for one minute and then turns off. If this happens, unplug the charging coupler and then plug it back into the charge port receptacle. If the problem persists, contact an authorized dealer.*

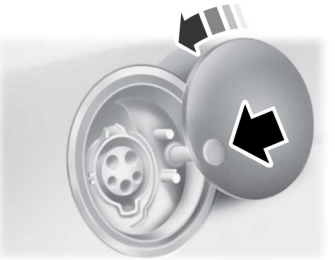
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You can modify the light ring lighting conditions. See Charge Port Light Ring Settings. See **SYNC™ 2** (page 168).

Disconnecting the Charging Coupler

Note: *Do not remove the wall plug from the wall socket while your vehicle is charging. Doing so may damage the outlet and the cord.*

1. Remove the lock from the charging coupler button.
2. Press the button on the charging coupler.
3. While pressing the button, remove the charging coupler from your vehicle charge port.



E144781

4. Close the charge port door by pressing the indentation on the charge port door. Continue pressing the indentation while the door rotates closed.

HIGH VOLTAGE BATTERY CUT-OFF SWITCH

The high voltage shut off operation shuts off power from the high-voltage battery after a collision, or if your vehicle receives a substantial physical jolt.

To reactivate your vehicle after either event, perform the following steps:

1. Press the **START/STOP** button to power off your vehicle.
2. Press the brake pedal and press the **START/STOP** button.
3. If your vehicle is not powered after this sequence, repeat steps 1 and 2 up to two more times.

Note: *During this process, your vehicle detects if the electrical system is safe and reactivates. Once your vehicle determines the electrical system safe, you can start your vehicle as you would normally by pressing the brake in combination with the* ***START/STOP*** *button.*

Note: *In the event your vehicle does not reactivate after the third power cycle, contact an authorized dealer.*

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AUTOMATIC TRANSMISSION

Single Speed Automatic Transmission

WARNING

Always set the parking brake fully and make sure you shift the gearshift lever to park (P). Switch the ignition off and remove the key whenever you leave your vehicle.

The single speed transmission is built specifically to handle the high rotational speed range of an electric motor.

Gearshift Lever Positions



E157387

P	Park.
R	Reverse.
N	Neutral.
D	Drive.
L	Low.

Press the button on the gearshift lever to change to each position.

The gearshift lever position appears in the information display.

Park (P)

In this position, power is not transmitted to the drive wheels and the transmission is locked. You can start the electric motor with the gearshift lever in this position.

Reverse (R)

With the gearshift lever in reverse (R), the vehicle moves backward. Always come to a complete stop before shifting into and out of reverse (R).

Neutral (N)

In this position, power is not transmitted to the drive wheels but the transmission is not locked. You can start the electric motor with the gearshift lever in this position.

Drive (D)

The normal position for driving your vehicle. The transmission operates in a single gear built specifically to handle the electric motor output.

Low (L)

Use this position for maximum motor braking, for example when driving down a steep hill. You can select this position at any vehicle speed.

Brake-Shift Interlock

WARNINGS

Do not drive your vehicle until you verify that the brake lamps are working.

When performing this procedure, you will be taking the vehicle out of park which means the vehicle can roll freely. To avoid unwanted vehicle movement, always fully set the parking brake prior to performing this procedure. Use wheel chocks if appropriate.

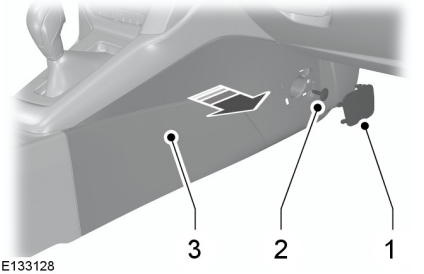
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WARNINGS

If the parking brake is fully released, but the brake warning lamp remains illuminated, the brakes may not be working properly. See your authorized dealer.

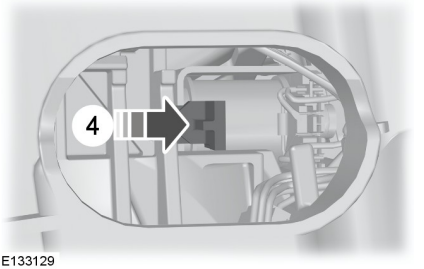
In the event of an electrical malfunction or if the vehicle battery has no charge, use the following procedure to shift the gearshift lever from the park (P) position.

Apply the parking brake and switch the ignition off before carrying out this procedure.



E133128

1. Using a suitable tool, carefully pry off and remove the passenger side access cover.
2. Remove the retaining clip.
3. Remove the center console side panel.



E133129

Note: *The lever is white.*

4. Apply the brake pedal. Using a suitable tool rotate the lever forward while pulling the gearshift lever out of the park (P) position and into the neutral (N) position.
5. Install components in the reverse order of removal.

Note: *Contact an authorized dealer as soon as possible if this procedure is used.*

If Your Vehicle Gets Stuck In Mud or Snow

If your vehicle is stuck in mud or snow, shift between drive (D) and reverse (R) pressing lightly on the accelerator pedal in each gear. Stop between shifts in a steady pattern to rock your vehicle.

Note: *Do not rock your vehicle if the electric motor is not at normal operating temperature or damage to the transmission may occur.*

Note: *Excessive rocking may eventually cause a loss of power, as your vehicle protects against overheating or damage.*

GENERAL INFORMATION

Note: *Occasional brake noise is normal. If a metal-to-metal, continuous grinding or continuous squeal sound is present, the brake linings may be worn-out. If your vehicle has continuous vibration or shudder in the steering wheel while braking, have your vehicle checked by an authorized dealer.*

Note: *Brake dust may accumulate on the wheels, even under normal driving conditions. Some dust is inevitable as the brakes wear. See* ***Cleaning the Alloy Wheels*** *(page 147).*

Note: *Depending on applicable laws and regulations in the country for which your vehicle was originally built, the brake lamps may flash during heavy braking. Following this the hazard warning flashers may also flash when your vehicle comes to a stop.*



See **Warning Lamps and Indicators** (page 60).

Wet brakes result in reduced braking efficiency. Gently press the brake pedal a few times when driving from a car wash or standing water to dry the brakes.

Brake Over Accelerator

In the event the accelerator pedal becomes stuck or entrapped, apply steady and firm pressure to the brake pedal to slow your vehicle and reduce engine power. If you experience this condition, apply the brakes and bring your vehicle to a safe stop. Shift into park (P), switch the engine off and apply the parking brake. Check the accelerator pedal and the area around it for any items or debris that may be obstructing its movement. If none are found and the condition persists, have your vehicle towed to the nearest authorized dealer.

Brake Assist

Brake assist detects when you brake heavily by measuring the rate at which you press the brake pedal. It provides maximum braking efficiency as long as you press the pedal. Brake assist can reduce stopping distances in critical situations.

Anti-lock Brake System



This lamp momentarily illuminates when you switch the ignition on. If the light does not illuminate during start up, remains on or flashes, the system may have a fault. Have the system checked by an authorized dealer. If the anti-lock brake system is disabled, normal braking is still effective.



If the brake warning lamp illuminates when you release the parking brake, have the system checked by an authorized dealer.

Regenerative Braking System

This feature is used to simulate the engine braking of an internal combustion engine and assist the standard brake system while recovering some of the energy of motion and storing it in the battery to improve the range of your vehicle. The standard brake system is designed to fully stop your vehicle if regenerative braking is not available. During regenerative braking, the motor spins as a generator to create electrical current. This recharges the battery and slows your vehicle. In effect, once you release the accelerator pedal, the motor changes from an energy user to an energy producer.

When you release the accelerator pedal or apply the brake pedal, the brake controller automatically detects the amount of deceleration requested and optimizes how much of the deceleration will be produced by regenerative braking. The remaining

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portion is generated by standard friction braking. When the battery is almost fully charged, the amount of regenerative braking is limited to avoid overcharging, and produces the requested deceleration by standard friction braking alone.

Regenerative braking does not take the place of the standard friction brakes; it only assists them. Regenerative braking has also been designed to interact with the anti-lock brake system. Regenerative braking disables when the anti-lock brake system activates or the battery is fully charged.

HINTS ON DRIVING WITH ANTI-LOCK BRAKES

Note: *When the system is operating, the brake pedal will pulse and may travel further. Maintain pressure on the brake pedal. You may also hear a noise from the system. This is normal.*

The anti-lock braking system will not eliminate the risks when:

- You drive too closely to the vehicle in front of you.
- Your vehicle is hydroplaning.
- You take corners too fast.
- The road surface is poor.

PARKING BRAKE

WARNING

Always set the parking brake fully and leave your vehicle with the transmission in park (P).

Note: *If you park your vehicle facing uphill, shift the transmission to park (P) and turn the steering wheel away from the curb.*

Note: *If you park your vehicle facing downhill, shift the transmission to park (P) and turn the steering wheel toward the curb.*

Note: *Do not press the release button while pulling the lever up.*

To apply the parking brake:

1. Press the foot brake pedal firmly.
2. Pull the parking brake lever up to its fullest extent.

To release the parking brake:

1. Press the brake pedal firmly.
2. Pull the lever up slightly.
3. Press the release button and push the lever down.

HILL START ASSIST

WARNINGS

The system does not replace the parking brake. When you leave your vehicle, always apply the parking brake and shift the transmission into park (P) for automatic transmission or first gear for manual transmission.

You must remain in your vehicle once you have activated the system.

During all times, you are responsible for controlling your vehicle, supervising the system and intervening, if required.

If the engine is revved excessively, or if a malfunction is detected, the system will be deactivated.

The system makes it easier to pull away when your vehicle is on a slope without the need to use the parking brake.

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When the system is active, your vehicle will remain stationary on the slope for two to three seconds after you release the brake pedal. This allows you time to move your foot from the brake to the accelerator pedal. The brakes are released automatically once the engine has developed sufficient drive to prevent your vehicle from rolling down the slope. This is an advantage when pulling away on a slope, for example from a car park ramp, traffic lights or when reversing uphill into a parking space.

The system will activate automatically on any slope that will cause significant vehicle rollback. For vehicles with a manual transmission, you can switch this feature off using the information display. See **Information Displays** (page 63). The system will remain on or off depending on how it was last set.

Note: *The system only functions when you bring your vehicle to a complete stop. Shift into reverse (R) when facing downhill and first gear (1) when facing uphill.*

Note: *There is no warning lamp to indicate the system is either on or off.*

Using Hill Start Assist

1. Press the brake pedal to bring your vehicle to a complete standstill. Keep the brake pedal pressed.
2. If the sensors detect that your vehicle is on a slope, the system will activate automatically.
3. When you remove your foot from the brake pedal, your vehicle will remain on the slope without rolling away for about two or three seconds. This hold time will automatically be extended if you are in the process of driving off.
4. Drive off in the normal manner. The brakes will release automatically.

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PRINCIPLE OF OPERATION

The traction control system helps avoid drive wheel spin and loss of traction.

If your vehicle begins to slide, the system applies the brakes to individual wheels and, when needed, reduces engine power at the same time. If the wheels spin when accelerating on slippery or loose surfaces, the system reduces engine power in order to increase traction.

USING TRACTION CONTROL

The system automatically turns on each time you switch the ignition on.

Switching the System Off and On Using the Information Display Controls

Your vehicle comes with this feature already enabled. If required, you can switch this feature off using the information display controls.

When you switch the system off, stability control remains fully active.

Switching the System Off Using a Switch (If Equipped)

The switch is located in the instrument panel.

Press the switch. You will see a message in conjunction with an illuminated icon in the display. Press the switch again to return the system to normal mode.

When you switch the system off, stability control remains fully active.

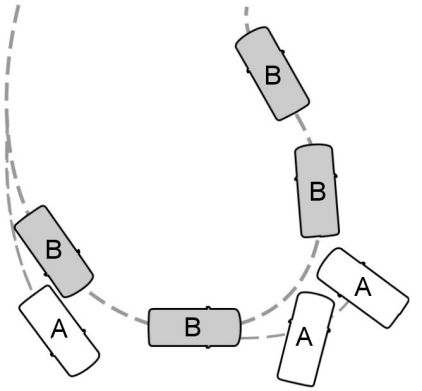
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PRINCIPLE OF OPERATION

Electronic Stability Program

WARNING

The system does not relieve you of your responsibility to drive with due care and attention. Failure to do so could result in loss of vehicle control, personal injury or death.



E72903

A Without ESP
B With ESP

The system supports stability when your vehicle starts to slide away from your intended path. The system performs this by braking individual wheels and reducing engine torque as required.

The system also provides an enhanced traction control function by reducing engine torque if the wheels spin when you accelerate. This improves your ability to pull away on slippery roads or loose surfaces, and improves comfort by limiting wheel spin in hairpin bends.

Stability Control Warning Lamp

While driving, it flashes when the system is operating. See **Warning Lamps and Indicators** (page 60).

USING STABILITY CONTROL

The system automatically turns on each time you switch the ignition on.

Switching the System Off and On Using the Information Display Controls

Your vehicle comes with this feature already enabled. If required, you can switch this feature off using the information display. See **General Information** (page 63).

Stability control will remain on even when you have switched the traction control off.

Switching the System Off Using a Switch (If Equipped)

The switch is located in the instrument panel.

Press the switch. You will see a message in conjunction with an illuminated icon in the display. Press the switch again to return the system to normal mode.

Stability control will remain on even when you have switched the traction control off.

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PRINCIPLE OF OPERATION

WARNINGS

The system does not relieve you of your responsibility to drive with due care and attention.

If your vehicles has a non-Ford approved trailer tow module the system may not correctly detect objects.

The sensors may not detect objects in heavy rain or other conditions that cause disruptive reflections.

The sensors may not detect objects with surfaces that absorb ultrasonic waves.

The system does not detect objects that are moving away from your vehicle. They will only be detected shortly after they start to move toward your vehicle.

Take particular care when reversing with a tow ball arm or a rear fitted accessory. For example, a bicycle carrier. The rear parking aid will only indicate the approximate distance from the rear bumper to an object.

If you use a high pressure spray to wash your vehicle, only spray the sensors briefly from a distance not less than eight inches (20 centimeters).

Note: *If your vehicle has a tow ball arm, the system is turned off automatically when trailer lamps (or lighting boards) are connected to the 13-pin socket through a Ford approved trailer tow module.*

Note: *Keep the sensors free from dirt, ice or snow. Do not clean with sharp objects.*

Note: *The system may emit false alerts if it detects a signal using the same frequency as the sensors or if your vehicle is fully loaded.*

Note: *The outer sensors may detect the side walls of a garage. If the distance between the outer sensors and the side wall remains constant for three seconds, the alert will turn off. As you continue the inner sensors will detect objects directly behind your vehicle.*

REAR PARKING AID

WARNINGS

Sensing is only an aid to detect some objects when moving forward or backward at low speeds. Traffic control systems, inclement weather or an external motor and fan can affect the sensors; this may include reduced performance or false activation. To help avoid personal injury you must read and understand the limitations of the system detailed in this section.

The parking aid system may not prevent contact with small or moving objects that are close to the ground. The parking aid system gives an audible warning when it detects a large object helping to avoid damage to your vehicle. To help avoid personal injury you must take care when using the parking aid system.

Rear Sensing System

When the parking aid system produces an audible warning, the audio system may reduce the set volume to a predetermined level.

Note: *Some add-on equipment can cause reduced performance or false activation. For example, large trailer hitches, bike or surfboard racks.*

Note: *The parking aid system sensors must be kept clean and free from snow or ice to avoid reduced performance or false activation. Do not clean the sensors with sharp objects.*

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Note: *If the parking aid sensors are misaligned due to vehicle bumper damage it will cause reduced performance or false activation.*

The rear parking aid sensors turn on automatically when you move the transmission selector lever to R (reverse) and your vehicle is moving at a speed of less than 3 mph (5 km/h). Moving your vehicle closer to a large object will increase the audible warning repeat rate. When the object is less than 12 inches (30 centimeters) from the center of your vehicle's rear bumper the audible warning will sound continuously.



E130178

A Sensor coverage area is up to 71 in (180 cm) from the rear bumper.

Note: *There is a decreased coverage area at the outer corners.*

The system detects large objects when you move the transmission selector lever to R (reverse):

- Your vehicle is moving backward at low speed.
- Your vehicle is stationary but an object is approaching the rear of your vehicle at a low speed.
- Your vehicle is moving backward at low speed and an object is approaching the rear of your vehicle at a low speed.

Note: *If your vehicle remains stationary for two seconds the audible tone will mute. If your vehicle moves backward, you will hear the tone again.*

Move the transmission selector lever from R (reverse) or press the parking aid button to switch the system off. If a fault is present in the system, a warning message appears in the information display and does not allow you to switch the system on. See **Information Messages** (page 69).

REAR VIEW CAMERA (If Equipped)

WARNINGS

The rear view camera system is a reverse aid supplement device that still requires the driver to use it in conjunction with the interior and exterior mirrors for maximum coverage.

Objects that are close to either corner of the bumper or under the bumper, might not be seen on the screen due to the limited coverage of the camera system.

Back up as slow as possible since higher speeds might limit your reaction time to stop your vehicle.

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WARNINGS

Use caution when using the rear video camera and the luggage compartment door is ajar. If the luggage compartment door is ajar, the camera will be out of position and the video image may be incorrect. All guidelines disappear when the luggage compartment door is ajar.

Use caution when turning camera features on or off. Make sure your vehicle is not moving.

The rear view camera provides an image of the area behind your vehicle.

During operation, lines appear in the display which represent your vehicle's path and proximity to objects behind your vehicle.



E142435

The camera is located on the luggage compartment door.

Using the Rear View Camera System

The rear view camera system displays what is behind your vehicle when you shift the transmission into reverse (R).

Note: *The reverse sensing system is not effective at speeds above 7 mph (12 km/h) and may not detect certain angular or moving objects.*

The system uses three types of guides to help you see what is behind your vehicle:

- Active guidelines: Show the intended path of your vehicle when reversing.
- Fixed guidelines: Show the actual path your vehicle is moving in while reversing in a straight line. This can be helpful when backing into a parking space or aligning your vehicle with another object behind you.
- Centerline: Helps align the center of your vehicle with an object (for example, a trailer).

Note: *If the transmission is in reverse (R) and the luggage compartment door or liftgate is open, no rear view camera features will display.*

Note: *When towing, the camera only sees what you are towing. This might not provide adequate coverage as it usually provides in normal operation and some objects might not be seen. In some vehicles, the guidelines may disappear when you connect the trailer tow connector.*

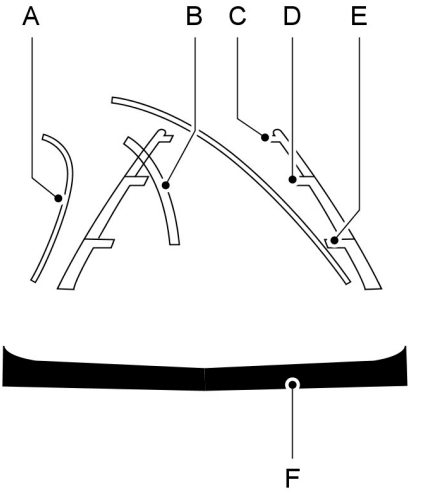
The camera may not operate correctly under the following conditions:

- Nighttime or dark areas if one or both reverse lamps are not operating.
- Mud, water or debris obstructs the camera's view. Clean the lens with a soft, lint-free cloth and non-abrasive cleaner.
- The rear of your vehicle is hit or damaged, causing the camera to become misaligned.

Camera Guidelines

Note: *Active guidelines are only available when the transmission is in reverse (R).*

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E142436

A	Active guidelines
B	Centerline
C	Fixed guideline: Green zone
D	Fixed guideline: Yellow zone
E	Fixed guideline: Red zone
F	Rear bumper

Active guidelines only show with fixed guidelines. To use active guidelines, turn the steering wheel to point the guidelines toward an intended path. If the steering wheel position changes while reversing, your vehicle might deviate from the original intended path.

The fixed and active guidelines fade in and out depending on the steering wheel position. The active guidelines do not display when the steering wheel position is straight.

Always use caution while reversing. Objects in the red zone are closest to your vehicle and objects in the green zone are farther away. Objects are getting closer to your vehicle as they move from the green zone to the yellow or red zones. Use the side view mirrors and rear view mirror to get better coverage on both sides and rear of your vehicle.

Manual Zoom

WARNING

When manual zoom is on, the full area behind your vehicle may not show. Be aware of your surroundings when using the manual zoom feature.

Note: *Manual zoom is only available when the transmission is in reverse (R).*

Note: *When you enable manual zoom, only the centerline is shown.*

Selectable settings for this feature are Zoom in (+) and Zoom out (-). Press the symbol in the camera screen to change the view. The default setting is Zoom OFF.

This allows you to get a closer view of an object behind your vehicle. The zoomed image keeps the bumper in the image to provide a reference. The zoom is only active while the transmission is in reverse (R).

Camera System Settings

You can adjust the camera settings using the vehicle settings menu in the information display.

Enhanced Park Aids or Park Pilot (If Equipped)

Selectable settings for this feature are ON and OFF.

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The system uses red, yellow and green highlights that appear on top of the video image when any of the sensing systems detect an object.

Rear Camera Delay

Selectable settings for this feature are ON and OFF.

The default setting for the rear camera delay is OFF.

When shifting the transmission out of reverse (R) and into any gear other than park (P), the camera image remains in the display until:

- Your vehicle speed sufficiently increases.
- You shift your vehicle into park (P).
- 10 seconds of time elapse.

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PRINCIPLE OF OPERATION

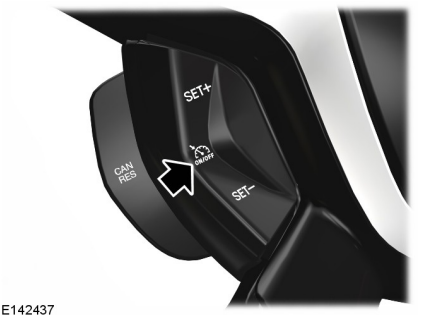
Cruise control lets you maintain a set speed without keeping your foot on the accelerator pedal. You can use cruise control when your vehicle speed is greater than 20 mph (30 km/h).

USING CRUISE CONTROL

WARNINGS

Do not use cruise control in heavy traffic, on winding roads or when the road surface is slippery. This could result in loss of vehicle control, serious injury or death.

When you are going downhill, your vehicle speed may increase above the set speed. The system will not apply the brakes but a warning displays.



E142437

The cruise control switches are located on the steering wheel.

Switching Cruise Control On

Press and release **ON**.

The indicator appears in the instrument cluster.

Setting a Speed

1. Accelerate to the desired speed.
2. Press and release **SET+**.
3. Take your foot off the accelerator pedal.

Note: *The indicator will change color.*

Note: *Cruise control will disengage if your vehicle speed decreases more than 10 mph (16 km/h) below your set speed while driving uphill.*

Changing the Set Speed

- Press the accelerator or brake pedal until you reach the desired speed. Press and release **SET+**.
- Press and hold **SET+** or **SET-**. Release the control when you reach the desired speed.
- Press and release **SET+** or **SET-**. The set speed will change in approximately 3 mph (5 km/h) increments.

Note: *If you accelerate by pressing the accelerator pedal, the set speed will not change. When you release the accelerator pedal, your vehicle returns to the speed that you previously set.*

Canceling the Set Speed

Press and release **CAN** or tap the brake pedal. The system will not erase the set speed.

Resuming the Set Speed

Press and release **RES**.

Switching Cruise Control Off

Press and release **OFF** when the system is in stand by mode or switch the ignition off.

Note: *You will erase the set speed if you switch the system off.*

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GENERAL INFORMATION

WARNINGS

Use load securing straps to an approved standard, e.g. DIN.

Make sure that you secure all loose items properly.

Place luggage and other loads as low and as far forward as possible within the luggage or loadspace.

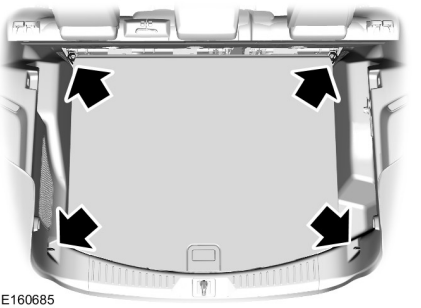
Do not drive with the liftgate or rear door open. Exhaust fumes may enter your vehicle.

Do not exceed the maximum front and rear axle loads for your vehicle. See **Vehicle Identification Plate** (page 159).

Do not allow items to contact the rear windows.

Note: *When loading long objects in to your vehicle, for example pipes, timber or furniture be careful not to damage the interior trim.*

LUGGAGE ANCHOR POINTS



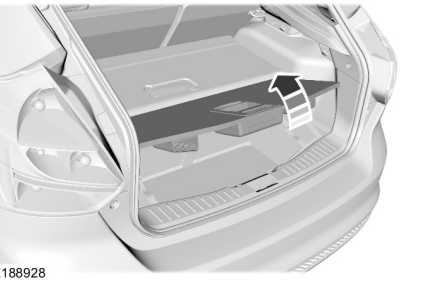
E160685

Luggage Retention Nets

Note: *Your vehicle does not have luggage retention net anchor points fitted behind the first or second row seats.*

REAR UNDER FLOOR STORAGE

Cargo Management System (If Equipped)



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The system is located in the floor of the cargo area. Lift the handle to open.

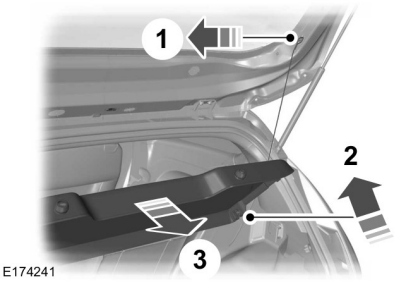
LUGGAGE COVERS

WARNING

Do not place objects on the luggage cover.

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Removing the Cover



ROOF RACKS AND LOAD CARRIERS

WARNINGS

If you use a roof rack, you may experience reduced driving range and you may experience different driving characteristics.

Read and follow the manufacturer's instructions when you are fitting a roof rack.

When loading the roof racks, we recommend you evenly distribute the load, as well as maintain a low center of gravity. Loaded vehicles, with higher centers of gravity, may handle differently than unloaded vehicles. Take extra precautions, such as slower speeds and increased stopping distance, when driving a heavily loaded vehicle.

The maximum recommended load, evenly distributed on the roof rack, is:

- 165.35 lb (75 kg).

Note: *Never place loads directly on the roof panel. The roof panel is not designed to directly carry a load.*

For correct roof rack system function, you must place loads directly on crossbars affixed to the roof rack side rails. When using the roof rack system, we recommend you use Ford Genuine Accessory crossbars designed specifically for your vehicle.

Make sure that you securely fasten the load. Check the tightness of the load before driving and at each charging stop.

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TOWING A TRAILER

WARNING

Your vehicle is not approved for trailer towing.

TOWING THE VEHICLE ON FOUR WHEELS

WARNINGS

You must switch the ignition on when your vehicle is being towed. Failure to follow this warning could seriously increase the risk of injury or death.

You must make sure the transmission selector lever is placed in position **N**. Failure to follow this warning could damage the transmission and may lead to a crash or injury.

The brake and steering assistance will not operate unless the engine is running. Press the brake pedal harder and allow for increased stopping distances and heavier steering. Failure to take care may lead to a crash or personal injury.

Too much tension on a tow rope could cause damage to your vehicle or the vehicle that is towing.

Emergency Towing

If your vehicle is disabled without access to wheel dollies, a car-hauling trailer, or a flatbed transport vehicle it can be flat-towed with all wheels on the ground. You may do this under the following conditions:

- Your vehicle is facing forward so that it is towed in a forward direction.
- The transmission selector lever is placed in position **N**. If the transmission gear shift lever cannot be moved to position **N**, it may need to be overridden. See **Transmission** (page 98).
- Maximum speed is 30 mph (50 km/h).
- Maximum distance is 50 mi (80 km).

Note: *If you need to exceed a speed of 30 mph (50 km/h) and a distance of 50 mi (80 km) while towing, you must lift the drive wheels clear of the ground.*

Note: *We recommend you do not tow with the drive wheels on the ground. However, if it is required to move the vehicle from a dangerous location, do not tow your vehicle faster than 30 mph (50 km/h) or farther than 50 mi (80 km).*

WARNING

In the event of a mechanical failure of the transmission, do not use individual axle carriers. All wheels must be lifted clear of the ground on a level platform.

Drive off slowly and smoothly without jerking the vehicle that is being towed.

You must only use the towing eye that was delivered with your vehicle.

Tow ropes or rigid towing bars must be placed on the same side. For example; right hand rear towing point to right hand front towing point.

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You must use a tow rope or rigid towing bar that is of the correct strength for the weight of the towing vehicle and the vehicle that is being towed.

Note: *Using a rigid towing bar is the safest way to tow a vehicle.*

The weight of the vehicle that is being towed must not exceed the weight of the towing vehicle.

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BREAKING-IN

Tires

WARNING

New tires need to be run-in for approximately 300 mi (500 km). During this time, you may experience different driving characteristics.

Brakes

WARNING

Avoid heavy use of the brakes if possible for the first 100 mi (150 km) in town and for the first 900 mi (1,500 km) on freeways.

Engine

WARNING

Avoid driving too fast during the first 900 mi (1,500 km). Vary your speed frequently and change up through the gears early.

COLD WEATHER PRECAUTIONS

The functional operation of some components and systems can be affected at temperatures below -13ºF (-25ºC).

DRIVING THROUGH WATER

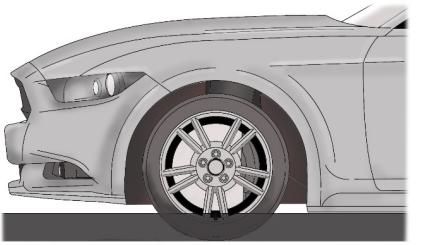
WARNING

Do not drive through flowing or deep water as you may lose control of your vehicle.

Note: *Driving through standing water can cause vehicle damage.*

Note: *Engine damage can occur if water enters the air filter.*

Before driving through standing water, check the depth. Never drive through water that is higher than the bottom of the front rocker area of your vehicle.



E176360

When driving through standing water, drive very slowly and do not stop your vehicle. Your brake performance and traction may be limited. After driving through water and as soon as it is safe to do so:

- Lightly press the brake pedal to dry the brakes and to check that they work.
- Check that the horn works.
- Check that the exterior lights work.
- Turn the steering wheel to check that the steering power assist works.

FLOOR MATS

WARNINGS

Always use floor mats that are designed to fit the foot well of your vehicle. Only use floor mats that leave the pedal area unobstructed. Only use floor mats that are firmly secured to retention posts so that they cannot slip out of position and interfere with the pedals or impair safe operation of your vehicle in other ways.

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WARNINGS

Pedals that cannot move freely can cause loss of vehicle control and increase the risk of serious personal injury.

Always make sure that the floor mats are properly attached to the retention posts in the carpet that are supplied with your vehicle. Floor mats must be properly secured to both retention posts to make sure mats do not shift out of position.

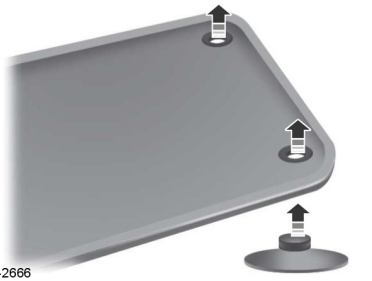
Never place floor mats or any other covering in the vehicle foot well that cannot be properly secured to prevent them from moving and interfering with the pedals or the ability to control the vehicle.

Never place floor mats or any other covering on top of already installed floor mats. Floor mats should always rest on top of vehicle carpeting surface and not another floor mat or other covering. Additional floor mats or any other covering will reduce the pedal clearance and potentially interfere with pedal operation.

Check attachment of floor mats on a regular basis. Always properly reinstall and secure floor mats that have been removed for cleaning or replacement.

Always make sure that objects cannot fall into the driver foot well while the vehicle is moving. Objects that are loose can become trapped under the pedals causing a loss of vehicle control.

Failure to properly follow floor mat installation or attachment instructions can potentially cause interference with pedal operation causing a loss of vehicle control.


E142666

To install floor mats, position the floor mat so that the eyelet is over the retention post and press down to lock in.

To remove the floor mat, reverse the installation procedure.

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HAZARD WARNING FLASHERS



The hazard warning button is located on the instrument panel. Use it when your vehicle is creating a safety hazard for other motorists.

Press the button to turn on the hazard warning function, and the front and rear direction indicators will flash.

Press the button again to turn them off.

Note: *If used when the engine is not running, the battery will lose charge. There may be insufficient power to restart your engine.*

Note: *Depending on applicable laws and regulations in the country for which your vehicle was originally built, the hazard warning flashers may flash if you brake heavily.*

FIRST AID KIT

The first aid kit can be stowed under the front passenger seat or in the luggage compartment.

WARNING TRIANGLE

The warning triangle can be stowed under the front passenger seat.

JUMP STARTING THE VEHICLE

WARNINGS

Connect batteries with only the same nominal voltage. Failure to follow this warning could result in serious personal injury.

WARNINGS

Always use booster cables with insulated clamps and adequate size cable. Failure to follow this warning could result in serious personal injury.

Note: *This procedure is only for the 12 volt under hood battery.*

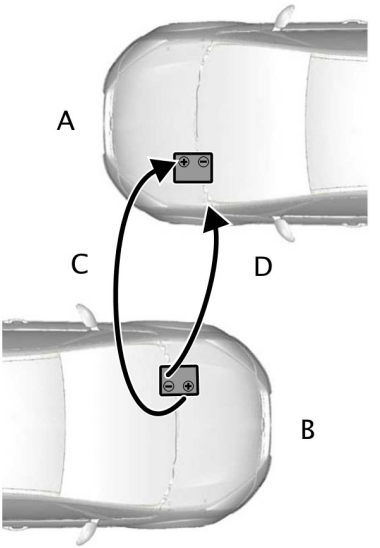
Note: *Your vehicle has a 12 volt battery that is easily accessible under the hood. The 12 volt battery controls the switches and contacts that engage the high voltage battery. Do not jump start the high voltage battery using a standard 12 volt battery. You must tow your vehicle to an authorized dealer if the high voltage battery does not accept a regular charge.*

Note: *Do not attempt to push start your vehicle. You may cause transmission damage.*

Note: *Do not disconnect the 12 volt battery from your vehicle electrical system.*

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To Connect the Booster Cables



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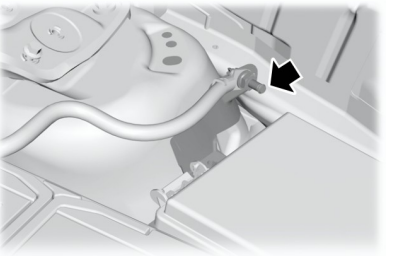
A	Vehicle with low charge battery
B	Booster battery vehicle
C	Positive connection cable
D	Negative connection cable

WARNINGS

Do not connect directly to the negative (–) terminal of the battery with low charge. A spark may cause an explosion of the gases that surround the battery or a surge within the battery.

Make sure that the cables are clear of any moving parts. Failure to follow this warning could result in serious personal injury or death.

1. Position the vehicles so that they do not touch one another.
2. Switch off the electric motor and any electrical equipment.
3. Connect the positive (+) terminal of vehicle B with the positive (+) terminal of vehicle A (cable C). Battery positions may vary.



E152134

4. Connect the negative (-) terminal of vehicle B to the ground connection of vehicle A (cable D).

To Start Your Vehicle

1. Run the engine of vehicle B at a moderately high speed.
2. Move the transmission selector lever of vehicle A to position **P**.
3. Switch on the ready to drive mode. See **Starting the Electric Motor** (page 90).
4. Run both vehicles for a minimum of three minutes before disconnecting the cables.

Note: *Do not switch the headlamps on when disconnecting the cables. The peak voltage could blow the bulbs.*

Disconnect the cables in the reverse order.

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COLLISION, DAMAGE OR FIRE EVENT

Guidance for Ford Motor Company Electric and Hybrid-Electric Vehicles Equipped With High-Voltage Batteries

(Vehicle Owner/Operator/General Public)
Electric and Hybrid-Electric Vehicle Considerations

In the Event of Damage or Fire Involving an Electric Vehicle (EV) or Hybrid-Electric Vehicle (HEV):

- Always assume the high-voltage battery and associated components are energized and fully charged.
- Exposed electrical components, wires and high-voltage batteries present potential high-voltage shock hazards.
- Venting and off-gassing, high-voltage battery vapors are potentially toxic and flammable.
- Physical damage to the vehicle or high-voltage battery may result in immediate or delayed release of toxic, flammable gases and fire.

Vehicle Information and General Safety Practices

- Know the make and model of your vehicle.
- Review the owner's manual and become familiar with your vehicle's safety information and recommended safety practices.
- Do not attempt to repair damaged electric and hybrid-electric vehicles yourself. Contact an authorized Ford Dealer or vehicle manufacturer representative for service.

Crashes

A crash or impact significant enough to require an emergency response for conventional vehicles would also require the same response for an electric or hybrid-electric vehicle.

If possible

- Move your car to a safe, nearby location and remain on the scene.
- Roll down the windows before shutting your vehicle off.
- Place your vehicle in park (P), set the parking brake, switch off the vehicle, activate the hazard lights and move your key(s) at least 15 ft (5 m) away from the vehicle.

Always

- Call emergency assistance if needed and advise that an electric or hybrid-electric vehicle is involved.
- Do not touch exposed electrical components or the engine compartment, as a shock hazard may exist.
- Avoid contact with leaking fluids and gases, and remain out of the way of oncoming traffic until emergency responders arrive.
- When emergency responders arrive, tell them that the vehicle involved is an electric vehicle or hybrid vehicle.

Fires

As with any vehicle, call emergency assistance immediately if you see sparks, smoke or flames coming from the vehicle.

- Exit the vehicle immediately.
- Advise emergency assistance that an electric or hybrid-electric vehicle is involved.

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- As with any vehicle fire, do not inhale smoke, vapors or gas from the vehicle, as they may be hazardous.
- Remain a safe distance from the vehicle and try to stay clear of the smoke.
- Stay out of the roadway and stay out of the way of any oncoming traffic while awaiting the arrival of emergency responders.

Post-Incident

- Do not store a severely damaged vehicle with a lithium-ion battery inside a structure or within 50 ft (15 m) of any structure or vehicle.
- Make sure that passenger and cargo compartments remain ventilated. For example, open a window, door or trunk.
- Notify your local Ford Customer Contact Centre (see your Service Portfolio) and an authorized Ford dealer as soon as possible. There may be other steps to secure and discharge the high-voltage battery.
- Call emergency assistance if you observe leaking fluids, sparks, smoke or flames, or hear gurgling or bubbling from the high-voltage battery.

POST-CRASH ALERT SYSTEM

The system flashes the direction indicator lamps in the event of a serious impact that deploys an airbag (front, side, side curtain or Safety Canopy) or the safety belt pretensioners.

The lamps turn off when:

- You press the hazard control button.
- You press the panic button (if equipped) on the remote entry transmitter.
- Your vehicle runs out of power.

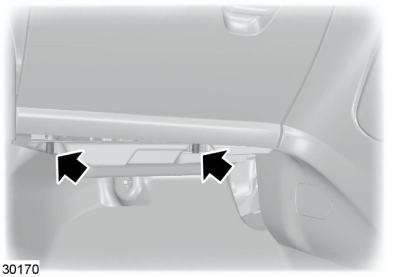
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FUSE BOX LOCATIONS

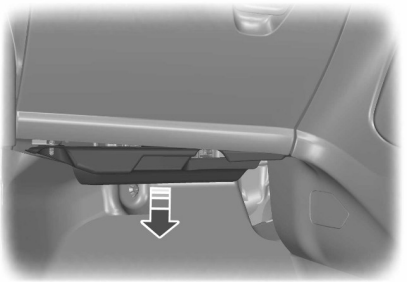
Engine Compartment Fuse Box

This fuse box is located in the engine compartment See **Under Hood Overview** (page 136).

Passenger Compartment Fuse Box



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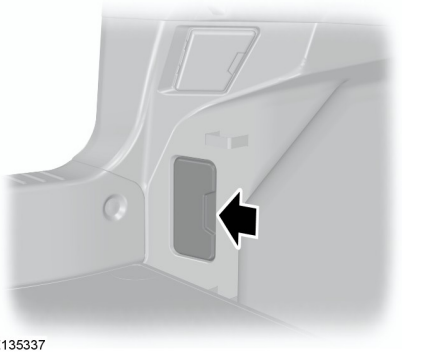


E130171

1. Pinch the retaining clips to release the cover.
2. Lower the fuse box cover and pull it toward you.

Install in the reverse order.

Luggage Compartment Fuse Box



E135337

FUSE SPECIFICATION CHART

Pre-Fuse Box

Your vehicle has a pre-fuse box located in the electric motor compartment on the front of the 12 volt battery box. It is connected to the 12 volt battery positive terminal. This fuse box contains several high current fuses. If replacement of these high current fuses is required, contact an authorized dealer.

Fuse	Fuse rating	Circuits protected
F1	80A	Electronic power assist steering.
F2	150A	12 volt battery charge.
F3	100A	Power distribution box.
F4	50A	Body control module (supply).

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Fuse	Fuse rating	Circuits protected
F5	70A	High voltage battery coolant element one and two.
F6	70A	Load compartment fuse box.
F7	-	Not used.
F8	50A	Electric motor cooling fan.
F9	50A	Body control module (supply).
F10	40A	High voltage battery coolant element three.

Electric Motor Compartment Fuse Box

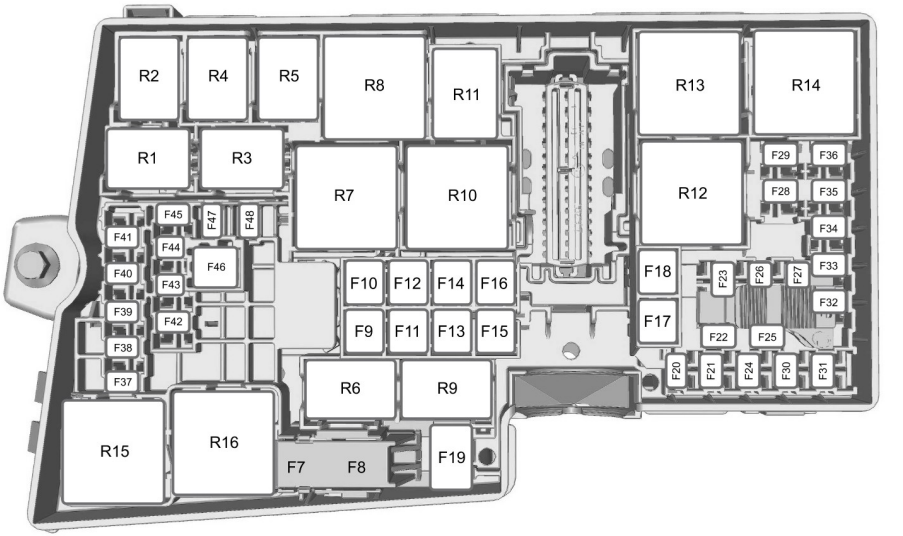
WARNING

To reduce risk of electrical shock, always replace the cover to the power distribution box before reconnecting the battery or refilling fluid reservoirs. Always disconnect the 12 volt battery before servicing high current fuses.

This fuse box contains several high current fuses that protect your vehicle's main electrical systems from overloads.

If the 12 volt battery is disconnected and reconnected, some features need to be reset.

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E129925

Lift the release lever at the rear of the cover to remove it.

Fuse	Fuse rating	Circuits protected
F7	40A**	Anti-lock brake system. Electronic stability program.
F8	30A**	Electronic stability program.
F9	-	Not used.
F10	40A**	Blower motor.
F11	40A**	Vacuum pump.
F12	40A**	Electric motor control relay.
F13	40A**	Battery charging control module.
F14	40A**	Coolant heater one.

Fuse	Fuse rating	Circuits protected
F15	30A**	Body control module.
F16	40A**	Coolant heater two.
F17	-	Not used.
F18	20A**	Windshield wipers.
F19	5A*	Anti-lock brake system. Electronic stability program.
F20	15A*	Horn.
F21	5A*	Stop lamp switch.
F22	15A*	Battery monitoring system.
F23	5A*	Relay coils.
F24	5A*	Lighting control.
F25	-	Not used.
F26	10A*	Powertrain control module.
F27	15A*	Charge port light ring.
F28	5A*	Vacuum pump monitor.
F29	-	Not used.
F30	5A*	Transmission control module.
F31	10A*	Data link connector.
F32	10A*	Coolant valve. Air conditioning solenoid. Chiller solenoid.
F33	10A*	Powertrain control module.
F34	15A*	High voltage battery.
F35	-	Not used.
F36	20A*	Coolant pump.

Fuse	Fuse rating	Circuits protected
F37	5A*	Vehicle audible sound for pedestrians.
F38	15A*	Powertrain control module.
F39	5A*	Headlamp leveling.
F40	5A*	Electronic power assist steering.
F41	20A*	Body control module.
F42	-	Not used.
F43	15A*	Headlamp leveling. Adaptive front lighting.
F44	-	Not used.
F45	-	Not used.
F46	-	Not used.
F47	-	Not used.
F48	5A*	Mechanical relay coil fuse.

*Mini fuses

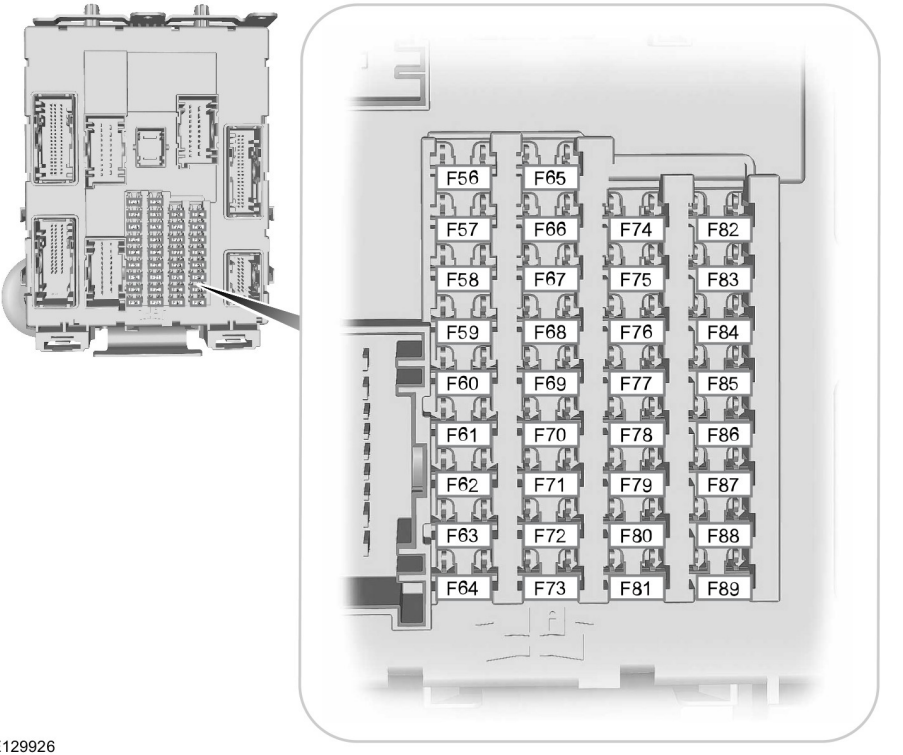
**Cartridge fuses

Relay	Relay Type	Circuit switched
R1	-	Not used.
R2	Micro relay	Horn.
R3	-	Not used.
R4	Micro relay	High voltage battery.
R5	-	Not used.
R6	-	Not used.
R7	Power relay	Coolant heater.
R8	Power relay	Coolant heater.
R9	-	Not used.

Relay	Relay Type	Circuit switched
R10	Mini relay	Vacuum pump.
R11	-	Not used.
R12	Power relay	Electronic fan control module.
R13	Mini relay	Blower motor.
R14	Mini relay	Electric motor control.
R15	Power relay	Vacuum pump.
R16	Power relay	Ignition.

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Passenger Compartment Fuse Box



E129926

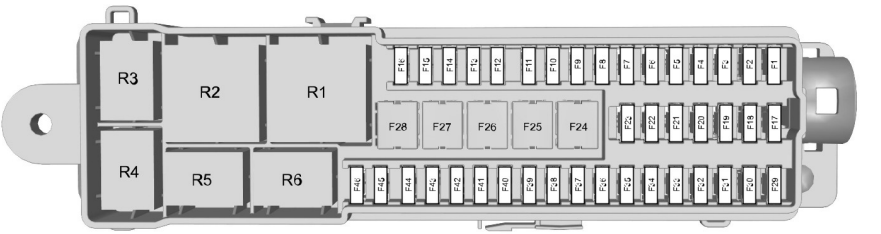
Fuse	Fuse rating	Circuits protected
F56	-	Not used.
F57	-	Not used.
F58	-	Not used.
F59	5A	Passive anti-theft transceiver.
F60	10A	Interior lighting. Driver door switch pack. Glove box lamp.

Fuse	Fuse rating	Circuits protected
		Ambient lighting.
F61	20A	Cigar lighter. Rear auxiliary power points.
F62	5A	Rain sensor. Humidity sensor. Auto-dimming interior mirror.
F63	-	Not used.
F64	-	Not used.
F65	10A	Liftgate release.
F66	20A	Driver door lock. Double locking.
F67	7.5A	Front display interface module. Global positioning system module. Bluetooth phone and voice control connectivity. SYNC module.
F68	15A	Electrical steering column lock.
F69	5A	Instrument cluster.
F70	20A	Central locking system.
F71	10A	Air conditioning.
F72	7.5A	Steering wheel module.
F73	7.5A	Battery back-up sounder (alarm system). Onboard diagnostics system.
F74	15A	High beam.
F75	-	Not used.
F76	10A	Reversing lamps.
F77	20A	Windshield washer pump.
F78	5A	Ignition switch. Push button ignition switch.
F79	15A	Audio unit. Hazard flasher switch. Door lock switch.

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Fuse	Fuse rating	Circuits protected
F80	-	Not used.
F81	5A	Interior motion sensor. Radio frequency receiver.
F82	20A	Windshield washer pump.
F83	20A	Central locking system.
F84	20A	Driver door unlock. Double locking ground.
F85	7.5A	Air conditioning. Passenger airbag deactivation switch. Heated seat switches. Auxiliary heater.
F86	10A	Restraints control module. Passenger airbag deactivation switch.
F87	-	Not used.
F88	-	Not used.
F89	-	Not used.

Luggage Compartment Fuse Box



E129927

Fuse	Fuse rating	Circuits protected
F1	5A*	Telematics control unit.
F2	-	Not used.
F3	5A*	Keyless vehicle door handles.
F4	25A*	Front left door control unit.
F5	25A*	Front right door control unit.
F6	25A*	Rear left door control unit.
F7	25A*	Rear right door control unit.
F8	10A*	Anti-theft alarm.
F9	25A*	Driver seat.
F10	25A*	Heated rear window.
F11	5A*	Battery electronic control module.
F12	-	Not used.
F13	-	Not used.
F14	-	Not used.
F15	-	Not used.
F16	-	Not used.
F17	-	Not used.
F18	-	Not used.
F19	-	Not used.
F20	-	Not used.
F21	-	Not used.
F22	-	Not used.
F23	-	Not used.
F24	-	Not used.

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Fuse	Fuse rating	Circuits protected
F25	-	Not used.
F26	-	Not used.
F27	-	Not used.
F28	-	Not used.
F29	5A*	Rear view camera.
F30	5A*	Parking aid module.
F31	-	Not used.
F32	-	Not used.
F33	15A	Rear window wiper relay.
F34	15A*	Driver heated seat.
F35	15A*	Passenger heated seat.
F36	-	Not used.
F37	-	Not used.
F38	-	Not used.
F39	-	Not used.
F40	-	Not used.
F41	-	Not used.
F42	-	Not used.
F43	-	Not used.
F44	-	Not used.
F45	-	Not used.
F46	-	Not used.

*Mini fuses

**Cartridge fuses

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

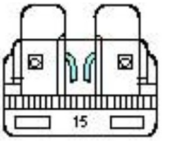
Relay	Relay Type	Circuit switched
R1	Power relay	Rear 15.
R2	Mini relay	Heated rear window.
R3	Micro relay	Rear window wiper.
R4	-	Not used.
R5	Micro relay	Anti-theft alarm horn.
R6	-	Not used.

CHANGING A FUSE

Fuses

WARNING

Always replace a fuse with one that has the specified amperage rating. Using a fuse with a higher amperage rating can cause severe wire damage and could start a fire.



E142430

If electrical components in the vehicle are not working, a fuse may have blown. Blown fuses are identified by a broken wire within the fuse. Check the appropriate fuses before replacing any electrical components.

Standard Fuse Amperage Rating and Color

	Color			
Fuse rating	**Micro fuses**	**Dual micro fuses**	**M-type fuses**	**J-type fuses**
5A	Tan	Tan	-	-
7.5A	Brown	Brown	-	-
10A	Red	Red	-	-
15A	Blue	Blue	Grey	-
20A	Yellow	-	Light Blue	Blue
25A	White	-	White	White
30A	Green	-	Pink	Pink

Color				
Fuse rating	**Micro fuses**	**Dual micro fuses**	**M-type fuses**	**J-type fuses**
40A	-	-	Green	Green
50A	-	-	-	Red
60A	-	-	-	Yellow

GENERAL INFORMATION

Have your vehicle serviced regularly to help maintain its roadworthiness and resale value. There is a large network of Ford authorized repairers that are there to help you with their professional servicing expertise. Authorized repairers are best qualified to service your vehicle properly and expertly, with a wide range of highly specialized tools.

In addition to regular servicing, we recommend that you carry out the following checks.

WARNINGS

Switch the ignition off before touching or attempting adjustment of any kind.

Do not touch the electronic ignition system parts after you have switched the ignition on or when the electric motor is running. The system operates at high voltage.

Keep your hands and clothing clear of the electric motor cooling fan. Under certain conditions, the fan may continue to run for several minutes after you have switched the electric motor off.

Make sure that you fit filler caps securely after carrying out maintenance checks.

High Voltage Information

WARNING

Exposure to high voltage could result in severe personal injury or death. High voltage components must be serviced by a trained service technician.

Your vehicle consists of various high voltage components and wiring. All of the high voltage power flows through specific wiring assemblies which are labeled as such or are covered with a solid orange convolute or orange stripe tape. Do not come in contact with these components.

Daily Checks

- Exterior lamps.
- Interior lamps.
- Warning lamps and indicators.

Weekly Checks

- Brake fluid level.
- Washer fluid level.
- Tire pressures (when cold).
- Tire condition.

Monthly Checks

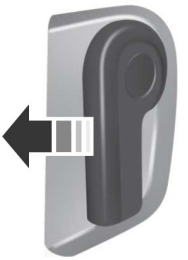
- Coolant level. See **Coolant Check** (page 136).
- Pipes, hoses and reservoirs for leaks.
- Air conditioning operation.
- Parking brake operation.
- Horn operation.
- Tightness of lug nuts. See **Lug Nuts** (page 157).

OPENING AND CLOSING THE HOOD

Opening the Hood

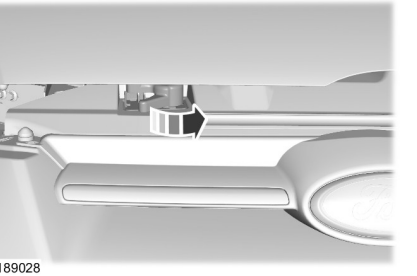
1. Pull the hood release lever.

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E142457

2. Slightly lift the hood. Move the catch toward the center of your vehicle to release the hood.



E189028

3. Open the hood and support it with the hood strut.

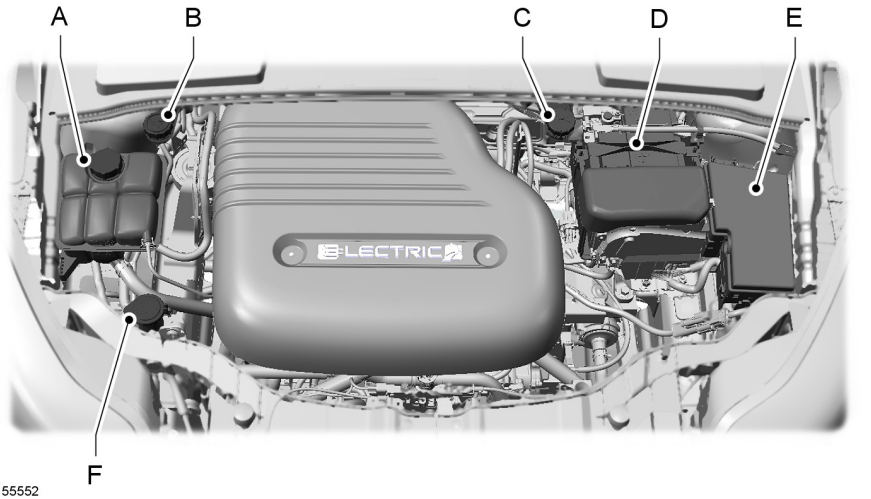
Closing the Hood

1. Remove the hood strut from the catch and secure it correctly in the clip.
2. Lower the hood and allow it to drop under its own weight for the last 8-12 in (20-30 cm).

Note: *Make sure that the hood is correctly closed.*

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UNDER HOOD OVERVIEW



A Coolant reservoir. See **Coolant Check** (page 136).
B Brake fluid reservoir (right-hand drive).
C Brake fluid reservoir (left-hand drive).
D 12 volt battery.
E Electric motor compartment fuse box. See **Fuses** (page 121).
F Windshield washer fluid reservoir.

COOLANT CHECK

WARNING

Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician. Failure to follow this warning could result in serious personal injury.

Checking the Coolant

When the electric motor is cold, check the level of the coolant in the reservoir at the intervals listed in the scheduled maintenance information.

If the level is at the **MIN** mark, add coolant immediately.

Note: *Make sure that the level is between the **MIN** and the **MAX** marks.*

Note: *Coolant expands when it is hot. The level may extend beyond the **MAX** mark.*

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Note: *It is very important to use prediluted coolant meeting the Ford specification in order to avoid plugging the small coolant passageways. Use of concentrated coolant and water may cause coolant passageway plugging and void the warranty. See* ***Capacities and Specifications*** *(page 160).*

Note: *Automotive fluids are not interchangeable; do not use coolant, antifreeze or windshield washer fluid outside of its specified function and vehicle location.*

Adding Coolant

WARNINGS

Do not add coolant when the electric motor is hot. Steam and scalding liquids released from a hot cooling system can cause severe burns. You could receive burns if you spill coolant on hot motor parts. Failure to follow this warning could result in serious personal injury.

Do not put coolant in the windshield washer fluid container. If sprayed on the windshield, coolant could make it difficult to see through the windshield. Failure to follow this warning could result in serious personal injury or death.

To reduce the risk of personal injury, make sure the electric motor is cool before unscrewing the coolant pressure relief cap. The cooling system is under pressure; steam and hot liquid can come out forcefully when the cap is loosened slightly. Failure to follow this warning could result in serious personal injury.

Note: *Do not add coolant further than the* ***MAX*** *mark.*

Note: *In an emergency, add water to the cooling system to reach an authorized dealer. Have the system checked by an authorized dealer as soon as possible.*

Note: *Coolant replacement can only be completed by an authorized dealer. If not performed properly, damage could occur to the cooling system components and may void the warranty.*

Note: *Do not use stop leak pellets or cooling system sealants or additives as they can cause damage to the cooling and heating systems. This damage would not be covered under your vehicle warranty.*

Note: *During normal vehicle operation, the coolant may change color from orange to pink or light red. As long as the coolant is clear and uncontaminated, this color change does not indicate the coolant has degraded nor does it require the coolant to be drained, the system to be flushed, or the coolant to be replaced.*

Do not mix different colors or types of coolant in your vehicle. Make sure the correct coolant is used. Mixing of coolants may harm your cooling system. The use of an improper coolant may harm the electric motor or cooling system components and may invalidate the vehicle warranty.

A large amount of water without coolant may be added, in case of emergency, to reach a vehicle service location. In this instance the cooling system must be drained, chemically cleaned, and refilled with prediluted coolant as soon as possible. Water alone (without coolant) can cause damage from corrosion, overheating, freezing or blocking.

Do not add extra inhibitors or additives to the coolant. These can be harmful and compromise the corrosion protection of the coolant.

Unscrew the cap slowly. Any pressure will escape as you unscrew the cap.

Add prediluted coolant meeting the Ford specification. See **Capacities and Specifications** (page 160).

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Whenever coolant has been added, the coolant level in the coolant reservoir should be checked the next few times you drive the vehicle. If necessary, add enough prediluted coolant to bring the coolant level to the correct level.

BRAKE FLUID CHECK

WARNINGS

Do not use any fluid other than the recommended brake fluid as this will reduce brake efficiency. Use of incorrect fluid could result in the loss of vehicle control, serious personal injury or death.

Only use brake fluid from a sealed container. Contamination with dirt, water, petroleum products or other materials may result in brake system damage or failure. Failure to adhere to this warning could result in the loss of vehicle control, serious personal injury or death.

Do not allow the fluid to touch your skin or eyes. If this happens, rinse the affected areas immediately with plenty of water and contact your physician.

A fluid level between the **MAX** and **MIN** lines is within the normal operating range and there is no need to add fluid. A fluid level not in the normal operating range could compromise the performance of the system. Have your vehicle checked immediately.



E170684

Only use fluid that meets Ford specifications.

See **Capacities and Specifications** (page 158).

WASHER FLUID CHECK

When adding fluid, use a mixture of washer fluid and water to help prevent freezing in cold weather and improve the cleaning capability. For information on fluid dilution, refer to the product instructions.

Note: *The reservoir supplies the front and rear washer systems.*

CHANGING THE 12V BATTERY

WARNING

For vehicles with Start-Stop the battery requirement is different. You must replace the battery with one of exactly the same specification.

The battery is located in the engine compartment. See **Maintenance** (page 134).

Note: *You must reset the bounce-back feature for the power windows. See **Power Windows** (page 53).*

Make sure that you dispose of old batteries in an environmentally friendly way.

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Seek advice from your local authority about recycling old batteries.

CHECKING THE WIPER BLADES



E142463

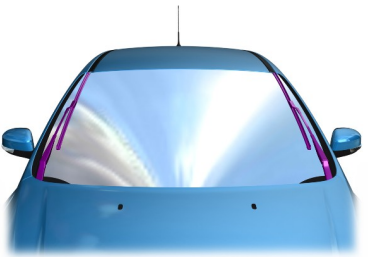
Run the tip of your fingers over the edge of the blade to check for roughness.

Clean the wiper blades with washer fluid or water applied with a soft sponge or cloth.

CHANGING THE WIPER BLADES

Changing the Windshield Wiper Blades

Service Position

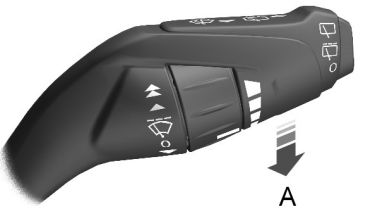


E75184

Set the windshield wipers in the service position to change the wiper blades. The windshield wipers will return to the off position when you switch the ignition on.

Note: *You can use the service position in winter to provide easier access to the wiper blades for freeing them from snow and ice. Make sure the windshield is free from snow and ice before you switch the ignition on.*

1. Switch the ignition on.
2. Switch the ignition off.



E129986

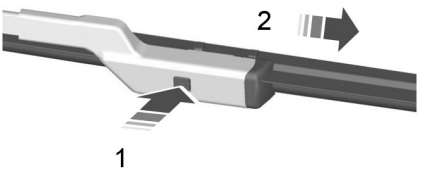
3. Press and hold the wiper lever in position **A** within three seconds.
4. Release the wiper lever when the windshield wipers reach the service position.

Note: *You can also move the wiper arms to the service position manually when the ignition is off. You cannot rotate the wiper arms when the ignition is on.*

Changing the Windshield Wiper Blades

Note: *Do not hold the wiper blade when lifting the wiper arm.*

Note: *Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.*



E72899

1. Press the locking button.
2. Remove the wiper blade.
3. Install in the reverse order.

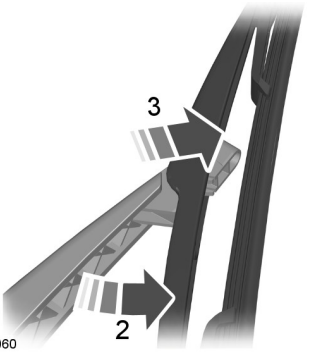
Note: *Make sure that the wiper blade locks into place.*

Changing the Rear Window Wiper Blade

Note: *Do not hold the wiper blade when lifting the wiper arm.*

Note: *Make sure that the wiper arm does not spring back against the glass when the wiper blade is not attached.*

1. Lift the wiper arm.



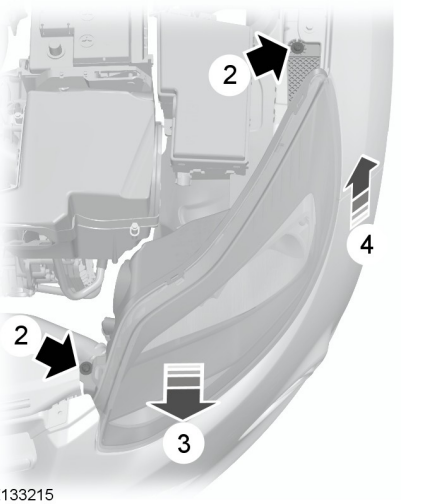
E130060

2. Slightly rotate the wiper blade.
3. Disengage the wiper blade from the wiper arm.
4. Remove the wiper blade.
5. Install in the reverse order.

Note: *Make sure that the wiper blade locks into place.*

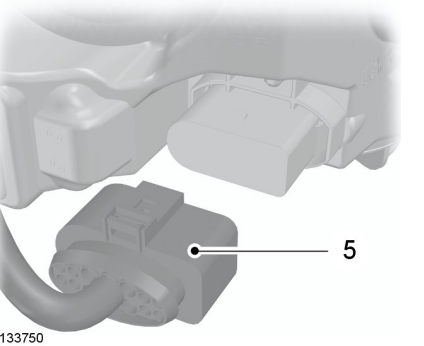
REMOVING A HEADLAMP

1. Open the hood. See **Opening and Closing the Hood** (page 134).



E133215

2. Remove the screws.
3. Pull the headlamp as far as possible towards the front of the vehicle to disengage it from the lower fixing point.
4. Lift the outer side of the headlamp and remove it.



E133750

5. Disconnect the electrical connector.

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CHANGING A BULB

WARNING

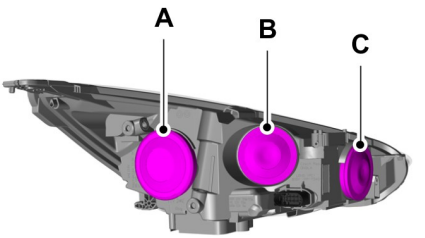
Handle a halogen headlamp bulb carefully and keep out of children's reach. Grasp the bulb by only its plastic base and do not touch the glass. The oil from your hand could cause the bulb to break the next time the headlamps are operated.

Note: *If you accidently touch the bulb, you should clean it with rubbing alcohol.*

Replacing HID Headlamp Bulbs (If Equipped)

Your vehicle has high intensity discharge lamps. These lamps operate at a high voltage. Contact an authorized dealer.

Headlamp

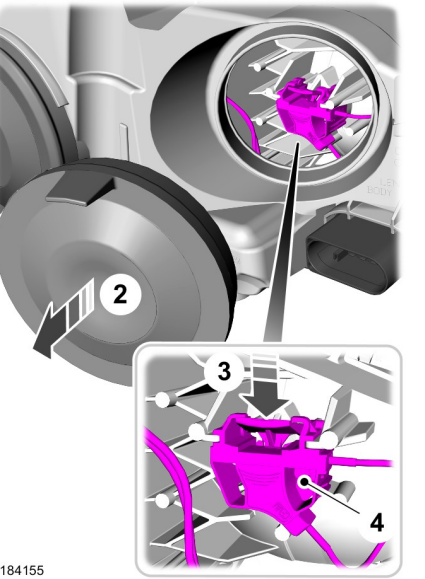


E192267

A. Low beam headlamp
B. High beam headlamp
C. Direction indicator

Headlamp High Beam

1. Remove the headlamp. See **Removing a Headlamp** (page 140).



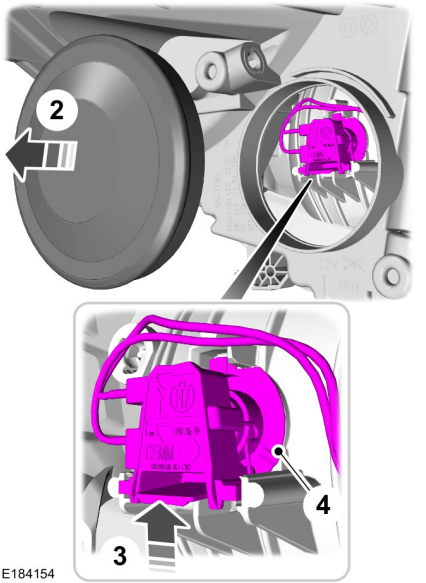
E184155

2. Remove the cover.
3. Release the clip.
4. Remove the bulb holder by pulling it straight out.

Headlamp Low Beam

1. Remove the headlamp. See **Removing a Headlamp** (page 140).

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

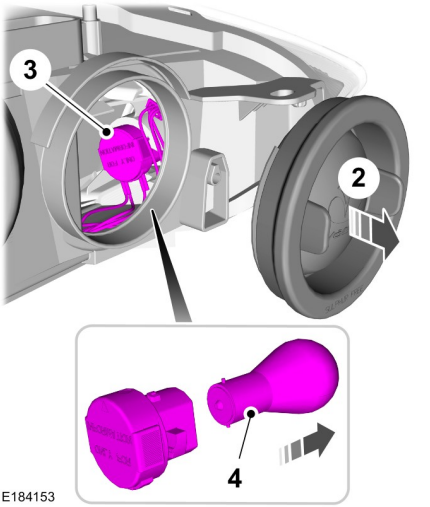


E184154

2. Remove the cover.
3. Release the clip.
4. Remove the bulb holder by pulling it straight out.

Direction Indicator

1. Remove the headlamp. See **Removing a Headlamp** (page 140).



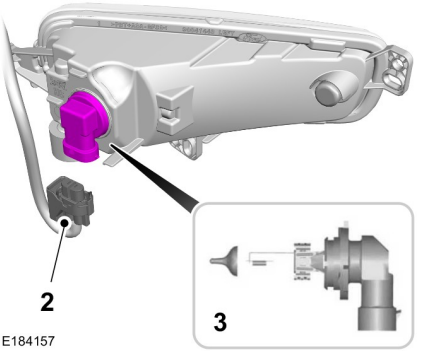
E184153

2. Remove the cover.
3. Turn the bulb holder counterclockwise and remove it.
4. Gently press the bulb into the bulb holder, turn it counterclockwise and remove it.

Front Fog Lamp

1. Remove fog lamp grille from front fascia then unscrew the fog lamp.

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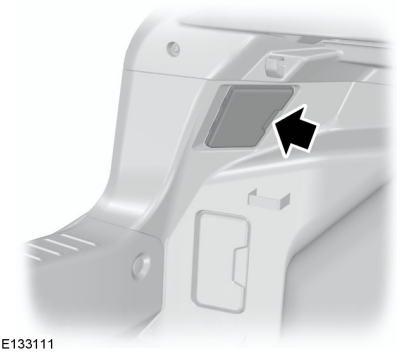


E184157

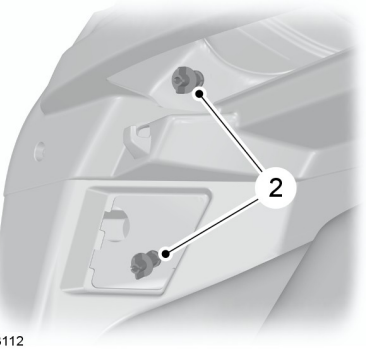
2. Disconnect the electrical connector.
3. Turn the bulb counterclockwise and remove it.

Rear Lamps - 5 Door

Accessing the Rear, Brake, Side Marker, Direction Indicator and Reverse Bulbs

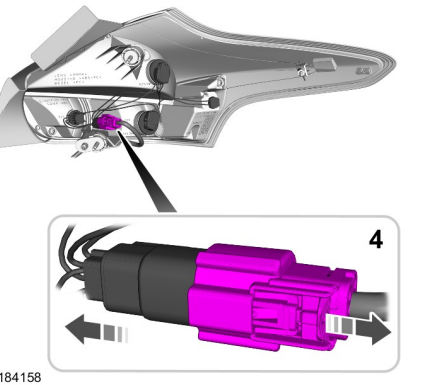

E133111

1. Remove the trim panel.



E133112

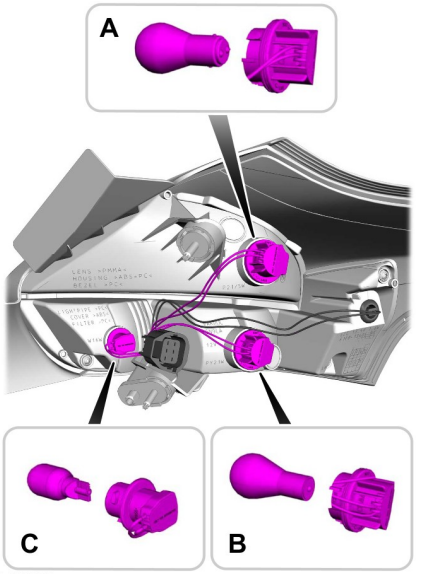
2. Remove the wing nuts and detach the clip.
3. Remove the lamp.



E184158

4. Disconnect the electrical connector.
5. Remove the lamp and unclip the bulb holder.
6. Gently press the bulb into the bulb holder, turn it counterclockwise and remove it.

Replacing the Rear, Brake, Side Marker, Direction Indicator and Reverse Bulbs



E192268

A. Brake and rear lamp
B. Direction indicator
C. Reverse lamp

1. Remove the lamp and unclip the bulb holder.
2. Gently press the bulb into the bulb holder, turn it counterclockwise and remove it.

LED Rear Lamps (If Equipped)

These lamps have LED bulbs. Contact an authorized dealer.

Licence Plate and Central High Mounted Brake Lamp

These lamps have LED bulbs. Contact an authorized dealer.

BULB SPECIFICATION CHART

Function	Specification
Halogen headlamp high beam.	H1 or H15
Halogen headlamp low beam.	H7
High-intensity discharge headlamps.	D3S
Daytime running lamps.	H15
Front parking lamp.	W5W
Front direction indicator.	PY21W
Front fog lamp.	H8
Brake and rear lamp.	P21/5W

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Function	Specification
Rear lamp.	W5W
Rear fog lamp.	P21W
Rear direction indicator.	PY21W
Reversing lamp.	W16W

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CLEANING THE EXTERIOR

Note: *If you use a car wash with a waxing cycle, make sure that you remove the wax from the windshield and the wiper blades.*

Note: *Prior to using a car wash facility check the suitability of it for your vehicle.*

Note: *Some car washes use water at high pressure. Due to this, water droplets may enter inside your vehicle and could also damage certain parts of your vehicle.*

Note: *Remove the aerial before using an automatic car wash.*

Note: *Switch the heater blower off to prevent contamination of the fresh air filter.*

We recommend that you wash your vehicle with a sponge and lukewarm water containing a car shampoo.

Cleaning the Headlamps

Note: *Do not scrape the headlamp lenses or use abrasives, alcoholic solvents or chemical solvents to clean them.*

Note: *Do not wipe the headlamps when they are dry.*

Cleaning the Rear Window

Note: *Do not scrape the inside of the rear window or use abrasives or chemical solvents to clean it.*

Use a clean, lint free cloth or a damp chamois leather to clean the inside of the rear window.

Cleaning the Chrome Trim

Note: *Do not use abrasives or chemical solvents. Use soapy water.*

Note: *Do not apply cleaning product to hot surfaces and do not leave cleaning product on chrome surfaces for a period of time exceeding that which is recommended.*

Note: *Industrial-strength (heavy-duty) cleaners, or cleaning chemicals, may cause damage over a period of time.*

Body Paintwork Preservation

WARNINGS

Do not polish your vehicle in strong sunshine.

Do not allow polish to touch plastic surfaces. It could be difficult to remove.

Do not apply polish to the windshield or rear window. This could cause the wipers to become noisy and they may not clear the window properly.

We recommend that you wax the paintwork once or twice a year.

CLEANING THE INTERIOR

Note: *Do not allow air fresheners and hand sanitizers to spill on interior surfaces. If a spill occurs, wipe off immediately. Damage may not be covered by your warranty.*

Safety Belts

Note: *Do not use abrasives, or chemical solvents to clean them.*

Note: *Do not allow moisture to penetrate the safety belt retractor mechanism.*

Clean them with interior cleaner or water applied with a soft sponge. Let them dry naturally, away from artificial heat.

Instrument Cluster Screens, LCD Screens and Radio Screens

Note: *Do not use abrasives, alcoholic solvents or chemical solvents to clean them.*

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Rear Windows

Note: *Do not use any abrasive materials to clean the interior of the rear windows.*

Note: *Do not install stickers or labels to the interior of the rear windows.*

REPAIRING MINOR PAINT DAMAGE

You should repair paintwork damage caused by stones from the road or minor scratches as soon as possible. A choice of products are available from an authorized dealer.

Remove particles such as bird droppings, tree sap, insect deposits, tar spots, road salt and industrial fallout before repairing paint chips.

Always read and follow the manufacturer's instructions before using the products.

CLEANING THE ALLOY WHEELS

Note: *Do not apply a cleaning chemical to warm or hot wheel rims and covers.*

Note: *Industrial-strength (heavy-duty) cleaners, or cleaning chemicals, in combination with brush agitation to remove brake dust and dirt, could wear away the clear coat finish over a period of time.*

Note: *Do not use hydrofluoric acid-based or high caustic-based wheel cleaners, steel wool, fuels or strong household detergent.*

Note: *If you intend parking your vehicle for an extended period after cleaning the wheels with a wheel cleaner, drive your vehicle for a few minutes before doing so. This will reduce the risk of increased corrosion of the brake discs, brake pads and linings.*

Note: *Some automatic car washes may cause damage to the finish on your wheel rims and covers.*

Alloy wheels and wheel covers are coated with a clear coat paint finish. To maintain their condition we recommend that you:

- Clean them weekly with the recommended wheel and tire cleaner.
- Use a sponge to remove heavy deposits of dirt and brake dust accumulation.
- Rinse them thoroughly with a pressurized stream of water when you have completed the cleaning process.

We recommend that you use Ford service wheel cleaner. Make sure that you read and follow the manufacturer's instructions.

Using other non-recommended cleaning products can result in severe and permanent cosmetic damage.

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TEMPORARY MOBILITY KIT

Your vehicle may not have a spare tire. Therefore you will have a temporary mobility kit which will only repair one damaged tire.

The kit is located in the left-hand side of the rear luggage compartment.

General Information

WARNINGS

Depending on the type and extent of tire damage, some tires can only be partially sealed or not sealed at all. Loss of tire pressure can affect vehicle handling, leading to loss of vehicle control.

Do not use the kit on a previously damaged tire, for example when it has been driven under inflated. This could cause loss of vehicle control, personal injury or death.

Do not use the kit on run flat tires. This could cause loss of vehicle control.

Do not try to seal damage to the tire sidewall. The tire could burst and cause loss of vehicle control, personal injury or death.

The kit seals most tire punctures with a diameter of up to ¼ inch (six millimeters). This is to temporarily restore mobility.

You must observe the following rules when using the kit:

- Drive with caution and avoid making sudden steering or driving maneuvers, especially if your vehicle is heavily loaded or you are towing a trailer.
- The kit will provide you with an emergency temporary repair, enabling you to continue your journey to the next vehicle or tire dealer, or to drive a maximum distance of 125 miles (200 kilometers).
- Do not exceed a maximum speed of 50 mph (80 km/h).
- Keep the kit out of the reach of children.
- Only use the kit when the ambient temperature is between -40°F (–40°C) and +158°F (+70°C).

Using the Kit

WARNINGS

Compressed air can act as an explosive or propellant which could cause serious personal injury.

Never leave the kit unattended while in use.

Do not keep the compressor operating for more than 10 minutes. This could cause loss of vehicle control or personal injury.

Note: *You must only use the kit for the vehicle with which it was supplied.*

- Park your vehicle at the roadside so that you do not obstruct the flow of traffic and so that you are able to use the kit without being in danger.
- Apply the parking brake, even if you have parked on a level road, to make sure that your vehicle will not move.

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- Do not attempt to remove foreign objects like nails or screws penetrating the tire.
- Leave the engine running while the kit is in use, but not if your vehicle is in an enclosed or poorly ventilated area (for example inside a building). In these circumstances, switch the compressor on with the engine switched off.
- You must replace the sealant bottle with a new one before the expiry date (see top of bottle).
- Inform all other users of your vehicle that the tire has been temporarily sealed with the kit. Make them aware of the special driving conditions that must be observed.

Inflating the Tire

WARNINGS

Check the sidewall of the tire prior to inflation. If there are any cracks, bumps or similar damage, do not attempt to inflate the tire. This could cause personal injury.

Do not stand directly beside the tire while the compressor is operating. This could cause personal injury if the tire bursts.

Watch the sidewall of the tire. If any cracks, bumps or similar damage appears, switch the compressor off and let the air out by means of the pressure relief valve F. Do not continue driving with this tire. This could cause loss of vehicle control.

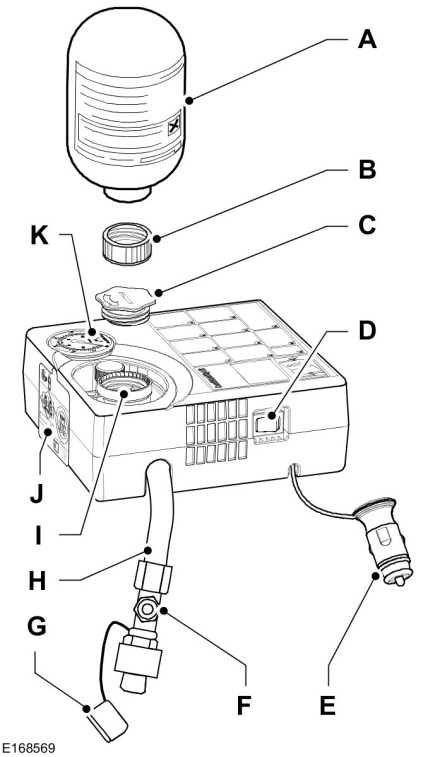
The sealant contains natural rubber latex. Avoid contact with skin and clothing. If this happens, rinse the affected areas immediately with plenty of water and consult a physician.

WARNINGS

If the tire inflation pressure does not reach 1.8 bar (26 psi) within 10 minutes, the tire may have suffered excessive damage, making a temporary repair impossible. In this case, do not continue driving with this tire. This could cause loss of vehicle control.

Screwing the bottle onto the bottle holder will pierce the seal of the bottle. Do not unscrew the bottle from the holder as the sealant will escape, which could cause serious personal injury.

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A Sealant bottle
B Bottle lid
C Orange cap
D Compressor switch
E Power plug with cable
F Pressure relief valve
G Protective cap
H Hose
I Bottle holder
J Label
K Pressure gauge

1. Peel off the label J showing the maximum permissible speed of 50 mph (80 km/h) from the casing and attach it to the instrument panel in the driver's field of view. Make sure the label does not obscure anything important.
2. Take the hose H and the power plug with cable E out of the kit.
3. Unscrew the orange cap C and the bottle lid B.
4. Screw the sealant bottle A clockwise into the bottle holder I fully tight.
5. Remove the valve cap from the damaged tire.
6. Detach the protective cap G from the hose H and screw the hose H firmly onto the valve of the damaged tire.
7. Make sure that the compressor switch D is in position 0 and the pressure relief valve F is closed.
8. Insert the power plug E into the cigar lighter socket or auxiliary power point. See **Auxiliary Power Points** (page 87).
9. Start the engine.
10. Move the compressor switch D to position 1.
11. Inflate the tire for no longer than 10 minutes to an inflation pressure of minimum 1.8 bar (26 psi) and a maximum of 3.5 bar (51 psi). Move the compressor switch D to position 0 and check the current tire pressure with pressure gauge K.

Note: *When pumping in the sealant through the tire valve, the pressure may rise up to 6 bar (87 psi) but will drop again after about 30 seconds.*

Note: *After you have switched the compressor off, you may hear air escaping from the damaged tire. This is normal and can be ignored provided that the specified minimum tire pressure has been reached.*

12. Remove the power plug E from the cigar lighter socket or auxiliary power point.
13. Quickly unscrew the hose H from the tire valve and replace the protective cap G. Fasten the valve cap again.

Note: *Some residual sealant fluid may drip or spray out of hose H while you are disconnecting it. This is normal.*

14. Leave the sealant bottle A in the bottle holder I.
15. Make sure the kit, the bottle lid and the orange cap are stored safely, but still easily accessible in your vehicle. The kit will be required again when you check the tire pressure.
16. Immediately drive approximately two miles (three kilometers) so that the sealant can seal the damaged area.

WARNING

If you experience heavy vibrations, unsteady steering behavior or noises while driving, reduce your speed gradually and stop your vehicle as soon as it is safe to do so. Recheck the tire and its pressure. If the tire pressure is less than 1.3 bar (19 psi) or if there are any cracks, bumps or similar damage visible, do not continue driving with this tire. This could cause loss of vehicle control.

Checking the Tire Pressure

WARNING

Before driving, make sure the tire is adjusted to the recommended inflation pressure. See **Tire Pressures** (page 156). Monitor the tire pressure until the sealed tire is replaced.

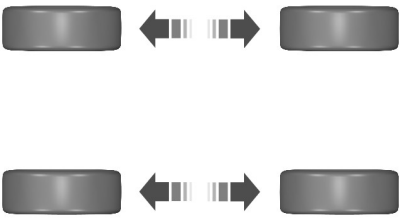
1. Stop your vehicle after driving approximately two miles (three kilometers). Check, and where necessary, adjust the pressure of the damaged tire.
2. Attach the kit and read the tire pressure from the pressure gauge K.
3. If the pressure of the sealant-filled tire is 1.3 bar (19 psi) or more, adjust it to the specified pressure. See **Tire Pressures** (page 156).
4. Follow the inflation procedure once again to top up the tire.
5. Check the tire pressure again from the pressure gauge K. If the tire pressure is too high, deflate the tire to the specified pressure using the pressure relief valve F.
6. Once you have inflated the tire to its correct tire pressure, move the compressor switch D to position 0, remove the power plug E from the socket, unscrew the hose H, fasten the valve cap and replace the protective cap G.
7. Leave the sealant bottle A in the bottle holder I and store the kit away safely in its original location.
8. Drive to the nearest tire specialist to get the damaged tire replaced. Before the tire is removed from the rim, inform your tire dealer that the tire contains sealant. You must renew the sealant bottle A and hose H as soon as possible once used.

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Note: *Remember that this kit only provides temporary mobility. Regulations concerning tire repair after usage of the kit may differ from country to country. You should consult a tire specialist for advice.*

Empty sealant bottles can be disposed of together with normal household waste. Return remains of sealant to an authorized dealer or dispose of it in compliance with local waste disposal regulations.

TIRE CARE



E70415

To make sure the front and rear tires of your vehicle wear evenly and last longer, we recommend that you swap the tires from front to rear and vice versa at regular intervals of between 3000 and 6000 miles (5000 and 10000 kilometers).

WARNING

Do not scrub the sidewalls of the tires when you are parking.

If you have to mount a curb, do so slowly and approach it with the wheels at right-angles to the curb.

Examine the tires regularly for cuts, foreign objects and uneven wear of the tread. Uneven wear could mean that the wheel alignment is outside specification.

Check the tire pressures (including the spare) when cold, every two weeks.

USING WINTER TIRES

If winter tires are used you must inflate them to the same tire pressures as those listed in the tire pressure table. See **Tire Pressures** (page 156).

USING SNOW CHAINS

WARNING

Your vehicle is not approved for use with snow chains.

TIRE PRESSURE MONITORING SYSTEM

WARNING

The tire pressure monitoring system is not a substitute for manually checking tire pressures. You should periodically check tire pressures using a pressure gauge. Failure to correctly maintain tire pressures could increase the risk of tire failure, loss of control, vehicle rollover and personal injury.

You must check the tire pressures (including the spare tire where applicable) every two weeks when the tires are cold.

You must inflate the tires to the correct pressure.

See **Tire Pressures** (page 156).

The tire pressures are also on the tire inflation pressure label (located on the edge of driver door or the B-Pillar).

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As a driver assistance feature, your vehicle has a tire pressure monitoring system. A warning lamp will illuminate when one or more of the tires are significantly under-inflated. If the low tire pressure warning lamp illuminates, you should stop your vehicle as soon as it is safe to do so, check the tires and inflate them to the correct pressure.

Driving on under-inflated tires can:

- Cause them to overheat.
- Lead to tire failure.
- Reduce tire life.
- Affect vehicle handling or stopping ability.

The system is not a substitute for correct tire maintenance.

You must maintain the correct tire pressures, even if low tire pressure has not illuminated the warning lamp.

The tire pressure monitoring system has a system malfunction indicator to warn you when the system is not operating correctly. The malfunction indicator and low tire pressure warning lamp have a combined function. When the system detects a malfunction, the warning lamp will flash for approximately one minute and then remain illuminated. This sequence will occur every time you switch the ignition on while the malfunction remains. The system has detected a fault that requires service.

When the malfunction indicator is illuminated, the system may not be able to detect or signal low tire pressures. A malfunction may occur for a variety of reasons, including the installation of a replacement tire or wheel that prevents the system from functioning correctly.

Always check the tire pressure monitoring system malfunction warning after replacing one or more tires or wheels on your vehicle. Make sure the replacement tires or wheels allow the system to continue to function correctly.

How Temperature Affects the Tire Pressures

Under normal driving conditions tire pressures may increase by up to 4 psi (0.3 bar) from a cold start situation.

If the vehicle is stationary overnight and the temperature significantly lower than the daytime temperature, tire pressures may decrease by up to 3 psi (0.2 bar) when there is a drop in the ambient temperature of 31ºF (17ºC) or more. The system detects this pressure decrease as being significantly below the correct inflation pressure and the warning lamp illuminates.

Changing Tires With a Tire Pressure Monitoring System


E142549

You should always have tires serviced by an authorized dealer.

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Note: *Each road wheel and tire is fitted with a tire pressure sensor located inside the wheel and tire assembly cavity. The pressure sensor attaches to the valve stem. The tire covers the pressure sensor and it is not visible unless the tire is removed. Take care when changing the tire to avoid damaging the sensor.*

Understanding the Tire Pressure Monitoring System

The system measures the pressure in the four road tires and sends the tire pressure readings to your vehicle.

The system detects this lower pressure as being significantly below the correct inflation pressure and the warning lamp illuminates. You must inflate the tires to the correct pressure.

When You Believe the System is Not Operating Correctly

The main function of the system is to warn you when the tire pressures are low. It can also warn you in the event the system is no longer capable of operating correctly. See the following chart for information concerning the system:

When Inflating the Tires

When inflating the tires the system may not respond immediately to the air added to the tires.

System Warning Lamps

Warning lamp	Description	Action
Solid warning lamp	Tire(s) under-inflated	1. Make sure tires are at the correct pressure. See **Tire Pressures** (page 156). The tire pressures are also on the tire inflation pressure label (located on the edge of driver door or the B-Pillar). 2. After inflating the tires to the correct pressure you must carry out the tire pressure monitoring system reset procedure. See **Tire Pressure Monitoring System Reset Procedure** in this chapter.
	Tire pressure monitoring system malfunction	If the tires are correctly inflated and the spare tire is not in use but the light remains on, the system has detected a fault that requires service.
Solid warning lamp initially followed by a flashing warning lamp	Tire pressure monitoring system malfunction	If the tires are correctly inflated and the spare tire is not in use but the light remains on, the system has detected a fault that requires service.

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If the Warning Lamp is On:

1. Check each tire to verify that none are flat.
2. If one or more tires are flat, repair as necessary.
3. Check the tire pressures and inflate all the tires to the correct pressure.
4. Carry out the tire pressure monitoring system reset procedure.

Tire Pressure Monitoring System Reset Procedure

Overview

You must carry out the system reset procedure after each tire replacement or adjustment of the tire pressures.

To maintain your vehicle load carrying capability, your vehicle requires different tire pressures in the front tires compared to the rear tires.

The system illuminates the warning lamp at different pressures for the front and rear tires.

The tires need to be periodically rotated to provide consistent performance and maximum tire life, the system needs to know when the tires have been rotated to determine which set of tires are on the front and rear axles. With this information, the system can detect and correctly warn of low tire pressures.

Carrying Out the System Reset Procedure

1. Check the tire pressures and inflate all the tires to the correct pressure.
2. Use the information display controls on the steering wheel or instrument panel. See **Information Displays** (page 63).

To reset the tire pressure monitoring system, scroll to:

Message	Description and Action
Settings	Press the **OK** button.
Driver assist	Press the **OK** button.
Tire Monitor	Press and hold the **OK** button until confirmation appears. Alternatively, if your vehicle has a tire pressure monitoring system reset button, press and hold the button until confirmation appears.

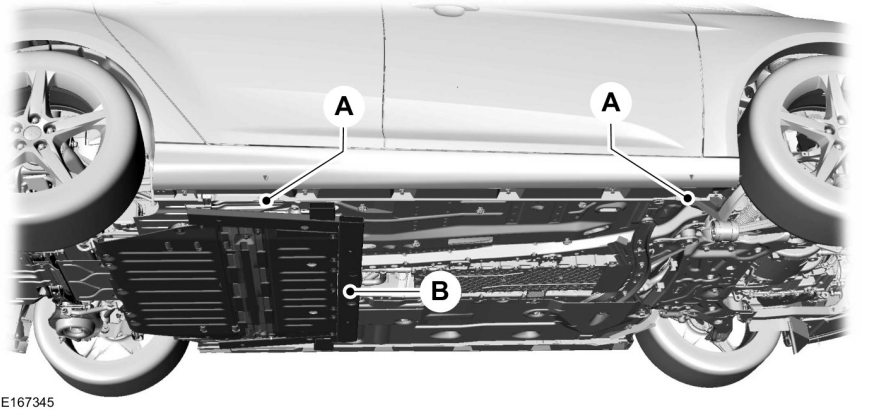
CHANGING A ROAD WHEEL

Important Information for Lifting or Jacking

WARNING

If you do not follow the guidelines it will result in extensive damage to the high voltage battery.

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E167345

A Lifting points
B High voltage battery and support brace

If you need to use a jack or hoist to service your vehicle, make sure the lift pads do not contact the high voltage battery or support brace.

The high voltage battery and support brace are very close to the rear lifting points. These points are identifiable by a triangle icon. Position the lift pads of the jack or hoist at the specified lifting points. Lifting your vehicle with the lift pads of the jack or hoist on the high voltage battery or the brace will damage the battery.

TIRE PRESSURES

Check all tire pressures when they are cold, at least once every two weeks.

Variant	Tire size	Front	Rear
		psi (bar)	psi (bar)
All	215/55 R17	36 (2.5)	36 (2.5)
All	215/60 R16	36 (2.5)	36 (2.5)

LUG NUTS

Lug Nut Torque

Wheel type	lb.ft (Nm)
All	100 lb.ft (135 Nm)

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VEHICLE DIMENSIONS

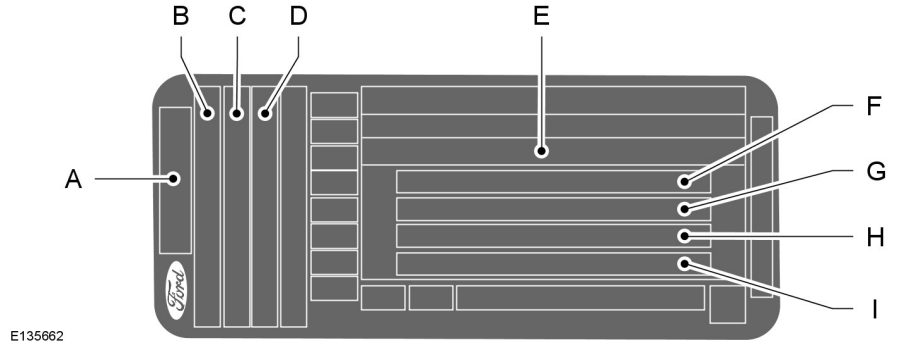
Dimension description	in (mm)
Maximum length	171.7–173.2 in (4,360–4,399 mm)
Overall width including exterior mirrors	79.1 in (2,010 mm)
Overall height - EC curb weight	57.3–58.5 in (1,455–1,485 mm)
Wheelbase	104.3 in (2,648 mm)
Front track	60.8–61.4 in (1,544–1,559 mm)
Rear track	60.4–61.0 in (1,534–1,549 mm)

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VEHICLE IDENTIFICATION PLATE

Note: *Your vehicle identification plate design may vary to that shown.*

Note: *The information shown on the vehicle identification plate is dependent upon market requirements.*

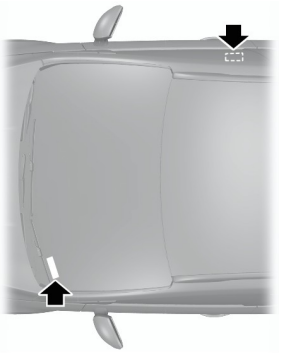


A	Model
B	Variant
C	Engine designation
D	Engine power and emission level
E	Vehicle identification number
F	Gross vehicle weight
G	Gross train weight
H	Maximum front axle weight
I	Maximum rear axle weight

Your vehicle identification number and maximum weights are shown on a plate, located at the bottom of the lock side of the right-hand door aperture.

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VEHICLE IDENTIFICATION NUMBER



E87496

The vehicle identification number is stamped into the floor panel on the right-hand side, beside the front seat. It is also shown on the left-hand side of the instrument panel.

WARNING

The air conditioning refrigerant system contains refrigerant R-134a under high pressure. Only qualified personnel should service the air conditioning refrigerant system. Opening the air conditioning refrigerant system can cause personal injury.

Capacities

Item	Capacity
Electric powertrain assembly coolant.	3.3 gal (15 L)
Brake fluid.	Between MIN and MAX on brake fluid reservoir.
Automatic transmission oil.	0.3 gal (1.25 L)
Windshield and rear window washer reservoir.	1.0 gal (4.5 L)
A/C Refrigerant.	1.17 lb (0.53 kg)
A/C Refrigerant oil.	5.1 fl oz (150 ml)

Specifications

Materials

Name	Specification
Antifreeze Super Plus Premium Ready Mix 2U2J-19544-xxxx	WSS-M97B44-D2
Brake Fluid DOT 4 LV High Performance BU7J-M6C65-xxxx	WSS-M6C65-A2
Automatic Transmission Oil C-ML5	WSS-M2C938-A

Focus Electric (CEW) Battery Electric Vehicle (BEV), Vehicles Built From: 08-09-2014, CG3631en enGBR, Edition date: 11/2014, First Printing

Name	Specification
7U7J-M2C938-AB	MERCON® LV
Screen Wash 5U7J-19C544-AA, 3U7J-19523-GA, 2U7J-M8B16-AA/CA/DA	WSS-M14P19-A
R 134a Refrigerant 2U7J-8037-AA	WSH-M17B19-A
A/C Compressor Oil DE-BEV DU7J-M2C31-AA	WSS-M2C31-B2

Only use fluid that meets Ford specifications.

If you use oil and fluids that do not meet the defined specification and viscosity grade this may lead to:

- Component damage which may not be covered by the vehicle Warranty.
- Degraded brake performance.

We recommend Castrol and Ford oils and lubricants.

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GENERAL INFORMATION

Radio Frequencies and Reception Factors

Radio reception factors	
Distance and Strength	The further you travel away from an FM station, the weaker the signal and the weaker the reception.
Terrain	Hills, mountains, tall buildings, bridges, tunnels, freeway overpasses, parking garages, dense tree foliage and thunderstorms can interfere with the reception.
Station overload	When you pass near a radio transmission tower, a stronger signal can override a weaker signal and can cause interference in the audio system.

CD and CD Player Information

Note: *CD units play commercially pressed 4.75-inch (12 centimeter) audio compact discs only. Due to technical incompatibility, certain recordable and re-recordable compact discs may not function correctly when used in Ford CD players.*

Note: *Do not insert CDs with homemade paper (adhesive) labels into the CD player as the label may peel and cause the CD to become jammed. You should use a permanent felt tip marker rather than adhesive labels on your homemade CDs. Ballpoint pens may damage CDs. Please contact an authorized dealer for further information.*

Note: *Do not use any irregularly shaped discs or discs with a scratch protection film attached.*

Always handle discs by their edges only. Clean the disc with an approved CD cleaner only. Wipe it from the center of the disc toward the edge. Do not clean in a circular motion.

Do not expose discs to direct sunlight or heat sources for extended periods.

MP3 and WMA Track and Folder Structure

Audio systems capable of recognizing and playing MP3 and WMA individual tracks and folder structures work as follows:

- There are two different modes for MP3 and WMA disc playback: MP3 and WMA track mode (system default) and MP3 and WMA folder mode.
- MP3 and WMA track mode ignores any folder structure on the MP3 and WMA disc. The player numbers each MP3 and WMA track on the disc (noted by the MP3 or WMA file extension) from T001 to a maximum of T255. The maximum number of playable MP3 and WMA files may be less depending on the structure of the CD and exact model of radio present.

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- MP3 and WMA folder mode represents a folder structure consisting of one level of folders. The CD player numbers all MP3 and WMA tracks on the disc (noted by the MP3 or WMA file extension) and all folders containing MP3 and WMA files, from F001 (folder) T001 (track) to F253 T255.
- Creating discs with only one level of folders helps with navigation through the disc files.

If you are burning your own MP3 and WMA discs, it is important to understand how the system reads the structures you create. While various files may be present, (files with extensions other than MP3 and WMA), only files with the MP3 and WMA extension are played; other files are ignored by the system. This enables you to use the same MP3 and WMA disc for a variety of tasks on your work computer, home computer and your in-vehicle system.

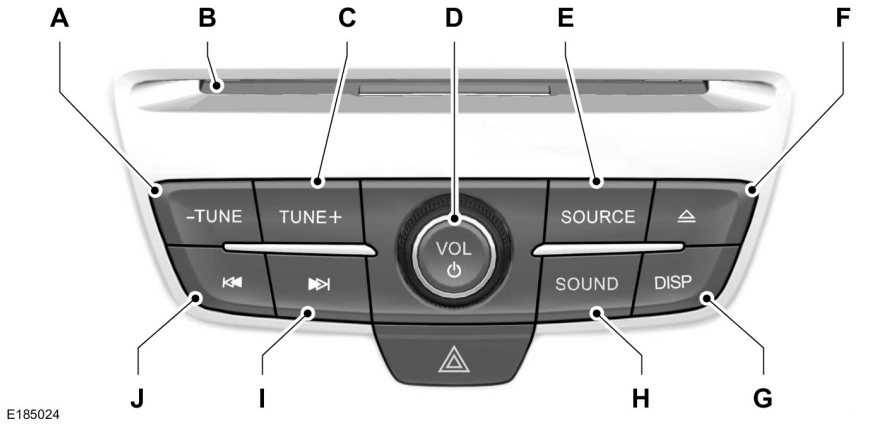
In track mode, the system displays and plays the structure as if it were only one level deep (all MP3 and WMA files play, regardless of being in a specific folder). In folder mode, the system only plays the MP3 and WMA files in the current folder.

AUDIO UNIT - VEHICLES WITH: SYNC 2

WARNING

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Note: *The system controls most of the audio features. See* ***SYNC™ 2*** *(page 168).*



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A **- TUNE:** Press this button to manually search through the radio frequency band.

B **CD slot:** Insert a CD.

C **TUNE +:** Press this button to manually search through the radio frequency band.

D **On, off and VOL:** Press this button to switch the audio system off and on. Turn to adjust the volume.

E **SOURCE:** Press this button to access different audio modes, for example AM, FM and CD.

F **Eject:** Press this button to eject a CD.

G **DISP:** Press this button to switch the display screen off.

H **SOUND:** Press this button to adjust the sound settings for Bass, Treble, Balance, Fade and Occupancy.

I **Seek and Fast Forward:** In radio mode, select a frequency band and press this button. The system stops at the first station up the band. Press and hold the button to move quickly, then release to stop at the next available station. In CD mode, press this button to select the next track. Press and hold the button to move quickly forward through the current track.

J **Seek and Reverse:** In radio mode, select a frequency band and press this button. The system stops at the first station down the band. Press and hold the button to move quickly, then release to stop at the previous available station. In CD mode, press this button to select the previous track. Press and hold the button to move quickly backward through the current track.

DIGITAL RADIO

The system allows you to listen to DAB (Digital Audio Broadcast) radio stations.

Note: *Coverage differs from region to region and will influence the quality of reception. It is broadcast nationwide, regionally and locally.*

The following formats are supported:

- DAB
- DAB+
- DMB-Audio (Digital Multimedia Broadcasting).

Ensembles

Ensembles contain a group of radio stations. Each ensemble can consist of several different radio stations.

The radio station name displays below the ensemble name.

Note: *When you tune from one ensemble to another, it can take a while until the system synchronizes to the next ensemble. The system mutes during synchronization.*

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Selecting Radio Band

DAB 1, DAB 2 and DAB 3 operate in the same way. You can store up to 6 different presets on each band.

1. Press the **RADIO** button.
2. Press the left arrow button to display the available wavebands.
3. Select **DAB 1**, **DAB 2** or **DAB 3**.

Radio Seek Tuning

Press the **RADIO** button and select **DAB 1**, **DAB 2** or **DAB 3**. All preset banks operate in the same way and can store up to 6 different preset radio stations.

Note: *When you reach the first or last radio station within an ensemble, further tuning will skip to the next ensemble. There may be a delay during this change and the audio will briefly mute.*

Radio Station Tuning Control

Radio Station List

This feature displays all the available radio stations in a list.

1. Press the browse button.
2. Press the previous or next arrow buttons to change ensembles.
3. Navigate through the list and select the required station by pressing the touch screen button for the station.
4. Press **OK** to confirm your selection.

Note: *The display will only show radio stations in the current ensemble.*

Manual Tuning

1. Press the tune plus or tune minus buttons.

Radio Station Preset Buttons

This feature allows you to store up to 6 favorite radio stations from any ensemble in each preset bank.

1. Select a radio station.
2. Press and hold one of the preset buttons. A progress bar and message will appear. When the progress bar completes the radio station has been stored. The system will mute momentarily as confirmation.

Once stored press a preset button at any time to select a favorite radio station.

Note: *Radio stations stored on the preset buttons may not always be available if you have left the coverage area. The system will mute when this happens.*

Radio Text

You can display extra information. For example; artist name. To switch this option on, select the radio text on feature in the options menu.

Note: *Extra information may not always be available.*

Service Linking

If you leave the coverage area of a DAB radio station the system will automatically switch to the corresponding FM radio station.

You can switch this feature on and off.

Note: *If a DAB radio station has no corresponding FM radio station, the audio will mute when attempting to switch.*

Note: *The system will display the FM symbol when DAB and FM radio stations link.*

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AUDIO INPUT JACK

WARNINGS

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Do not connect or adjust the settings on your portable music player when your vehicle is moving.

Do not place your portable music player on the instrument panel. Hard objects may become projectiles in a crash or sudden stop, which may increase the risk of serious injury.



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The audio input jack allows you to connect and play music from a portable music player through your vehicle speakers. You can use any portable music player designed for use with headphones.

Your audio extension cable must have male 1/8th-inch (3.5 millimeter) connectors at each end.

1. Switch off the radio and portable music player. Apply the parking brake and shift the transmission into park (**P**) for automatic transmission or first gear for manual transmission. Switch the ignition off.
2. Plug the extension cable from the portable music player into the audio input jack.
3. Switch the radio on. Select either a tuned FM station or a CD.
4. Adjust the volume as desired.
5. Switch your portable music player on and adjust its volume to half its maximum level.
6. Press **AUX** or **MEDIA** until **LINE** or **LINE IN** appears in the display. You should hear music from your device even if it is low.
7. Adjust the volume on your portable music player until it reaches the volume level of the FM station or CD. Do this by switching back and forth between the AUX and FM or CD controls.

USB PORT



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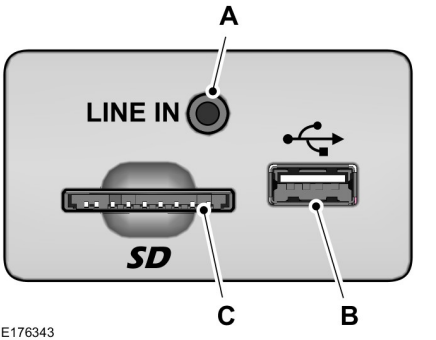
The USB port is located in the center console.

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The USB port allows you to plug in media playing devices, memory sticks and charge devices (if supported). See **SYNC™ 2** (page 168).

MEDIA HUB (If Equipped)

The media hub is located in the center console and has the following features:



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A Auxiliary input jack (Line in).
B USB port.
C SD card slot.

See **Entertainment** (page 191).

Note: *Additional USB ports may be located in other areas of your vehicle. See **USB Port** (page 166).*

AUDIO TROUBLESHOOTING

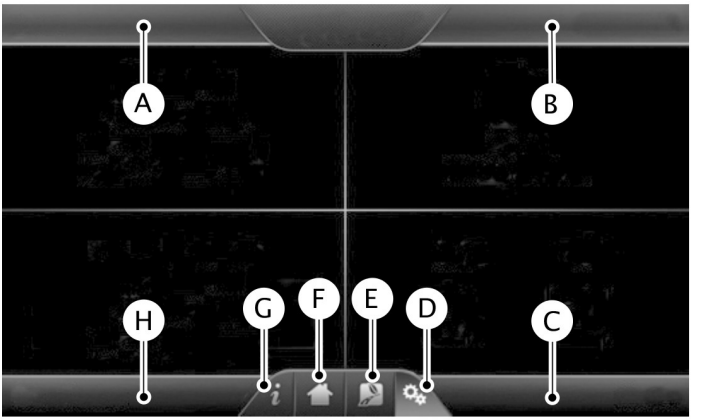
Message	Description and Action
Please check CD	General error message for CD fault conditions. For example cannot read the CD, data-CD inserted, etc. Make sure the disc is loaded correctly. Clean and re-try, or replace disc with known music disc. If the error persists contact an authorized dealer.
CD Drive malfunction	General error message for a mechanism fault. The system has detected a fault that requires service.
CD drive too hot	General error message for the mechanism being too hot. The unit will not work until it has cooled down. If the error persists contact an authorized dealer.

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GENERAL INFORMATION

WARNING

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Item	Menu Item
A	Phone
B	Navigation
C	Climate
D	Settings
E	EV Information *
F	Home
G	Information
H	Entertainment

* Hybrid vehicles only.

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This system uses a four-corner strategy to provide quick access to several vehicle features and settings. The touchscreen provides easy interaction with your cellular phone, multimedia, climate control and navigation system. The corners display any active modes within those menus, such as phone status or the climate temperature.

Note: *Some features are not available while your vehicle is moving.*

Note: *Your system is equipped with a feature that allows you to access and control audio features for 10 minutes after you switch the ignition off (and no doors open).*

PHONE

Press to select any of the following:

Message
Phone
Quick Dial
Phonebook
History
Messaging
Settings

Navigation

Press to select any of the following:

Message
My Home
Favorites
Previous Destinations
Point of Interest
Emergency
Street Address
Intersection
City Center
Latitude/Longitude
Edit Route
Cancel Route

CLIMATE

Press the corresponding icons to control the following options:

- Driver Settings
- Recirculated Air
- Auto
- Dual
- Passenger Settings
- A/C
- Defrost

SETTINGS



Press to select any of the following:

Message
Clock
Display
Sound
Vehicle
Settings
Help

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EV Information



Press to access features specific to your hybrid or plug-in hybrid electric vehicle.

HOME



Press to access your home screen. Depending on your vehicle's option package and software, your screens may vary in appearance from the descriptions in this section. Your features may also be limited depending on your market. Check with an authorized dealer for availability.

INFORMATION



Press to select any of the following:

Message
Traffic
Alerts
Calendar
Apps
Where Am I?

ENTERTAINMENT

Press to select any of the following:

Message
AM
FM
DAB *
CD
USB
BT Stereo
SD Card
Line In

* If equipped.

Using the Audio Controls

Depending on your vehicle, it may also have the following controls:

Controls	Action and Description
Power	Switch the media features on or off.
Volume	Adjust the volume of playing media.
Seek	Use as you normally would in media modes.
Tune	Use as you normally would in media modes.

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Controls	Action and Description
Eject	Eject a CD from the entertainment system.
Display	Press this button to switch the display screen off. Press again, or touch the screen to switch the display screen on.
Source	Touch the control repeatedly to switch between media modes.
Sound	Adjust the settings for:
	Bass
	Treble
	Midrange
	Set Balance and Fade
	DSP
	EQ Mode
	Speed Compensated Volume

Using the Steering Wheel Controls

Depending on your vehicle and option package, you can use your steering wheel controls to interact with the touchscreen system.

- **VOL:** Control the volume of audio output.
- **Mute:** Mute the audio output.
- **Voice:** Press to start a voice session. Press again and hold to end a voice session.
- **SEEK** and **PHONE ACCEPT:**
  - While in radio mode, press to seek between memory presets or press and hold to seek between stations.
  - While in USB or CD mode, press to seek between stations or press and hold to fast seek.
  - While in phone mode, press to answer a call, or to switch between calls.
- **SEEK** and **PHONE REJECT:**
  - While in radio mode, press to seek between memory presets or press and hold to seek between stations.
  - While in USB or CD mode, press to seek between stations or press and hold to fast seek.
  - While in phone mode, press to end a call, or to reject an incoming call.
- Source: Touch the control repeatedly to switch between media modes.
- Sound: Touch the control to adjust the sound settings. See **Settings** (page 177).

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Cleaning the Touchscreen Display

Use a clean, soft cloth such as one used for cleaning glasses. If dirt or fingerprints are still visible, apply a small amount of alcohol to the cloth. Do not pour or spray alcohol onto the display. Do not use detergent or any type of solvent to clean the display.

Support

For further support, see an authorized dealer. For more information, visit the regional Ford website.

Safety Information

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any hand-held device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

- Do not attempt to service or repair the system. Have your vehicle checked by an authorized dealer.
- Do not operate playing devices if the power cords or cables are broken, split or damaged. Place cords and cables out of the way, so they do not interfere with the operation of pedals, seats, compartments or safe driving abilities.
- Do not leave playing devices in your vehicle during extreme conditions as it could cause them damage. See your device's user guide for further information.
- For your safety, some SYNC functions are speed-dependent. Their use is limited to when your vehicle is traveling at speeds under 5 mph (8 km/h).

Make sure that you review your device's manual before using it with SYNC.

Speed-restricted Features

Some features of this system may be too difficult to use while your vehicle is moving so they are restricted from use unless your vehicle is stationary.

See the following chart for more specific examples.

Restricted features	
System Functionality	Editing settings while the rear view camera or active park assist are active.
Videos, Photos and Graphics	Playing video.
Text Messages	Composing text messages.
	Editing preset text messages.
Navigation	Demo navigation route.

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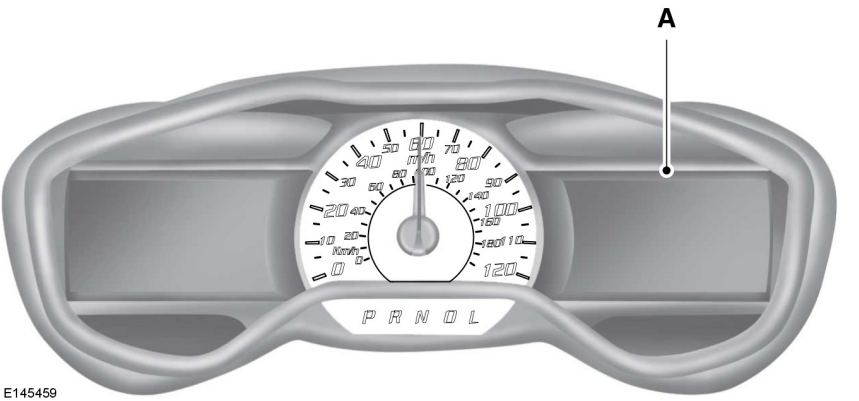
Privacy Information

When you connect a cell phone to SYNC, the system creates a profile that links to that cell phone. The system creates the profile to offer you more mobile features and to operate more efficiently. Among other things, this profile may contain data about your phonebook, text messages (read and unread) and call history. This includes the history of calls when your cell phone was not connected to the system. If you connect a media player, the system creates and retains an index of supported media content. The system also records a short development log of approximately 10 minutes of all recent system activity. The log profile and other system data may be used to improve the system and help diagnose any problems that may occur.

The cell phone profile, media player index and development log will remain in the system unless deleted. They are generally accessible in your vehicle only when you connect your cell phone or media player. If you no longer plan to use the system or your vehicle, we recommend you complete a master reset to erase all stored information. See **Information Displays** (page 63).

Special equipment is required to access system data. Access to your vehicle's SYNC module is also required. We will not access the system data for any purpose other than as described without consent. Examples where system data can be accessed are for a court order, where required by law enforcement, other government authorities or other third parties acting with lawful authority. Other parties may seek to access the information independently of us. Further privacy information is available.

Accessing and Adjusting Modes Through Your Right-hand Vehicle Information Display



The display is located on the right-hand side of your instrument cluster (A). You can use your steering wheel controls to view and make minor adjustments to active modes without taking your hands off the wheel. For example:

- In Entertainment mode, you can view what is now playing, change the audio source, select memory presets and make some adjustments.
- In Phone mode, you can accept or reject an incoming call.
- If your vehicle is equipped with Navigation, you can view the current route or activate a route.
- In Efficiency Leaves mode, you can learn how your vehicle informs you of your driving efficiency. Press **OK** to exit the menu.



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Use the **OK** and arrow buttons on the right side of your steering wheel to scroll through the available modes.

The selection menu expands and different options appear.

- Press the up and down arrows to scroll through the modes.
- Press the right arrow to enter the mode.
- Press the left or right arrows to make adjustments within the chosen mode.
- Press **OK** to confirm your selection.

Note: *If your vehicle is not equipped with Navigation, Compass appears in the display instead of Navigation. If you press the right arrow to go into the Compass menu, you can see the compass graphic. The compass displays the direction in which the vehicle is traveling, not true direction (for example, if the vehicle is traveling west, the middle of the compass graphic displays west; north displays to the left of west though its true direction is to the right of west).*

Using Voice Recognition

This system helps you control many features using voice commands. This allows you to keep your hands on the wheel and focus on what is in front of you. The system provides feedback through audible tones, prompts, questions and spoken confirmations depending on the situation and the chosen level of interaction (voice settings).

The system also asks short questions (confirmation prompts) when it is not sure of your request or when there are multiple possible responses to your request.

When using voice commands, words and icons may appear in the lower left status bar indicating the status of the voice session (such as Listening, Success, Failed, Paused or Try Again).

How to Use Voice Commands



The following are some of the voice commands that you can say at any time during a voice command session.

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Press the voice button and when prompted say:

Voice command
Main Menu
What Can I Say
Previous Page
Go Back
Help

Helpful Hints

- Make sure the interior of your vehicle is as quiet as possible. Wind noise from open windows and road vibrations may prevent the system from correctly recognizing spoken voice commands.
- After pressing the voice command icon, wait until after the tone sounds and a message appears before saying a voice command. Any voice command spoken prior to this does not register with the system.
- Speak naturally, without long pauses between words.
- At any time, you can interrupt the system while it is speaking by pressing the voice command icon.

Accessing a List of Available Voice Commands

To access a list of available voice commands you can do either of the following.

Using the touchscreen, press:

Menu Item
Settings
Help
Voice Command List

Using the steering wheel control, press the voice button and when prompted say one of the following:

Voice Commands
List of Commands
Radio List of Commands
Phone List of Commands
Voice Instructions List of Commands

Voice Command Settings

These allow you to customize the level of system interaction, help and feedback. The system defaults to standard interaction that uses candidate lists and confirmation prompts as these provide the highest level of guidance and feedback.

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Menu Item	Action and Description	
Interaction Mode	Novice	In this mode the system provides detailed interaction and guidance.
	Advanced	This mode has less audible interaction and more tone prompts.
Confirmation Prompts	The system uses these short questions to confirm your voice command. If turned off, the system simply makes a best guess as to what you requested. The system may still occasionally ask you to confirm a voice command.	
Phone Candidate Lists	Candidate lists are lists of possible results from your voice commands. The system creates these lists when it has the same confidence level of several options based on your voice command	
Media Candidate Lists		

Using the touchscreen, press the settings icon, then press:

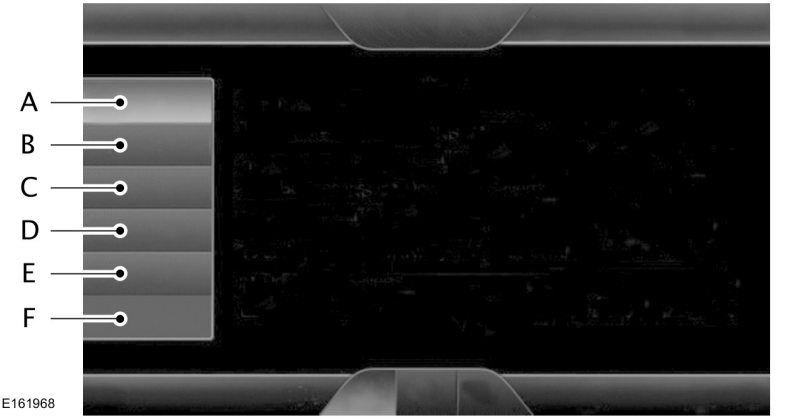
Menu Item
Voice Settings
Voice Control
Select from the following:
Interaction Mode
Confirmation Prompts
Media Candidate Lists
Phone Candidate Lists
Voice Control Volume

Using Voice Commands with the Touchscreen Options

The voice command system has a dual mode feature which allows you to switch between using voice commands and making on-screen selections. This is available only when the system displays a list of candidates generated during a voice command session. For example, this can be used when entering a street address or trying to call a contact from a cell phone paired to the system.

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SETTINGS



Item	Menu Item
A	Clock
B	Display
C	Sound
D	Vehicle
E	Settings
F	Help

Clock

Under this menu, you can set the clock, access and adjust the display, sound and vehicle settings as well as access settings for specific modes or the help feature.

To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Clock	Press the + or - to adjust the time. From this screen, you can also make other adjustments such as 12-hour or 24-hour mode, activate GPS time synchronization and have the system automatically update new time zones. You can also switch the outside air temperature display off and on. It appears at the top center of the touchscreen, next to the time and date.

Note: *You cannot manually set the date. Your vehicle's GPS does this for you.*

Note: *If the battery has been disconnected, your vehicle needs to acquire a GPS signal to update the clock. Once your vehicle acquires the signal, it may take a few minutes for the update to display the correct time.*

Display



You can adjust the display using the touchscreen or the voice button on the steering wheel controls.

To make adjustments using the touchscreen, select:

Menu Item	Action and Description	
Settings	Press the settings icon.	
Display		
Then select from the following:		
Mode	Allows you to switch the display off. It also allows you to set the screen to a certain brightness or have the system automatically change based on the outside light level. If you also select:	
	Auto	These features will allow you to adjust the dimming of your screen.
	Night	
Edit Wallpaper	Allows you to display the default photo or upload your own.	
Auto Dim	When set to **On**, lets you use the Auto Dim Manual Offset feature.	

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Menu Item	Action and Description	
	When Auto Dim is set to **Off** you are able to adjust the brightness of the screen.	
	Brightness	Make the screen display brighter or dimmer.
Auto Dim Manual Offset	Allows you to adjust screen dimming as the outside lighting conditions change from day to night.	



To make adjustments using the voice button, press the button and when prompted, say:

Voice command
Display Settings

Uploading Photos for Your Home Screen Wallpaper

Note: *You cannot load photos directly from your camera. You must access the photos either from your USB mass storage device or from an SD card.*

Note: *Photographs with extremely large dimensions (such as 2048 x 1536) may not be compatible and appear as a blank (black) image on the display.*

The system allows you to upload and view up to 32 photos.



To access, press:

To upload your photos, select:

Message	Action and Description
Settings	Press the settings icon.
Display	
Edit Wallpaper	Follow the system prompts to upload your photographs.

Only the photograph(s), which meets the following conditions display:

- Compatible file formats are as follows: .jpg, .gif, .png, .bmp.
- Each file must be 1.5 MB or less.
- Recommended dimensions: 800 x 384.

Sound



To make adjustments using the touchscreen, select:

Menu Item
Settings
Sound
Then select from the following:
Bass
Midrange
Treble
Set Balance and Fade
Occupancy Mode
EQ Mode
Speed Compensated Volume

Note: *Your vehicle may not have all of these sound settings.*

Vehicle



To make adjustments using the touchscreen, select:

Menu Item
Settings
Vehicle
Then select from the following:

Menu Item
Ambient Lighting
Camera Settings
Enable Valet Mode
Charge Port Light Ring

Ambient Lighting (If Equipped)

When you switch this feature on, ambient lighting illuminates footwells and cupholders with a choice of colors. To access and make adjustments:

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To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Vehicle	
Ambient Lighting	

- You can then touch the desired color.
- Use the scroll bar to increase or decrease the intensity.
- To switch the feature on or off, press the power button.

Camera Settings



This menu allows you to access settings for your rear view camera.

To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Vehicle	
Camera Settings	
Then select from the following:	
Enhanced Park Aids	
Rear Camera Delay	

You can find more information on the rear view camera system in another chapter. See **Parking Aids** (page 105).

Enable Valet Mode



Valet mode allows you to lock the system. No information is accessible until the system is unlocked with the correct PIN.

Note: *If the system locks, and you need to reset the PIN, enter 3681 and the system unlocks.*

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To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Vehicle	
Enable Valet Mode	Then enter a four digit PIN twice, as prompted.
Continue	After you press Continue the system locks until you enter the PIN again.

Charge Point Light Ring



To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	
Vehicle	
Charge Port Light Ring	
You can then select:	
On	Illuminates when plugging in, opening doors, pressing the unlock button on your remote and while charging.
Off	Does not illuminate.
Limited	Illuminates only when plugging in, opening doors, or pressing the unlock button on your remote.

Note: *Details on the charge port light ring functions are in another chapter. See* ***High Voltage Battery*** *(page 93).*

Settings

Access and adjust system settings, voice features, as well as phone, navigation and wireless settings.

System



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To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
System	
Then select from the following:	
Language	Select to have the touchscreen display in any of the selectable language options*.
Distance	Select to display units in kilometers or miles.
Temperature	Select to display units in Celsius or Fahrenheit.
System Prompt Volume	Adjust the volume of voice prompts from the system.
Touch Screen Button Beep	Select to have the system beep to confirm choices made through the touchscreen.
Keyboard Layout	Have the touchscreen keyboard display in QWERTY or ABC format.
Install Applications	Install any downloaded applications or view the current software licenses.
Master Reset	Select to restore factory defaults. This erases all personal settings and personal data.

* The options include: English, Spanish, French, Portuguese, German, Italian, Dutch, Swedish, Polish, Turkish and Russian. Only four of these languages are available for voice input and output, depending on your location.

Voice Control



To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	
Voice Control	
Then select from the following:	

Menu Item	Action and Description
Interaction Mode	Standard interaction mode provides more detailed interaction and guidance. Advanced mode has less audible interaction and more tone prompts.
Confirmation Prompts	Have the system ask you short questions if it has not clearly heard or understood your request. **Note:** Even with confirmation prompts turned off, the system may occasionally ask you to confirm settings.
Media Candidate Lists	Candidate lists are possible results from your voice commands. The system simply makes a best guess at your request with these turned off.
Phone Candidate Lists	Candidate lists are possible results from your voice commands. The system simply makes a best guess at your request with these turned off.
Voice Control Volume	This allows you to adjust the system's voice volume level.

Media Player



To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Media Player	
Then select from the following:	
Autoplay	When this feature is on, the system automatically switches to the media source upon initial connection. This allows you to listen to music during the indexing process. When this feature is off, the system does not automatically switch to the inserted media source.
Bluetooth Devices	Select to connect, disconnect, add or delete a device. You can also set a device as your favorite so that the system automatically attempts to connect to that device at every ignition cycle.

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Menu Item	Action and Description
Gracenote® Database Info	This allows you to view the version level of the Gracenote Database.
Gracenote® Mgmt	With this feature on, the Gracenote Database supplies metadata information for your music files. This overrides information from your device. This feature defaults to off.
Cover Art Priority	With this feature on, the Gracenote Database supplies cover art for your music files. This overrides any art from your device. This feature defaults to Media Player.

Navigation



To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Navigation	
Then select from the following:	
Map Preferences	Switch breadcrumbs on and off.
	Have the system display your turn list top to bottom or bottom to top.
	Switch the Parking POI notification on and off.
Route Preferences	Select shortest route, fastest route or ecological route as your preferred route. This route displays first.
	Always use preferred route. If set to yes, the system only calculates a single route. This speeds up your destination entry process.
	Select a low, medium or high cost for the calculated ecological route. This may incur a time penalty.
	Have the system avoid freeways.
	Have the system avoid toll roads.
	Have the system avoid ferries or car trains.

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Menu Item	Action and Description
	Have the system avoid tunnels.
Navigation Preferences	Have the system use guidance prompts.
	Have the system automatically fill in State/Province information.
	Hazard Spot Warning Have the system activate hazard spot warning in countries where legally allowed.
Traffic Preferences	Have the system avoid traffic problems automatically.
	Switch traffic alert notifications on or off.
	Have the system display accident icons.
	Have the system display traffic jam icons.
	Have the system display closed roads.
	Have the system display road work icons.
	Have the system display incident icons.
	Have the system display icons for areas where difficult driving conditions may occur.
	Have the system display icons for areas where snow and ice on the road may occur.
	Have the system display any smog icons.
	Have the system display weather warning icons.
	Have the system display where there may be reduced visibility.
	Have the system display icons to recommend switching on your radio for traffic announcements.
Avoid Areas	Enter specific areas that you would like to avoid on planned navigation routes.

Phone



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To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Phone	
Then select from the following:	
Bluetooth Devices	Connect, disconnect, add or delete a device, as well as save it as a favorite.
Bluetooth	Switch Bluetooth on and off.
Do Not Disturb	Have all calls go directly to your voice mail and not ring inside your vehicle. With this feature turned on, text message notifications are also suppressed and do not ring inside your vehicle.
Emergency Assistance	Switch on or turn off the Emergency Assistance feature. See **General Information** (page 168).
Phone Ringer	Select the type of notification for phone calls - ring tone, beep, text to speech or silent.
Text Message Notification	Select the type of notification for text messages - alert tone, beep, text to speech, or have it be silent.
Internet Data Connection	If compatible with your phone, you can adjust your internet data connection. Select to make your connection profile with the personal area network or to switch off your connection. You can also choose to adjust your settings or have the system always connect, never connect when roaming, or query on connect. Press **?** for more information.
Manage Phonebook	Access features, such as automatic phonebook download, re-download your phonebook, add contacts from your phone as well as delete or upload your phonebook.
Roaming Warning	Have the system alert you when in Roaming mode.

Wireless & Internet



Your system has a Wi-Fi feature that creates a wireless network within your vehicle, thereby allowing other devices (such as personal computers or phones) in your vehicle to speak to each other, share files or play games. Using this Wi-Fi feature, everyone in your vehicle can also access the internet if you have a USB mobile broadband connection inside your vehicle, your phone supports personal area networking or if you park outside a wireless hotspot.

To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Wireless & Internet	
Then select from the following:	
Wi-Fi Settings	Wi-Fi Network (Client) Mode Turns the Wi-Fi feature on and off in your vehicle. Make sure you switch it on for connectivity purposes.
	Choose a Wireless Network Allows you to use a previously stored wireless network. You can categorize by alphabetical listing, priority and signal strength. You can also choose to search for a network, connect to a network, disconnect from a network, receive more information, prioritize a network or delete a network.
	Gateway (Access Point) Mode Makes SYNC an access point for a phone or a computer when turned on. This forms the local area network within your vehicle for things, such as game playing, file transfer and internet browsing. Press **?** for more information.
	Gateway (Access Point) Settings Allows you to view and change settings for using SYNC as the internet gateway.
	Gateway (Access Point) Devices List Allows you to view recent connections to your Wi-Fi system.
USB Mobile Broadband	Instead of using Wi-Fi, your system can also use a USB mobile broadband connection to access the internet. (You must switch on your mobile broadband device on your personal computer before connecting it to the system.) This screen allows you to set up what is your typical area for your USB mobile broadband connection. (USB mobile broadband settings may not display if the device is already on.) You can select the following:
	Country
	Carrier

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Menu Item	Action and Description
	Phone Number
	User Name
	Password
Bluetooth Settings	Shows you the currently paired devices as well as giving you your typical Bluetooth options to connect, disconnect, set as favorite, delete and add device. Bluetooth is a registered trademark of the Bluetooth SIG.
Prioritize Connection Methods	Choose your connection methods and change them as needed. You can select to change order and have the system either always attempt to connect using a USB mobile broadband or using Wi-Fi.



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The Wi-Fi CERTIFIED Logo is a certification mark of the Wi-Fi Alliance.

Help



To make adjustments using the touchscreen, select:

Menu Item	Action and Description
Settings	Press the settings icon.
Help	
Then select from the following:	
System Information	Touchscreen system serial number
	Vehicle Identification Number (VIN)
	Touchscreen system software version
	Navigation system version
	Map database version
	Sirius satellite radio ESN
	Gracenote® Database Information and Library version

Menu Item	Action and Description	
View Software Licenses	View the licenses for any software and applications installed on your system.	
Driving Restrictions	Certain features are not accessible when your vehicle is moving.	
Emergency Assistance	Switch on and off the Emergency Assistance feature. See **General Information** (page 168).	
	In Case of Emergency (ICE) Quick Dial	Allows you to save up to two numbers as ICE contacts for quick access if there is an emergency. The ICE contacts you select appear at the end of the Emergency Assistance call process.
	Edit	Select to access your phonebook and then select the desired contacts. The numbers then appear as options on this screen for the ICE 1 and ICE 2 buttons.
Voice Command List	View categorized lists of voice commands.	



You can also access Help using the voice commands. The system provides allowable voice commands for the current mode.

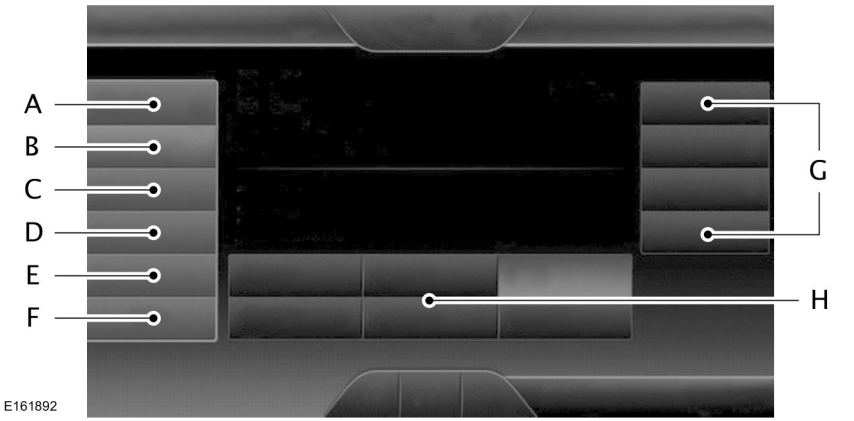
Press the voice button and when prompted say:

Voice command
Help

You can say help at any time to get assistance with commands, menus or other information.

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ENTERTAINMENT



Message	Message and Description
A	AM
B	FM
C	DAB
D	CD
E	USB
F	Touch this button to scroll down for more options, such as SD Card, BT Stereo and Line In
G	These buttons change with the media mode you are in.
H	Radio memory presets and CD controls.

Note: *Some features may not be available in your area. Contact an authorized dealer for more information.*

You can access these options using the touchscreen or voice commands.

AM/FM Radio

Touch the **AM** or **FM** tab to listen to the radio.

To change between AM and FM presets, just touch the **AM** or **FM** tab.

Memory Presets

Save a station by pressing and holding one of the memory preset areas. There is a brief mute while the radio saves the station. Sound returns when finished.

TA

When active TA interrupts active audio source to provide incoming traffic announcements.

Scan

Touch this button to scan through AM or FM band. The system will remain on any strong station for 10 seconds. The light on the button illuminates when the feature is on.

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Info (DAB only)

When the info button is pressed, the system shows the corresponding block number for the active DAB radio station. If you press the info button a second time the radio station name is displayed again.

Options

Menu Item	Action and Description
Sound Settings	Touch this button to adjust settings for:
	Bass
	Midrange
	Treble
	Set Balance and Fade
	Occupancy Mode
	EQ Mode
	Speed Compensated Volume
Radio Text	This allows you to view the information broadcast by FM stations.
AST	AST (Autostore) allows you to have the system automatically store the six strongest stations in your current location.
News announcement	With news announcement option active, the system interrupts active audio source to provide incoming news announcements, if currently tuned station (or last tuned station in case of other media active) supports news.
Regional	With Regional option active, the system stays on the regional subprogram instead of switching to a different frequency with better reception.
Alternate Frequency	With alternative frequency option active, the system re-tunes to a different frequency with better reception for the same station.
Service Linking	With Service Linking active, the system automatically switches from DAB to FM, in case DAB becomes unavailable.

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Note: *Your vehicle may not have all these sound settings.*

Radio Voice Commands



Press the voice button and when prompted say:

Voice command	
Radio	
Then you can say a command similar to the following:	
FM	Say a frequency or preset.
DAB	Say a frequency or preset.
Off	
help	

CD



To access, press the lower left corner on the touchscreen, then select:

Menu Item
CD

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Insert your CD then select:

Menu Item	Action and Description
Repeat	Touch this button to repeat the currently playing track, all tracks on the disc or switch the feature off if already on.
Shuffle	Touch this button to play the tracks or entire albums in random order, or switch the feature off if already on.
Scan	Touch this button to hear a brief sampling of all available tracks.
More Info	Touch this button to see disc information.
Browse	Touch this button to look through all available CD tracks.

To adjust the Sound Settings, select:

Menu Item
Options
Sound Settings
Then any of the following:
Bass
Midrange
Treble
Set Balance and Fade
Occupancy Mode
EQ Mode
Speed Compensated Volume

Note: *Your vehicle may not have all these sound settings.*

CD Voice Commands



If you are listening to a CD, press the voice button on the steering wheel controls. When prompted, say any of the following commands.

If you are not listening to a CD, press the voice button and, after the tone, say:

Voice command
CD Player

When listening to a CD you can say many commands. Following are a few examples of what you can say.

Voice command
Play
Pause
Next Track

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Voice command
Previous Track
help

*This applies to WMA or MP3 files only.

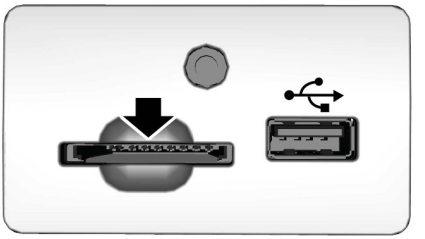
SD Card Slot and USB Port

The SD card slot and USB port are located in the Media Hub. See **Media Hub** (page 167).

SD Card

Note: *Your SD card slot is spring-loaded. To remove the SD card, press the card in and the system ejects it. Do not attempt to pull the card to remove it as this could cause damage.*

Note: *The navigation system also uses this card slot. See **Navigation** (page 228).*



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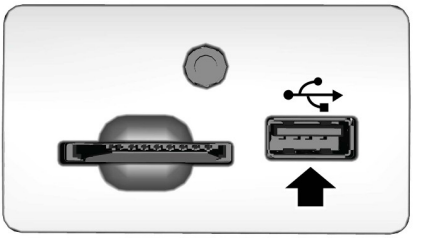
The SD card slot is located either in the center console or behind a small access door in the instrument panel. To access and play music from your device, press the lower left corner of the touchscreen.



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SD logo is a trademark of SD-3C, LLC.

USB Port



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The USB ports are located either in the center console or behind a small access door in the instrument panel. To access and play music from your device, press the lower left corner of the touchscreen.

This feature allows you to plug in media playing devices, memory sticks, flash drives or thumb drives, and charge devices if they support this feature.

In order to playback video from your iPod or iPhone, you must have a special combination USB/RCA composite video cable (which you can buy from Apple). When you connect the cable to your iPod or iPhone, plug the other end into both the RCA jacks and the USB port.

Playing Music from Your Device

Note: *The system is capable of indexing up to 30,000 songs.*

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Insert your device and select:

Message	Action and Description
USB SD Card	Once the system recognizes your USB or SD card you can then select from the following options:
Repeat	This feature replays the currently playing song or album.
Shuffle	Touch this button to play music on the selected album or folder in random order.
Similar Music	This feature allows you to choose music similar to what is currently playing.
More Info	Touch this button to see disc information, for example current track, artist name, album and genre.
Options	Touch this button to view and adjust various media settings.

Sound

Sound settings allows you to adjust settings for:

Message	Action and Description
Bass	
Midrange	
Treble	
Set Balance and Fade	
DSP	
EQ Mode	
Speed Compensated Volume	
Media Player Settings	Allows you to select more settings, which is under Media Player. See **Settings** (page 177).

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Message	Action and Description
Device Information	Displays software and firmware information about the currently connected media device.
Update Media Index	Indexes your device when you connect it for the first time and each time the content changes (for example adding or removing tracks) to make sure you have the latest voice commands available for all media on the device.

Note: *Your vehicle may not have all these sound settings.*

Browse

This feature allows you to view the contents of the device. It also allows you to search by categories, for example genre, artist or album.

If you want to view song information, for example Title, Artist, File, Folder, Album, and Genre, touch the on-screen album art.

You can also select:

Message	Action and Description
What's Playing?	To hear how the system pronounces the current band and song. This can be helpful when using voice commands to make sure the system correctly plays your request.

Playing Video from Your Device

To access and play video from your device, your vehicle's transmission must be in park (P) with the ignition in accessory mode. See **Starting and Stopping the Electric Motor** (page 90).

USB and SD Card Voice Commands



The voice system allows you to control your media with voice commands. For example, if you are listening to music on your USB device, and wish to change songs, you can press the voice button and the system provides you with audio prompts.

Press the voice button and when prompted say:

Voice command
SD Card
USB
Then commands such as the following:

Voice command	
Browse	
Next Track	
Pause	
Play	Say the name of what you would like to listen to such as a band, song, album or playlist.
Similar Music	
Help	

Supported Media Players, Formats and Metadata Information

SYNC is capable of hosting nearly any digital media player, including iPod, Zune™, plays from device players, and most USB drives. Supported audio formats include MP3, WMA, WAV and AAC.

It is also able to organize your indexed media from your playing device by metadata tags. Metadata tags, which are descriptive software identifiers embedded in the media files, provide information about the file.

If your indexed media files contain no information embedded in these metadata tags, SYNC may classify the empty metadata tags as unknown.

In order to playback video from your iPod or iPhone, you must have a special combination USB/RCA composite video cable (which you can buy from Apple). When you connect the cable to your iPod or iPhone, plug the other end into both the RCA jacks and the USB port.

Bluetooth Audio

The system allows you to stream audio over your vehicle's speakers from your connected, Bluetooth-enabled cell phone.



To access, press the lower left corner on the touchscreen, then select:

Message
BT Stereo

Bluetooth Audio Voice Commands



The voice system allows you to control your media with a simple voice command. For example to change songs, press the voice button and follow the system prompts.

Line In

WARNINGS

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend

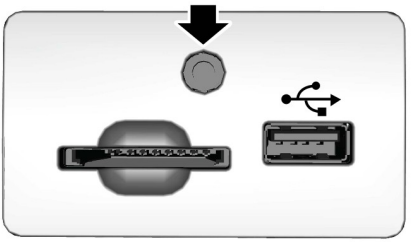
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WARNINGS

against the use of any handheld device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

For safety reasons, do not connect or adjust the settings on your portable music player while your vehicle is moving.

Store the portable music player in a secure location, such as the center console or the glove box, when your vehicle is moving. Hard objects may become projectiles in a crash or sudden stop, which may increase the risk of serious injury. The audio extension cable must be long enough to allow the portable music player to be safely stored while your vehicle is moving.



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Your auxiliary input jack allows you to play music from your portable music player over your vehicle's speakers. The jack is located in your center console.

Press the lower left corner of the touchscreen, and then select **Line In**.

To use the auxiliary input jack feature, make sure that your portable music player is designed for use with headphones and that it is fully charged. You also need an audio extension cable with stereo male 1/8-inch (3.5 millimeter) connectors at both ends.

1. Switch off the engine, radio and portable music player. Set the parking brake and put the transmission in position **P**.
2. Attach one end of the audio extension cable to the headphone output of your player and the other end into the adapter in one of the jack inside the center console.
3. Press the lower left corner on the touchscreen. Select either a tuned FM station or a CD (if there is a CD already loaded into the system).
4. Adjust the volume as desired.
5. Turn the portable music player on and adjust the volume to ½ the maximum.
6. Press the lower left corner on the touchscreen. Then select:

Menu Item	
Line In	You should hear audio from your portable music player although it may be low.

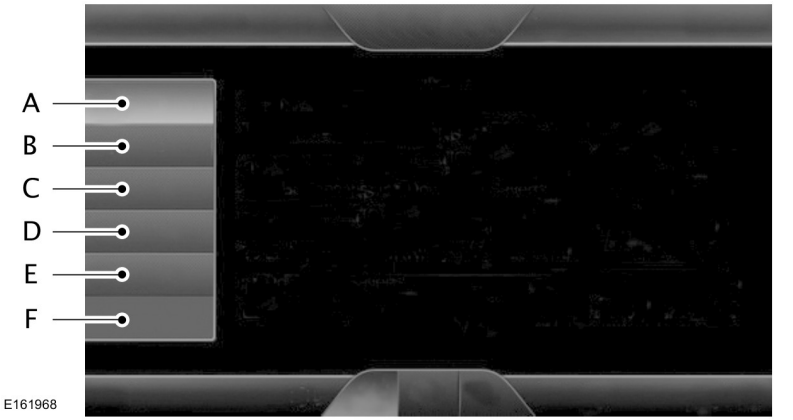
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Menu Item	
	Adjust the sound on your portable music player until it reaches the level of the FM station by switching back and forth between the controls.

Troubleshooting

- Do not connect the audio input jack to a line level output. The jack only works correctly with devices that have a headphone output with a volume control.
- Do not set the portable music player's volume level higher than is necessary to match the volume of the CD or FM radio as this causes distortion and reduces sound quality.
- If the music sounds distorted at lower listening levels, turn the portable music player volume down. If the problem persists, replace or recharge the batteries in the portable media player.
- Control the portable media player in the same manner when used with headphones, as the auxiliary input jack does not provide control (such as Play or Pause) over the attached portable media player.

PHONE



Item	Menu Item
A	Phone
B	Quick Dial
C	Phonebook

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Item	Menu Item
D	Call History
E	Messaging
F	Settings

Hands-free calling is one of the main features of SYNC. Once you pair your cell phone, you can access many options using the touchscreen or voice commands. While the system supports a variety of features, many are dependent on your cell phone's functionality.

At a minimum, most cell phones with Bluetooth wireless technology support the following functions:

- Answering an incoming call.
- Ending a call.
- Dialing a number.
- Call waiting notification.
- Caller ID.

Other features, such as text messaging using Bluetooth and automatic phonebook download, are phone-dependent features. To check your phone's compatibility, see your phone's user manual or the local Ford website.

Pairing Your Cell Phone for the First Time

WARNING

Driving while distracted can result in loss of vehicle control, crash and injury. We strongly recommend that you use extreme caution when using any device that may take your focus off the road. Your primary responsibility is the safe operation of your vehicle. We recommend against the use of any handheld device while driving and encourage the use of voice-operated systems when possible. Make sure you are aware of all applicable local laws that may affect the use of electronic devices while driving.

The first thing you must do to use the phone features of SYNC is to pair your Bluetooth-enabled cell phone with SYNC. This allows you to use your cell phone in a hands-free manner.

Touch the upper left corner of the touchscreen:

Menu Item	Action and Description
Add phone	
Find SYNC	Follow the on-screen instructions. Make sure that Bluetooth is set to **On** and that your cell phone is in the correct mode. See your cell phone's manual if necessary. Select **SYNC** and a six-digit PIN appears on your device. If you are prompted to enter a PIN on your device, it does not support Secure Simple Pairing. To pair, enter the PIN displayed on the touchscreen. Skip the next step.

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Menu Item	Action and Description
	When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. The display indicates when the pairing is successful. SYNC may prompt you with more cell phone options. For more information on your cell phone's capability, see your cell phone's manual and visit the website.

Pairing Subsequent Cell Phones

Make sure that Bluetooth is set to **On** and that your cell phone is in the correct mode. See your device's manual if necessary.

To pair a subsequent cell phone, select:

Menu Item	Action and Description
Phone	
Settings	
Bluetooth Devices	
Add Device	
Find SYNC	Follow the on-screen instructions. Make sure that Bluetooth is set to **On** and that your cell phone is in the correct mode. See your cell phone's manual if necessary. Select **SYNC** and a six-digit PIN appears on your device. If you are prompted to enter a PIN on your device, it does not support Secure Simple Pairing. To pair, enter the PIN displayed on the touchscreen. Skip the next step. When prompted on your cell phone's display, confirm that the PIN provided by SYNC matches the PIN displayed on your cell phone. The display indicates when the pairing is successful. SYNC may prompt you with more cell phone options. For more information on your cell phone's capability, see your cell phone's manual and visit the website.

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Making Calls



Press the voice button and say a command similar to the following:

Voice command
Call
Dial

You can say the name of a person from your phone book to call or a say a number to dial. For example "Call Jenny" or "Dial 867-5309".



To end the call or exit phone mode, press and hold the phone button.

Receiving Calls

During an incoming call, an audible tone sounds. Call information appears in the display if it is available.



To accept the call, select:

Menu Item
Accept

Note: *You can also accept the call by pressing the phone button on the steering wheel.*



To reject the call, select:

Menu Item
Reject

Note: *You can also reject the call by pressing the phone button on the steering wheel.*

Ignore the call by doing nothing. SYNC logs it as a missed call.

Phone Menu Options

Press the top left corner on the touchscreen to select from the following options:

Menu Item	Action and Description
Phone	Touch this button to access the on-screen numerical pad to enter a number and place a call. During an active call, you can also choose any of these options:
	Mute Call
	Hold Call
	Privacy
	Join Calls
	End
Quick Dial	Select to call stored contacts.
Phone-book	Touch this button to access and call any contacts in your previously downloaded phonebook. The system places the entries in alphabetical categories summarized at the top of the screen

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Menu Item	Action and Description
	To turn on contact picture settings, if your device supports this feature, select:
	Phone
	Settings
	Manage Phonebook
	Display Photos from Phonebook
	Certain smartphones may support transferring street addresses when listed with phonebook contact information. If your cell phone supports this feature, you can select and use these addresses as destinations and save them as favorites.
Call History	**Note:** This is a cell phone-dependent feature. If your cell phone does not support downloading call history using Bluetooth, SYNC keeps track of calls made with the SYNC system. After you connect your Bluetooth-enabled cell phone to SYNC, you can access any previously dialed, received or missed calls. You can also choose to save these to:
	Favorites: Quick Dial
Messaging	Send text messages using the touchscreen. See **Text Messaging** later in this section.
Settings	Touch this button to access various phone settings, for example turning Bluetooth on and off, managing your phonebook and more. See **Phone Settings** later in this section

Text Messaging

Note: *Downloading and sending text messages using Bluetooth are cell phone-dependent features.*

Note: *Certain features in text messaging are speed-dependent and not available when your vehicle is traveling at speeds over 5.0 mph (8 km/h).*

Note: *SYNC does not download read text messages from your cell phone.*

You can send and receive text messages using Bluetooth, read them aloud and translate text messaging acronyms, for example LOL.

Touch the top left corner of the display, then select:

Menu Item
Phone
Messaging
Then any of the following:
Listen (speaker icon)
Dial
Send Text

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Menu Item
View
Delete
Delete All

Composing a Text Message

Note: *This is a speed-dependent feature. It is unavailable when your vehicle is traveling at speeds over 5 mph (8 km/h).*

Note: *Downloading and sending text messages using Bluetooth are cell phone-dependent features.*

To compose and send a text message, select:

Menu Item	Action and Description
Phone	
Messaging	
Send Text	Enter a cell phone number or choose from your phonebook.
Edit Text	Allows you to customize the pre-defined message or create a message on your own.
Send	Sends the message as it is.

You can then preview the message, verify the recipient as well as update the message list, and send it to a connected device, for example a USB drive.

Text Message Options

Messages
I'll call you back in a few minutes.
I just left, I'll be there soon.
Can you give me a call?
I'm on my way.
I'm running a few minutes late.
I'm ahead of schedule, so I'll be there early.

Messages
I'm outside.
I'll call you when I get there.
OK
Yes
No
Thanks
Stuck in traffic.
Call me later.
LOL

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Receiving a Text Message

When a new message arrives, an audible tone sounds and the screen displays a pop-up with the caller name and ID, if supported by your cell phone. You can select:

Menu Item	Action and Description
View	To view the text message.
Listen	For SYNC to read the message to you.
Dial	To call the contact.
Ignore	To exit the screen.

Phone Settings

To enter the phone settings menu select:

Menu Item	Action and Description
Phone	
Settings	
Then any of the following:	
Bluetooth Devices	Connect, disconnect, add or delete a device, as well as save it as a favorite.
Bluetooth	To turn Bluetooth off or on.
Do Not Disturb	If you want all calls to go directly to your voicemail and not ring in the vehicle. When this feature is on, text message notifications do not ring inside the cabin either.
Emergency Assistance	Switch the Emergency Assistance feature on or off. See **Information** (page 222).
Phone Ringer	Select the ring tone you want to hear when you receive a call. Choose from possible system ring tones, your currently paired cell phone's ring tone, a beep, text-to-speech or a silent notification.
Text Message Notification	Select a text message notification, if supported by your cell phone. Choose from possible system alert tones, text-to-speech or silent.

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Menu Item	Action and Description
Internet Data Connection	If your cell phone is compatible, use this screen to adjust your internet data connection. Select to make your connection profile with the personal area network or to turn off your connection. You can also choose to adjust your settings or have the system always connect, never connect when roaming or query on connect. Press **?** for more information.
Manage Phonebook	To access features such as automatic phonebook download, re-download your phonebook, add contacts from your cell phone as well as delete or upload your phonebook.
Roaming Warning	To have the system alert you when your cell phone is in roaming mode.

Phone Voice Commands



Press the voice button and when prompted say any of the following or a similar command:

Voice command
Call Voicemail
Listen to Message
Reply to Message
Pair Phone
help

ELECTRIC VEHICLE INFORMATION



Your system has special electric vehicle screens, which display power flow and charge settings. To access these screens, press the EV Info button.



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Menu Item
Settings
Power

Settings

This screen allows you to set up the charging convenience features.

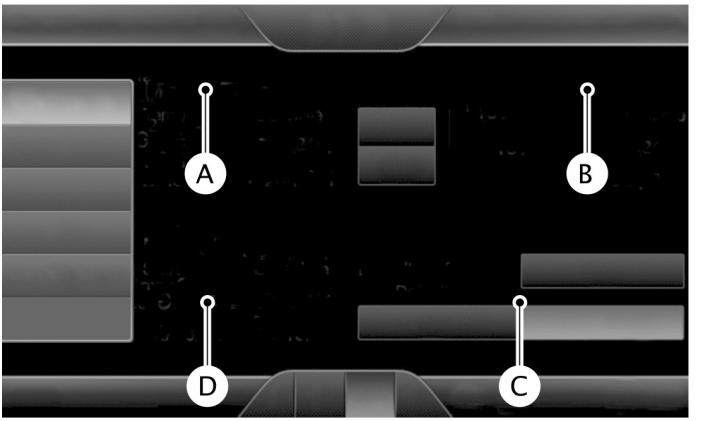
Note: *You can also set up the charging convenience features using MyFord Mobile over the internet or smartphone application. For more information on MyFord Mobile, and to set up your MyFord Mobile account, visit www.myfordmobile.eu*

To improve the charging experience, your vehicle has the following convenience features:

Feature	Description
Value Charge	Your vehicle schedules its charging time for when the utility rates are lowest. Contact your utility company to see what rates are available.
Charge Now	Your vehicle starts charging immediately after you connect the charging plug.
Cabin Conditioning	Get the most miles out of every charge by conditioning your vehicle when it is plugged in. Set the cabin temperature when you set your GO Time in order to use energy from your home (or charging station) instead of from your vehicle's battery.
GO Time	Setting GO Times allows you to control charging schedules and cabin conditioning settings so your vehicle is ready to drive when you are. By setting a GO Time, your vehicle can use your value charge settings to minimize your electricity costs but still prioritize getting a full charge before your GO Time. A calendar view allows you to program two GO Times per day for each day of the week.

Note: *Remember, you must plug in your vehicle for My GO Time to work.*

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A **My GO Time summary** displays the next GO Time and cabin temperature setting.

B **Estimated charge time limits** displays the estimated minimum and maximum times to fully charge the high-voltage battery and the battery's present state of charge as a percentage of total capacity.

C **Charge profile and mode** displays the charging profile and charging mode for the vehicle's present location.

D **Charging status and actual times** displays charging status with the charging start time, end time and duration.

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My GO Time Summary

Menu Item	Action and Description
GO Time	This is the time and date of your next set drive time. Your vehicle automatically schedules charging and cabin conditioning to finish by this time.
Temperature	This is the chosen cabin conditioning setting for this GO Time.
Skip	This cancels the cabin conditioning for the present GO Time. Once you touch Skip, the GO Time and Temperature grey out, and the LED illuminates on the Skip button. Touch the button again to switch on the cabin conditioning. This feature allows you to ignore the present GO Time without having to delete it or having to switch off the entire schedule (see **GO Time Schedule** later in this section). After the present GO Time passes, the Skip feature resets.
Edit	This accesses your GO Time Schedule (see **GO Time Schedule** later in this section). The system also alerts you to any conflicts by highlighting areas of the screen in yellow. If your battery cannot have a full charge by the scheduled drive time, the system highlights your next GO Time and Charge Complete time and a message **Charge at GO Time: under 100%** appears. This is normal; the vehicle is informing you of the conflicting situation. This notification only displays when the gearshift selector lever is in position **P**.

Note: *Charging occurs as soon as you plug the vehicle in. The system limits cabin conditioning to 15 minutes before your GO Time.*

To eliminate the conflict notification immediately or to prevent a conflict in the future, try the following:

- Switch the present GO Time to occur later.
- Plug the vehicle into a 230V high current charging station instead of using the 230V low current convenience cord. Higher power charging yields shorter charge times.
- Plug the vehicle in sooner.

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Estimated Charge Time Limits

Menu Item	Action and Description
Battery	This shows you the battery's current charge displayed as a percentage. A reading of 100% means the battery has a full charge. A reading of 0% indicates the battery has no plug-in energy left
To fully charge	**32A or HI** is the estimated minimum charging time from the present high-voltage battery level to full charge (100%). This represents the shortest amount of time you should expect the high-voltage battery to recharge under ideal conditions. Ideal conditions include a 230V charging station and a minimum 32A service and high-voltage battery at a moderate temperature. **10A or LO** is the estimated maximum charging time from the present high-voltage battery level to full charge (100%). This represents the longest amount of time you should expect the high-voltage battery to recharge under normal conditions. Normal conditions include a 230V convenience cord and 10A service.

Note: *This charging time is only an estimate. It is normal for your actual charge duration to be longer.*

Note: *This charging time is only an estimate. It is possible for your actual charge duration to be longer. This occurs when the AC line voltage is low and may indicate your electrical source is not meeting certain requirements. See* ***Charging the High Voltage Battery*** *(page 93).*

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Value Charge Profile and Mode

Menu Item	Action and Description
Value Charge Profile Name	This is the name of the presently detected Value Charge Profile. The system detects a customer defined value charge profile when the vehicle is within approximately 328 ft (100 m) of the GPS location registered for the profile. If the vehicle is close to more than one charge profile, it chooses the closest. When the vehicle is not at a defined profile, it uses the **Default Value** charge profile. The system normally displays **Default Profile** when you are driving because the vehicle is typically between defined value charge profiles.
Edit	Touch this button to access your Value Charge profiles settings screen (see **Value Charge Profiles** later in this section).
Charge Now	Touch this button if you want your vehicle to immediately charge when plugged in at this profile location. This button illuminates when Charge Now is the charge mode selected for the presently detected charge profile.
Value Charge	Touch this button if you want to take advantage of off-peak electricity rates. The vehicle optimizes the charge schedule to be complete by the next GO Time. This button illuminates when Value Charge is the charge mode selected for the presently detected charge profile.

Charging Status and Actual Times

This is the status of the charging system, which includes the charging plug, high-voltage battery and charger.

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Menu Item	Action and Description	
Next Charge	This means the vehicle is unplugged. Charge Start and Complete information is for the present vehicle location.	
Waiting to charge	This means you plugged the vehicle in and it is ready to charge. Typical of Value Charge mode, the vehicle may not start charging right away because it is set to charge at times with lower utility costs.	
Charging	This means the high-voltage battery is charging.	
Charged	This informs you that the high-voltage battery is fully charged and not currently scheduled for further charging.	
Fault	This alerts you that a fault is present and is preventing the high-voltage battery from charging. Check the charge plug connection, charge cord and charging station.	
Start	This is the scheduled start time of charging.	
	At Plug In	When the vehicle is in Charge Now mode, and unplugged, the message At Plug In appears, indicating the vehicle immediately starts charging once you plug it in. Once you plug it in, the system shows the actual charge start time.
	Scheduled Charge Start Time	When the vehicle is in Value Charge mode, the system displays the scheduled charge start time (for example, 8:00 PM). Once charging starts, the system continues to display the actual charge start time.

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Menu Item	Action and Description	
Complete	This is the estimated time of charge completion.	
	Charge Now Duration	When the vehicle is in Charge Now mode, and unplugged, the system displays the charging duration in hours. Once you plug in the vehicle, the value shows the estimated time to finish charging.
	Scheduled Charge Complete Time	When the vehicle is in Value Charge mode, the system displays the estimated charge complete time. It is normal for the estimated complete time to switch when charging. The vehicle keeps charging until the high-voltage battery is fully charged.

GO Time Schedule

Menu Item	Action and Description	
Edit	Touch this button to see the GO Time Schedule	
On	This turns on the GO Time schedule.	
Off	This turns off the GO Time schedule. This also turns off the cabin conditioning function. Use this mode to prevent using energy for cabin preconditioning when you leave your vehicle plugged in and do not plan to use it for a while, such as when on vacation.	
GO Time 1	This displays the GO Time day-of-week and time. The blue highlighted GO Time is the present GO Time, which the vehicle is using for charge scheduling and cabin conditioning. You can schedule two GO Time events per day for each day of the week.	
GO Time 2	GO Time	allows you to edit the GO Time and cabin conditioning temperature.
	--:--	indicates that you can add a GO Time to this slot

Note: *If you choose to perform Value Charging with the schedule off, the vehicle schedules charging to finish at the lowest cost within 24 hours of plugging the vehicle in.*

Note: *If you set GO Time 2 to occur before GO Time 1, a message pops up alerting you. You need to go back to the previous screen and switch the times so GO Time 1 occurs before GO Time 2.*

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GO Time and Cabin Conditioning

This screen allows you to enter or switch the GO Time and cabin conditioning temperature.

Menu Item	Action and Description			
Time (+ and -)	These switch the hours and minutes of your GO Time. The minutes switch in increments of five. You can also switch the settings for AM and PM by touching those buttons.			
Cabin Conditioning (+ and -)	These switch the setting for your selected cabin conditioning temperature for this GO Time event. You can select from four settings:			
	65ºF (18.5ºC)	72ºF (22ºC)	85ºF (29.5ºC)	Off
Clear	Touching this button erases the GO Time and cabin conditioning temperature.			
Save	Touching this button stores the GO Time and temperature settings.			

Note: *Cabin conditioning can perform differently depending on if you plug into a 230V low current convenience cord or the 230V high current charging station. The power available for conditioning is limited to the charging station power available.*

Note: *Your vehicle may not always reach the set cabin temperature due to charging and ambient temperature conditions. This is normal operation.*

Note: *If you select a GO Time, but choose **Off** for the temperature setting, the vehicle schedules charging to be complete by your GO Time and does not condition the cabin.*

Note: *Make sure you save your settings before returning to the previous screen. If you do not touch **Save**, the system will not automatically store the settings.*

Value Charge Profiles

Menu Item	Action and Description	
Edit	Touch this button next to the profile name on the Settings screen to see the value charge profiles.	
Default	This displays the charging mode and off-peak times for your Default Value Charge profile. The system displays off-peak times for weekdays; the remaining hours of the day are considered peak time. The system displays similar off-peak times for weekend days.	
	Charge Now	if you want your vehicle to immediately charge when you plug it in at this profile location.

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Menu Item	Action and Description	
	Value Charge	if you want to take advantage of off-peak electricity rates. The vehicle optimizes the charge schedule to be complete by the next GO Time.
	Edit	to access your Default Value Charge Profile settings screen (see Default Value Charge Profile later in this section).
Customer Defined Value Charge Profiles	Once you create profile names, this section displays the Value Charge Profile names and current Charge Mode for specific locations. You can set up and edit these profiles using the MyFord Mobile internet or smartphone application. You can program up to nine unique charge profiles.	

Default Value Charge Profile

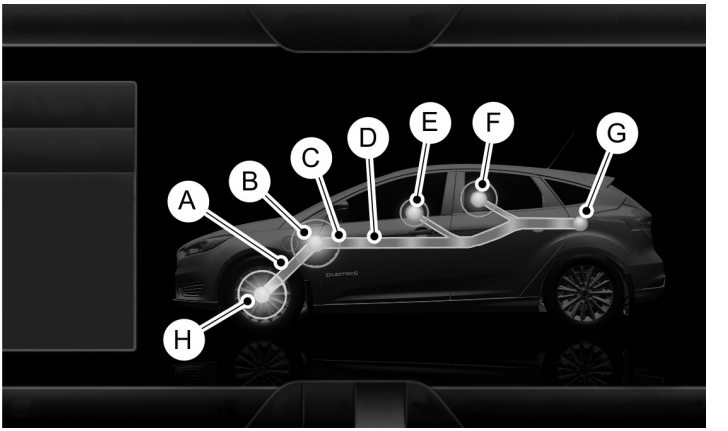
Menu Item	Action and Description	
Weekday	Edit	Touch this button to set the off-peak charge times. Set the Weekday times and Weekend times by press these buttons.
Weekend	Save	Touch this button for the system to remember your settings. The system does not store your settings until you make selections for both Weekday and Weekend. If you touch the back arrow button to return to the previous screen without saving your settings, the system does not store them and you need to enter them again.
Start	These buttons display the times, which you can modify, using the following:	
	+ and -	Allows you to switch the hours of your start and finish times.

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Menu Item	Action and Description	
Complete	AM	Allows you to switch the time of your start and finish time. This setting is viewable in 12-hour mode.
	PM	
32A and 10A	These represent the voltage service the default profile is using. The system uses this selection to calculate estimated charge times.	
Clear	Touching this button erases the Default Value Charge preferences.	
Save	Touching this button stores your Default Value Charge preferences.	

Note: *Make sure you save your settings before returning to the previous screen. If you do not touch* ***Save****, the system does not store your settings.*

Power



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A **Motor-to-wheel flow** shows the direction of power flow between the wheels and the electric motor.

B **Electric motor** represents the hybrid electric motor. The higher the motor power is, the larger the circle around this node. Any time the vehicle is ready to be driven, the motor node illuminates.

C **Battery-to-motor flow**[1] shows the direction of power flow between the high-voltage battery and the electric motor. Flow toward the motor indicates the battery is providing power to accelerate the vehicle (discharging the battery). Flow toward the battery indicates the electric motor is providing power to the battery (charging the battery).

D **Plug (Energi only)** appears when you plug your vehicle into the wall. When charging the high voltage battery from the wall, you can see flow from the plug to the battery on the screen.

E **Other**[2] includes all power usage from the low voltage accessories such as the climate control fan, headlights and heated seats. The higher the power usage is from these accessories, the larger the circle around the node. This node illuminates anytime the vehicle is on since there is always some low level power in use.

F **Climate**[2,3] includes the power usage from the high-voltage climate control components such as the electric A/C compressor and the electric heater (Energi only). The higher the power usage is from these components, the larger the circle around this node.

G **High voltage battery power** represents your high-voltage battery. A circle illuminates around the node when the high-voltage battery is receiving power from regenerative braking, engine charging or external charging (when you plug it in). The higher the power going into the high-voltage battery, the larger the circle around this node.

H **Drive power** represents the power going to the wheels. The higher the wheel power is, the larger the circle around this node. When the engine is off, the screen shows drive power in blue. When the engine is on, the screen shows drive power in grey.

[1] The battery-to-motor flow includes battery power the vehicle is using for acceleration. It does not include energy the vehicle is using for accessories (such as air conditioning, headlights and radio). This screen displays accessories and climate usage separately.

[2] **Accessories** indicates electrical power demands from your vehicle's accessory systems. Accessories use power but do not contribute to making the vehicle move. The power flow displays power usage from the climate control system and other accessories separately.

[3] The climate control system may determine A/C is necessary even when you switch it off. In this case, you may see some climate power when the A/C is off.

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Engine On due to	
Heater Setting	The engine is on because of the heater setting. Reduce or turn off the heater setting to return to electric mode.
High Speed	The engine is on because the vehicle speed exceeds the level for electric mode operation. Reduce the speed to return to electric mode.
Acceleration	The engine is on when applying pressure to the accelerator pedal or switching on the speed control. Reduce pressure on the accelerator pedal or switch off the speed control to return to full electric mode.
Neutral Gear	The engine is on because the vehicle is in neutral gear. Shift out of neutral gear to return to electric mode.
Neutral Gear	The engine is on because the vehicle is in low gear. Shift out of low gear to return to electric mode.
Battery Charging	The engine is on to charge the high-voltage battery. The vehicle returns to electric mode once the battery is charged.
Oil Maintenance (Energi Only)	The engine is on to maintain engine oil quality. The vehicle returns to electric mode when engine oil maintenance is complete.
Batt Temperature (Energi Only)	The engine is on due to high or low high-voltage battery temperature. This is a normal operating condition. The vehicle returns to electric mode automatically when possible.
Normal Operation	The engine is on to optimize vehicle operation. The vehicle returns to electric mode when possible.

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Status

Menu Item	Action and Description
Hybrid Drive	The electric motor and gasoline engine are powering the vehicle.
Charging HV Battery	The hybrid system is storing power in the high-voltage battery.
Idle	The vehicle is either at rest, or sharing very little power between the electric system parts.
Charge Complete	The high-voltage battery charging from the wall is complete.

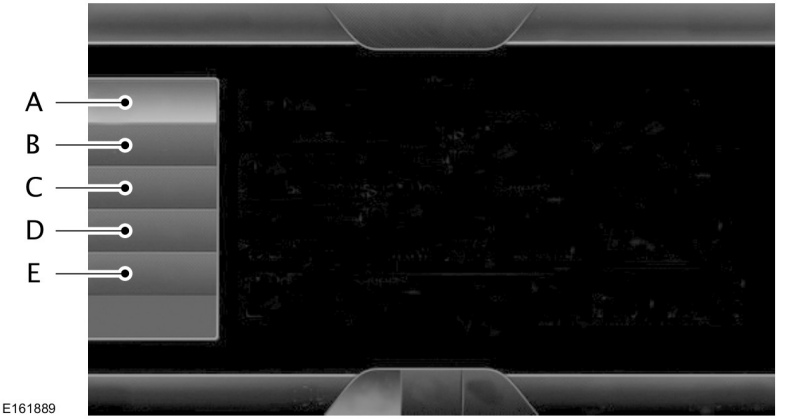
Privacy Notice for GPS Mapping with MyFord Mobile

MyFord Mobile allows for GPS mapping when a vehicle is registered to a MyFord Mobile account. To remove the vehicle from the account, thereby removing GPS mapping ability, a Master Reset can be performed in the vehicle. See **Settings** (page 177).

Before transferring ownership of a vehicle, owners may choose to execute a Master Reset or Factory Reset (completed via the MyFord Mobile website). Either method removes the vehicle from all MyFord Mobile accounts.

It is recommended that new owners conduct a Master Reset upon taking possession of the vehicle to remove it from any existing MyFord Mobile accounts. The new owner can activate a MyFord Mobile account by going to www.myfordmobile.eu and following the registration process.

INFORMATION



Item	Menu Item
A	Traffic
B	Alerts
C	Calendar
D	SYNC-Apps
E	Where Am I?

If your vehicle is equipped with Navigation, press the **Information** button to access these features. If your vehicle is not equipped with Navigation, press the corner of the touchscreen with the green tab.

Notifications

If your vehicle is equipped with Navigation, touch the i (Information) button to access these features. If your vehicle is not equipped with Navigation, touch the corner of the touchscreen with the green tab.

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Press Notifications, and then choose from any of the following services:

Menu Item	Action and Description
View	The complete message
Delete	The message
Delete All	Messages

This screen displays any system messages (such as an SD card fault).

Note: *The system alerts you to any messages by turning the information icon yellow. After you read or delete the messages, the icon returns to white.*

Calendar



If your vehicle is equipped with Navigation, touch the I (Information) button to access these features. If your vehicle is not equipped with Navigation, touch the corner of the touchscreen with the green tab.

Press **Calendar**. You can view the current calendar by day, week or month.

Emergency Assistance (If Equipped)

WARNINGS

For this feature to work, your mobile phone must be Bluetooth capable and compatible with the system.

Always place your mobile phone in a secure location inside your vehicle. Failure to do so may cause serious injury to someone or damage the phone which could prevent Emergency Assistance from working correctly.

Unless the Emergency Assistance setting is set to on prior to a collision, the system will not attempt to place an emergency call which could delay the response time, potentially increasing the risk of serious injury or death. Do not wait for Emergency Assistance to make an emergency call if you can do it yourself. Dial emergency services immediately to avoid a delayed response time. If you do not hear Emergency Assistance within five seconds of the crash, the system or cell phone may be damaged or non-functional.

Note: *Before setting the feature on, please read the important notice about the Emergency Assistance feature and the Emergency Assistance privacy notice later in this section for important information.*

Note: *When you switch Emergency Assistance on or off, the setting apply to all paired mobile phones. If you switch Emergency Assistance off and a previously paired phone connects when you switch the ignition on, either a voice message plays, a display message or icon is shown, or both.*

Note: *Note: Every mobile phone operates differently. While Emergency Assistance works with most mobile phones, some mobile phones may experience difficulties using this feature.*

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In the event of a collision which deploys an airbag or activates the fuel pump shut-off, the system may contact the emergency services (including call center) through a paired and connected mobile phone. The emergency services operator contacts the relevant police agency and establishes communication among three parties (you, call center and the police agency). In the end, the local police agency coordinates the rescue.

Note: *In case of an emergency, Emergency Assistance, as a means of communication aid, can help you contact specific rescue departments of public security. Emergency Assistance does not implement the rescue operations. The local public security department deploys specific rescue operations according to the actual situation.*

See **Supplementary Restraints System** (page 25). Important information regarding airbag deployment is in this chapter.

See **Roadside Emergencies** (page 117). Important information regarding the fuel pump shut-off is in this chapter.

Setting Emergency Assistance On



If your vehicle is equipped with Navigation, touch the i (Information) button to access these features. If your vehicle is not equipped with Navigation, touch the corner of the touchscreen with the green tab. Then select:

Menu Item
Apps
Emergency Assistance
On



Display Options

If you switch on this feature, a confirmation message appears in the display when your cell phone connects and your vehicle starts.

If you switch off this feature, the dialog allows you to set a reminder.

Off with reminder provides a display and voice reminder when your cell phone connects and your vehicle starts.

Off without reminder provides a display reminder only without a voice reminder when your cell phone connects.

To make sure that Emergency Assistance works correctly:

- The system must have power and be working correctly at the time of the crash and during feature activation and use.
- You must switch on the feature before a crash.
- You must have a cell phone connected to the system.
- In certain countries, it may be necessary to have a valid and registered SIM card with credit in order to place and maintain an emergency call.
- A connected cell phone must have the ability to make and maintain an outgoing call at the time of the crash.
- A connected cell phone must have adequate network coverage, battery power and signal strength.
- Your vehicle must have battery power.

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Note: *This feature only works in a European country or region where SYNC Emergency Assistance can call the local emergency services. Visit the regional Ford website for details.*

In the Event of a Crash

Note: *Not every crash deploys an airbag or triggers the fuel pump shut off (which may turn on Emergency Assistance). However, if Emergency Assistance is triggered the system tries to contact the emergency services. If a connected cell phone sustains damage or loses connection to the system, it searches for and tries to connect to any available previously paired cell phone. The system attempts to dial 112.*

Before making a call:

- If you do not cancel the call and SYNC makes a successful call, an introductory message plays for the emergency operator. After this message, there is hands-free communication between your vehicle's occupants and the operator.
- The system provides a short window of time (approximately 10 seconds) to cancel the call. If you do not cancel the call, the system attempts to dial 112.
- The system plays a message letting you know when it attempts to make an emergency call. You can cancel the call by selecting the relevant button or by pressing the end call button on the steering wheel.

During a call:

- Emergency Assistance uses your vehicle GPS or cellular network information when available to determine the most appropriate language to use.
- The language the system uses to interact with the occupants of your vehicle may differ from the language used to deliver information to the emergency operator.
- After the delivery of the introductory message the voice line opens so that you can speak hands-free with the emergency operator.
- When the line is connected, you must be prepared to provide your name, phone number and location information immediately.

Note: *While the system provides information to the emergency operator, the system plays a message letting you know it is sending important information. It then lets you know when the line is open to start hands-free communication.*

Note: *During an Emergency Assistance call, an emergency priority screen appears which contains vehicle GPS coordinates when available.*

Note: *It is possible that GPS location information is not available at the time of the crash; in this case, Emergency Assistance will still attempt to place an emergency call.*

Note: *It is possible that the emergency services will not receive the GPS coordinates; in this case, hands-free communication with an emergency operator is available.*

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Note: *The emergency operator may also receive information from the cellular network such as cell phone number, cell phone location and cell phone carrier name independent from SYNC Emergency Assistance.*

Emergency Assistance may not work if:

- Your cell phone or Emergency Assistance hardware sustains damage in the crash
- The vehicle battery or the system has no power.
- A crash ejects your cell phone from your vehicle.
- You do not have a valid and registered SIM card with credit in your cell phone.
- You are in a European country or region where the SYNC Emergency Assistance cannot place the call. Visit the regional Ford website for details

Important Information about the Emergency Assistance Feature

Emergency Assistance does not currently call emergency services in the following markets: Albania, Belarus, Bosnia and Herzegovina, Macedonia, Netherlands, Ukraine, Moldova and Russia.

Visit the regional Ford website for latest details.

Emergency Assistance Privacy Notice

When you switch on Emergency Assistance, it may disclose to emergency services that your vehicle has been in a crash involving the deployment of an airbag or activation of the fuel pump shut off. This feature has the capability to disclose your location information to the emergency operator or other details about your vehicle or crash to provide the most appropriate emergency services.

If you do not want to disclose this information, do not switch on the feature.

Where Am I?

For vehicle location and information select:

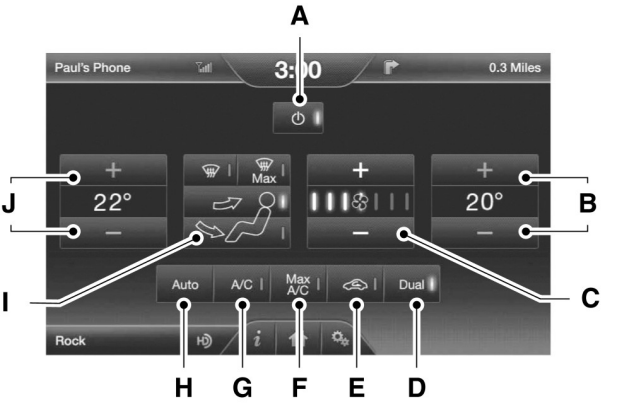
Menu Item	Action and Description
Information	
Help	
Then select:	
Where Am I?	View your vehicle's current location, if your vehicle is equipped with navigation. If your vehicle is not equipped with navigation, you do not see this button.

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CLIMATE

Press the lower right corner on the touchscreen to access your climate control features. Depending on your vehicle line and option package, your climate screen may look different from the screen shown here.

Note: *You can switch temperature units between Fahrenheit and Celsius. See* ***Settings*** *(page 177).*



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A **Power:** Touch to switch the system off and on. Outside air cannot enter your vehicle when you switch off the system.

B **Passenger settings:** Touch + or – to adjust the temperature.

C **Fan speed:** Touch + or - to adjust fan speed.

D **DUAL:** Touch to switch on the passenger temperature control.

E **Recirculated air:** Touch to switch the recirculated air on or off which may reduce the amount of time needed to cool down the interior and help reduce odors from reaching the interior. Recirculated air also engages automatically when MAX A/C or MAX defrost is selected and may be engaged manually in any airflow mode except defrost. It may also turn off in all airflow modes except MAX A/C and MAX defrost to reduce fog potential.

F **MAX A/C:** Touch to cool your vehicle with recirculated air. Touch again for normal A/C operation. MAX A/C distributes air through instrument panel vents and may help reduce odors from entering your vehicle. MAX A/C is more economical and efficient than normal A/C mode.

G **A/C:** Touch to switch the air conditioning on or off. Use A/C with recirculated air to improve cooling performance and efficiency. A/C engages automatically in MAX A/C, defrost and footwell/defrost.

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H **AUTO:** Touch to engage automatic operation, then set the temperature using the temperature control. The system automatically controls fan speed, airflow distribution, A/C on or off and the use of fresh or recirculated air.

I **Manual airflow distribution controls: Footwell and Defrost:** Distributes air through the windshield defroster vents, demister vents, floor vents and rear seat floor vents, and provides outside air to reduce window fogging. **Panel:** Distributes air through the instrument panel vents. **Panel and Floor:** Distributes air through the instrument panel vents, demister vents, floor vents and rear seat floor vents. **Floor:** Distributes air through the demister vents, floor vents and rear seat floor vents. **Defrost:** Touch to clear the windshield of fog and thin ice. Touch again to return to the previous airflow selection. When on, defrost provides outside air to reduce window fogging and distributes air through the windshield defroster vents and demister vents. **MAX Defrost:** Distributes outside air through the windshield air vents and automatically turns the air conditioning on. The fan is set to the highest speed and the temperature to HI. When the air distribution is set in this position, you are unable to select recirculated air or manually adjust the fan speed and temperature control.

J **Driver settings:** Touch + or – to adjust the temperature.

Climate Control Voice Commands



Press the voice button on the steering wheel controls. When prompted, say any of the following or a similar command:

Voice commands	
Climate On	
Climate Off	
Set temperature	Adjust the temperature to between 15.0 - 30.0°C or 59 - 86°F.

NAVIGATION

Note: *The navigation SD card must be in the SD card slot to operate the navigation system. If you need a replacement SD card, contact an authorized dealer.*

Note: *The SD card slot is spring-loaded. To remove the SD card, just push the card in and release it. Do not attempt to pull the card out to remove it; this could cause damage.*

Your navigation system is comprised of two main features, destination mode and map mode.

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Destination Mode

To set a destination press the green corner of your touchscreen, then the press:

Menu Item
Dest.
Choose any of the following:
My Home
Favorites
Previous Destinations
Point of Interest
Emergency
Street Address
Intersection
City Center
Latitude/Longitude
Edit Route
Cancel Route

To set your destination, enter the necessary information into the highlighted text fields (in any order).

For an address destination entry, press:

Menu Item	Action and Description
Go	Pressing the this button makes the address location appear on the map.

To choose a previous destination, press:

Menu Item	Action and Description
Previous Destinations	The last 20 destinations you have selected appear.

Once you have chosen you destination press:

Menu Item	Action and Description	
Set as Dest	To make this your destination. You can also choose to set this as a waypoint (have the system route to this point on the way to your current destination) or save it as a favorite. You can then choose your route from three different options.	
	Fastest Route	Uses the fastest moving roads possible.
	Shortest Route	Uses the shortest distance possible.
	Eco Route	Uses the most fuel-efficient route.
Avoid Areas	Your pre-set selections are considered when your route is calculated. For more information on these selections, see **Setting Your Navigation Preferences** later in this chapter.	

To begin navigation press:

Menu Item	Action and Description
Start Route	You can cancel the route or have the system demo the route for you. During route guidance, you can press the talking bubble icon that appears in the upper right navigation corner (green bar) if you want the system to repeat route guidance information. When the system repeats the last guidance instruction, it updates the distance to the next guidance instruction, since it detects when the vehicle is moving.

To set route preferences press:

Menu Item	Action and Description
Route Prefs	In route preferences you can to set preferences like avoiding motorways, tollroads, ferries and car trains or tunnels.

Note: *If your vehicle is on a recognized road and you do not press the* ***Start Route*** *button, the system defaults to the Fastest Route option and begins guidance.*

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Michelin Travel Guide

The Michelin travel guide is a service which provides additional information about certain places of interests (POI) such as restaurants, hotels and touristic sites (if available).

If you have paired your phone with the system, you can press the phone button to directly establish a call with the selected POI.

Note: *Not all features are available in all languages and countries.*

Point of Interest (POI) Categories

Main categories
Fuel Station
Parking
Food, Drink and Dining
Automotive

Main categories
Travel and Transportation
Shopping
Financial
Entertainment & Arts
Emergency
Recreation & Sports
Community
Government
Health and Medicine
Domestic Services

To expand these listings, press the + in front of the listing.

The system also allows you to sort alphabetically or by distance.

Range Rings and Charge Points (Energi Only)



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Shaded rings appear on the map when you are driving in EV Now mode. The inner ring with no shading indicates a safe range you can travel using plug-in power only. The lightly shaded outer band reflects areas you may or may not be able to reach while in EV Now mode. If your destination is within this band, your vehicle may operate in Auto EV mode, running the engine as needed. The darker shaded area, beyond the rings, is not likely reachable using only the vehicle's available plug-in energy.

The rings represent approximate ranges. Actual route distances, road grades, vehicle speed, accessory usage and other conditions affect how far your vehicle can travel in EV Now mode before recharging.

You can switch off the rings in the Settings menu by pressing the menu then selecting:

Message	Action and Description
Navigation	
Map Preferences	You can switch the charge point POIs on and off. Touch the map, use the buttons at the bottom of the screen and then select the POI icon. The icons only appear at a map scale of 8 kilometers (5 miles) and lower.

Setting Your Navigation Preferences



Select settings for the system to take into account when planning your route.

To access the settings options, press

Menu Item
Settings
Navigation
Then select any of the following:

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Map Preferences

Menu Item	Second Level Messages, Actions and Descriptions	
Map Preferences		
Then select any of the following:		
Breadcrumbs	Display your vehicle's previously traveled route with white dots. You can switch this feature:	
	On	Off
Turn List Format	Have the system display your turn list	
	Top to Bottom	Bottom to Top
Parking POI Notification	When parking point of interest notification is on, the icons display on the map when you get close to your destination. This may not be very useful in dense areas, and may clutter the map when other points of interest display. Set the automatic parking point of interest notification. You can switch this feature:	
	On	Off

Route Preferences

Menu Item	Second Level Messages, Actions and Descriptions	
Route Preferences		
Then select any of the following:		
Preferred Route	Set the automatic parking point of interest notification. When parking point of interest notification is on, the icons display on the map when you get close to your destination. This may not be very useful in dense areas, and may clutter the map when other points of interest display. Switch this feature:	
	On	Off
Always use Preferred Route	Bypass route selection in destination programming. The system only calculates one route based on preferred route setting.	

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Menu Item	Second Level Messages, Actions and Descriptions	
Eco Time Penalty	Select a low, medium or high cost for the calculated Eco Route. The higher the setting, the longer the time allotment is for the route.	
Avoid	These features allow you to choose to have the system avoid motorways, toll roads, ferries, car trains and tunnels when planning your route. Switch these features:	
	On	Off

Navigation Preferences

Menu Item	Second Level Messages, Actions and Descriptions	
Navigation Preferences		
Then select any of the following:		
Hazard Spot Warning	Have the system activate hazard spot warning in countries where legally allowed.	
Guidance Prompts	Select the type of prompts the system uses.	
Auto - Fill State/Province	Have the system automatically fill in the state and province based on the information already entered into the system. You can switch this feature:	
	On	Off

Traffic Preferences

Menu Item	Second Level Messages, Actions and Descriptions	
Traffic Preferences		
Then select any of the following:		
Avoid Traffic Problems	You can choose how you want the system to handle traffic problems along your route.	
	Automatic	Have the system reroute you to avoid traffic incidents that develop and impact the current route. The system does not provide a traffic alert notification

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Menu Item	Second Level Messages, Actions and Descriptions	
	Manual	Have the system always provide a traffic alert notification for traffic incidents along the planned route. You have a choice to accept or ignore the notification before making the route deviation.
Traffic alert notification	Activating this feature	
Traffic Icon Settings	Have the system avoid traffic problems automatically.	
	Switch traffic alert notifications on or off.	
	Have the system display accident icons.	
	Have the system display traffic jam icons.	
	Have the system display closed roads.	
	Have the system display road work icons.	
	Have the system display incident icons.	
	Have the system display icons for areas where difficult driving conditions may occur.	
	Have the system display icons for areas where snow and ice on the road may occur.	
	Have the system display any smog icons.	
	Have the system display weather warning icons.	
	Have the system display where there may be reduced visibility.	
	Have the system display icons to recommend switching on your radio for traffic announcements.	

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Avoid Area

Menu Item	Second Level Messages, Actions and Descriptions
Avoid Areas	Choose areas which you want the system to avoid when calculating a route for you
Then select any of the following:	
Add	Once you make a selection, the system tries to avoid the area(s) if possible for all routes. To program an entry, press:
Delete	To delete a section choose the listing on the screen. The screen will change, then press:

Map Mode

Press the green bar in the upper right area of the touchscreen to view map mode. Map mode shows advanced viewing comprised of both 2D city maps as well as 3D landmarks (when available).

2D city maps show detailed outlines of buildings, visible land use and land elements and detailed railway infrastructure for the most essential cities around the globe. These maps also contain features, such as town blocks, building footprints and railways.

3D landmarks appear as clear, visible objects that are typically recognizable and have a certain tourist value. The 3D landmarks appear in 3D map mode only. Coverage varies and improves with updated map releases.



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Change the appearance of the map display by repeatedly pressing the arrow button in the upper left-hand corner of the screen. It toggles between three different map modes: Heading up, North up and 3D.



Heading up (2D map) always shows the direction of forward travel to be upward on the screen. This view is available for map scales up to 3 mi (5 km). The system remembers this setting for larger map scales, but shows the map in North up only. If the scale returns below this level, the system restores Heading up.



North up (2D map) always shows the northern direction to be upward on the screen.



3D map mode provides an elevated perspective of the map. You can adjust the viewing angle and rotate the map 180 degrees by touching the map twice, and then dragging your finger along the shaded bar with arrows at the bottom of the map.

View switches between full map, street list and exit view in route guidance.

Menu displays a pop-up box that allows direct access to navigation settings, View/Edit Route, Guidance Mute and Cancel Route.

You can also select the following options:

Menu Items	
View	Switches between full map, street list and exit view in route guidance.
Menu	Displays a pop-up box that allows direct access to navigation settings.



Press the speaker button on the map to mute route guidance. When the light on the button illuminates, the feature is on. The speaker button appears on the map only when route guidance is active.



Re-center the map by pressing this icon whenever you scroll the map away from your vehicle's current location.

Auto Zoom

Press the green bar to access map mode, then select the **+** or **-** zoom button to bring up the zoom level and Auto buttons on the touchscreen. When you press **Auto**, Auto Zoom turns on and **Auto** displays in the bottom left corner of the screen in the map scale. The map zoom level then synchronizes with vehicle speed. The slower your vehicle is traveling, the farther in the map zooms in; the faster your vehicle is traveling, the farther the map zooms out. To switch the feature off, just press the **+** or **-** button again.

In 3D mode, rotate the map view by swiping your finger across the shaded bar with the arrows.

The ETA box under the zoom buttons appears when a route is active and displays the distance and time to your destination. If the button is pressed, a pop up appears with the destination listed (and waypoint if applicable) along with mileage and time to destination. You may also select to have either the estimated time to reach your destination or your estimated arrival time.

Map Icons



Vehicle mark shows the current location of your vehicle. It stays in the center of the map display, except when in scroll mode.



Scroll cursor allows you to scroll the map; the fixed icon is in the center of the screen. The map position closest to the cursor is in a window on the top center part of the screen.

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Address book entry default icon(s) indicates the location on the map of an address book entry. This is the default symbol shown after the entry has been stored to the Address Book by any method other than the map. You can select from any of the 22 icons available. You can use each icon more than once.



Home indicates the location on the map currently stored as the home position. You can only save one address from the Address Book as your Home entry. You cannot change this icon.



POI (Point of Interest) icons indicate locations of any point of interest categories you choose to display on the map. You can choose to display three point of interest categories on the map at one time.



Starting point indicates the starting point of a planned route.



Waypoint indicates the location of a waypoint on the map. The number inside the circle is different for each waypoint and represents the position of the waypoint in the route list.



Destination symbol indicates the ending point of a planned route.



Next maneuver point indicates the location of the next turn on the planned route.



No GPS symbol indicates that insufficient GPS satellite signals are available for accurate map positioning. This icon may display under normal operation in an area with poor GPS access.

Quick-touch Buttons

When in map mode, touch anywhere on the map display to access the following options:

Message	Action and Description	
Set as Dest	Touch this button to select a scrolled location on the map as your destination. You may scroll the map by pressing your index finger on the map display. When you reach the desired location, simply let go and then touch this button.	
Set as Waypoint	Touch this button to set the current location as a waypoint.	
Save to Favorites	Touch this button to save the current location to your favorites.	
POI Icons	Touch this button to select icons to display on the map. You can select up to three icons to display on the map at the same time. You can switch these features:	
	On	Off
Cancel Route	Touch this button to cancel the active route.	

View/Edit Route

Access these features when a route is active:

Message
View Route
Edit Destination/Waypoints
Edit Turn List

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Message
Detour
Edit Route Preferences
Edit Traffic Preferences
Cancel Route

HERE is the digital map provider for the navigation application. If you find map data errors, you may report them directly to HERE by going to www.here.com. HERE evaluates all reported map errors and responds with the result of their investigation by e-mail.

Navigation Map Updates

Annual navigation map updates are available for purchase through your dealership.

Navigation Voice Commands



When in navigation mode, press the voice button on the steering wheel controls.

After the tone, say any of the following or a similar command:

Voice command
Destination
Zoom Out
Zoom In
Where Am I
help

The following commands can only be used when a navigation route is active:

Voice command
Detour
Cancel Route
Show Route
Repeat Instruction
Turn List

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One-shot Destination Street Address

To set a destination with voice commands, you can say:

Voice Command	Action and Description
Find an Address	The system asks you to say the full address. The system displays an example on-screen.

You can then speak the address naturally, such as "One two three four Main Street, Anytown".

SYNC™ TROUBLESHOOTING

Your SYNC system is easy to use. However, should questions arise, please refer to the tables below.

To check your cell phone's compatibility, visit the regional Ford website.

Cell phone issues		
Issue	**Possible cause**	**Possible solution**
A lot of background noise during a phone call.	The audio control settings on your cell phone may be affecting SYNC performance.	Refer to your device's manual about audio adjustments.
During a call, I can hear the other person but they cannot hear me.	Possible cell phone malfunction.	Try switching off your cell phone, resetting it or removing the battery, then trying again.
		Make sure that the microphone for SYNC is not set to off.
SYNC is not able to download my phonebook.	This is a cell phone-dependent feature.	Check your cell phone's compatibility.
	Possible cell phone malfunction.	Try switching off your cell phone, resetting it or removing the battery, then trying again.
		Try pushing your phonebook contacts to SYNC by selecting the option to add.
		You must switch on your cell phone and the automatic phonebook download feature on SYNC.

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Cell phone issues		
Issue	**Possible cause**	**Possible solution**
The system says "Phonebook downloaded" but my SYNC phonebook is empty or is missing contacts.	Limitations on your cell phone's capability.	Try pushing your phonebook contacts to SYNC by selecting the option to add.
		If the missing contacts are stored on your SIM card, try moving them to your cell phone's memory.
		Remove any pictures or special ring tones associated with the missing contact.
		You must switch on your cell phone and the automatic phonebook download feature on SYNC.
I am having trouble connecting my cell phone to SYNC.	This is a cell phone-dependent feature.	Check your cell phone's compatibility.
	Possible cell phone malfunction.	Try switching off your cell phone, resetting it or removing the battery, then trying again.
		Try deleting your device from SYNC and deleting SYNC from your device, then trying again.
		Always check the security and auto accept prompt settings relative to the SYNC Bluetooth connection on your cell phone.
		Update your cell phone's firmware.
		Switch off the auto download setting.
Text messaging is not working on SYNC.	This is a cell phone-dependent feature.	Check your cell phone's compatibility.
	Possible cell phone malfunction.	Try switching off your cell phone, resetting it or removing the battery, then trying again.
	iPhone	• Go to your cell phone's Settings. • Go to the Bluetooth Menu. • Make sure the connection status shows Not Connected. • Press the blue circle to enter the next menu. • Turn on Show Notifications. • Turn on Sync Contacts.

Cell phone issues		
Issue	**Possible cause**	**Possible solution**
		Your iPhone is now set up to forward incoming text messages to SYNC. Repeat these steps for every other Sync vehicle you are connected to. Your iPhone will only forward incoming text messages to SYNC if it is unlocked. Replying to text messages using SYNC is not supported by iPhone. Text messages from WhatsApp and Facebook Messenger are not supported.
Audible text messages do not work on my cell phone.	This is a cell phone-dependent feature.	Your cell phone must support downloading text messages through Bluetooth to receive incoming text messages.
		Access the text messaging menu of SYNC to see if your cell phone supports the feature. Press the **PHONE** button and then scroll and select the option for text messaging, then press **OK**.
	This is a cell phone limitation.	Because each cell phone is different, refer to your device's manual for the specific cell phone you are pairing. In fact, there can be differences between cell phones due to brand, model, service provider and software version.

USB and media issues		
Issue	**Possible cause**	**Possible solution**
I am having trouble connecting my device.	Possible device malfunction.	Try switching off the device, resetting it or removing the battery, then trying again.
		Make sure you are using the manufacturer's cable.
		Make sure correctly insert the USB cable to the device and your vehicle's USB port.
		Make sure that the device does not have an auto-install program or active security settings.

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USB and media issues		
Issue	**Possible cause**	**Possible solution**
SYNC does not recognize my device when I start my vehicle.	This is a device limitation.	Make sure you are not leaving the device in your vehicle during very hot or cold temperatures.
Bluetooth audio does not stream.	This is a device-dependent feature.	Make sure you connect the device to SYNC and press play on your device.
	The device is not connected.	
SYNC does not recognize music that is on my device.	Your music files may not contain the correct artist, song title, album or genre information.	Make sure that all song details are populated.
	The file may be corrupted.	Try replacing the corrupt file with a new version.
	The song may have copyright protection that does not allow it to play.	Some devices require you to change the USB settings from mass storage to media transfer protocol class.
When I connect my iPhone or iPod Touch through the USB and Bluetooth Audio at the same time, I sometimes do not hear any sound.	This is a device limitation.	From the iPhone or iPod Touch music now playing screen, select the audio device airplay icon at the very bottom of your iPhone or iPod Touch screen.
		To listen to the iPhone or iPod Touch through Bluetooth Audio, select SYNC.
		To listen to the iPhone or iPod Touch through USB, select Dock Connector.

Voice command issues		
Issue	**Possible cause**	**Possible solution**
SYNC does not understand what I am saying.	You may be using the wrong voice commands.	Review the cell phone voice commands and the media voice commands at the beginning of their respective sections.
		Refer to the audio display during an active voice session to find a list of voice commands there.
	You may be speaking too soon or at the wrong time.	The microphone for the system is either in your rear view mirror or in the headliner just above the windshield.
SYNC does not understand the name of a song or artist.	You may be using the wrong voice commands.	Review the media voice commands at the beginning of the media section.
	You may not be saying the name exactly as the system saved it.	Say the song or artist exactly as the system saved it. If you say, "Play Artist Prince", the system does not play music by Prince and the Revolution or Prince and the New Power Generation.
		Make sure you are saying the complete title such as "California remix featuring Jennifer Nettles".
		If the song titles are in capital letters, you have to spell them. LOLA requires you to say "L-O-L-A".
	The system may not be reading the name the same way you are saying it.	Do not use special characters in the title, as the system does not recognize them.
SYNC does not understand or is calling the wrong contact when I want to make a call.	You may be using the wrong voice commands.	Review the cell phone voice commands at the beginning of the cell phone section.
		You can also use the cell phone and media suggestion lists to get a list of possible suggestions when the system cannot fully understand you.
	You may not be saying the name exactly as the system saved it.	Make sure you are saying the name exactly as the system saved it. For example, if the contact name is Joe Wilson, say "Call Joe Wilson".

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Voice command issues		
Issue	**Possible cause**	**Possible solution**
		The system works better if you list full names such as "Joe Wilson" rather than "Joe".
	Contacts in your phonebook may be very short and similar or they may contain special characters.	Do not use special characters such as 123 or ICE as the system does not recognize them.
	Your phonebook contacts may be in capital letters.	If the contacts are in capital letters, you have to spell them. JAKE requires you to say "Call J-A-K-E".
The SYNC voice control system is having trouble recognizing foreign names stored on my cell phone.	You may be saying the foreign names using the currently selected language for SYNC.	SYNC applies the phonetic pronunciation rules of the selected language to the contact names stored on your cell phone.
		Helpful Hint: You can select your contact manually. Press **PHONE**. Select the option for phonebook and then contact name. Press the soft-key option to hear it. SYNC will read the contact name to you, giving you some idea of the pronunciation it is expecting.
The SYNC voice control system is having trouble recognizing foreign tracks, artists, albums, genres and playlist names from my media player or USB flash drive.	You may be saying the foreign names using the currently selected language for SYNC.	SYNC applies the phonetic pronunciation rules of the selected language to the names stored on your media player or USB flash drive. It is able to make some exceptions for very popular artist names (for example, U2) such that you can always use the English pronunciation for these artists.

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Voice command issues		
Issue	**Possible cause**	**Possible solution**
The system generates voice prompts and the pronunciation of some words may not be accurate for my language.	SYNC uses text-to-speech voice prompt technology.	SYNC uses a synthetically generated voice rather than pre-recorded human voice.
		SYNC offers several new voice control features for a wide range of languages. Dialing a contact name directly from the phonebook without pre-recording (for example, “call John Smith”) or selecting a track, artist, album, genre or playlist directly from your media player (for example," play artist Madonna).
My previous Bluetooth voice control system allowed me to control the radio, CD, and climate control systems. Why can I not control these systems with SYNC?	The focus of SYNC is to control your mobile devices and the content stored on them.	SYNC offers significant capability beyond the previous system such as dialing a contact name directly from the phonebook without pre-recording (for example, “call John Smith”) or selecting a track, artist, album, genre or playlist directly from your media player (for example, " play artist Madonna).

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General		
Issue	**Possible cause**	**Possible solution**
The language selected for the instrument cluster and information and entertainment display does not match the SYNC language (phone, USB, Bluetooth audio, voice control and voice prompts).	SYNC does not support the currently selected language for the instrument cluster and information and entertainment display.	SYNC only supports four languages in a single module for text display, voice control and voice prompts. The country where you bought your vehicle dictates the four languages based on the most popular languages spoken. If the selected language is not available, SYNC remains in the current active language.
		SYNC offers several new voice control features for a wide range of languages. Dialing a contact name directly from the phonebook without pre-recording (for example, "call John Smith") or selecting a track, artist, album, genre or playlist directly from your media player (for example, play artist Madonna).

SYNC with Touchscreen System Reset
The system has System Reset feature that can be performed if the function of a SYNC feature is lost. This reset is intended to restore functionality and will not erase any information previously stored in the system (such as paired devices, phonebook, call history, text messages, or user settings). To perform a System Reset, press and hold the Seek Up (>>) button while pressing and holding the Radio Power button. After approximately 5 seconds the screen will go black. Allow a 1-2 minutes for the system reset to complete. You may then resume using the SYNC system.

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ELECTROMAGNETIC COMPATIBILITY

WARNINGS

Your vehicle has been tested and certified to legislations relating to electromagnetic compatibility (72/245/EEC, UN ECE Regulation 10 or other applicable local requirements). It is your responsibility to make sure that any equipment you have fitted complies with applicable local legislations. Have any equipment fitted by an authorized dealer.

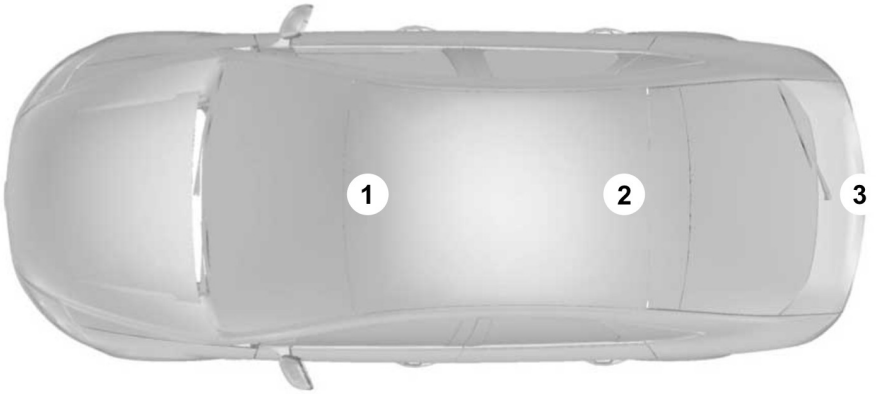
WARNINGS

The radio frequency transmitter equipment, for example cellular telephones and amateur radio transmitters, may only be fitted to your vehicle if they keep to the parameters shown in the table below. There are no special provisions or conditions for installations or use.

Do not mount any transceiver, microphones, speakers, or any other item in the deployment path of the airbag system.

Do not fasten antenna cables to original vehicle wiring or to any of the high voltage cables and harnesses.

Keep antenna and power cables at least 4 in (10 cm) from any electronic modules and airbags.



E170906

Frequency Band MHz	Maximum output power Watt (Peak RMS)	Antenna Positions
1-30	50 W	3
30-54	50 W	1, 2
68-87.5	50 W	1, 2
142-176	50 W	1, 2
380-512	50 W	1, 2
806-940	10 W	1, 2
1200-1400	10 W	1, 2
1710-1885	10 W	1, 2
1885-2025	10 W	1, 2

Note: *After the installation of radio frequency transmitters, check for disturbances from and to all electrical equipment in your vehicle, both in the standby and transmit modes.*

Check all electrical equipment:

- With the ignition on.
- With the engine running.
- During a road test at various speeds.

Check that electromagnetic fields generated inside your vehicle cabin by the transmitter installed do not exceed applicable human exposure requirements.

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