

FORD:

2012-2013 Focus

ISSUE

Some 2012-2013 Focus vehicles built on or before 11/12/2012 may exhibit wet carpet on the passenger side front foot well. This is likely due to leaking climate control condensate.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Start the engine and operate air conditioning in the fresh air mode, temperature control on full cold and the fan speed control on high. Allow the vehicle to operate in this manner for a period of time long enough for condensation to develop, considering ambient weather conditions.
2. Check the lower section of the heater core and evaporator core housing inside the vehicle for damage.
3. Is the heater core and evaporator core housing damaged?
 - a. Yes - this procedure does not apply. Refer to WSM, Section 412-00 for normal diagnosis.
 - b. No - proceed to Step 4.
4. Check if the heater core and evaporator core housing drain tube is present and fully seated in position.
5. Is the heater core and evaporator core housing drain tube present and fully seated in position and does condensate flow freely from the drain tube?
 - a. Yes - proceed to Step 6.
 - b. No - this procedure does not apply. Refer to WSM, Section 412-00 for normal diagnosis.
6. Remove the five (5) T20 Torx screws to evaporator core access cover. (Figure 1)

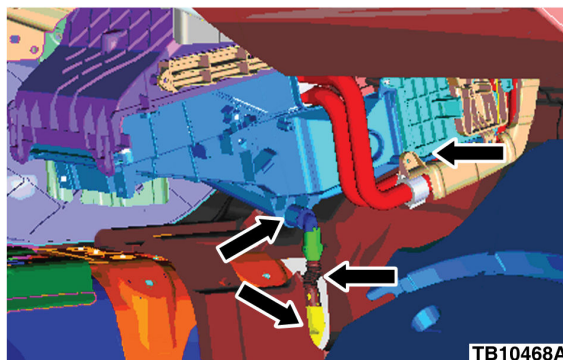


Figure 1 - Article 13-12-6

7. Place the rope seal across the bottom of the evaporator core access cover groove and starting in the middle push rope seal into the groove. (Figure 2)

NOTE: The information contained in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford, Lincoln, or Mercury dealership to determine whether the bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article. The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supersede this information with updates. The most recent information is available through Ford Motor Company's on-line technical resources.

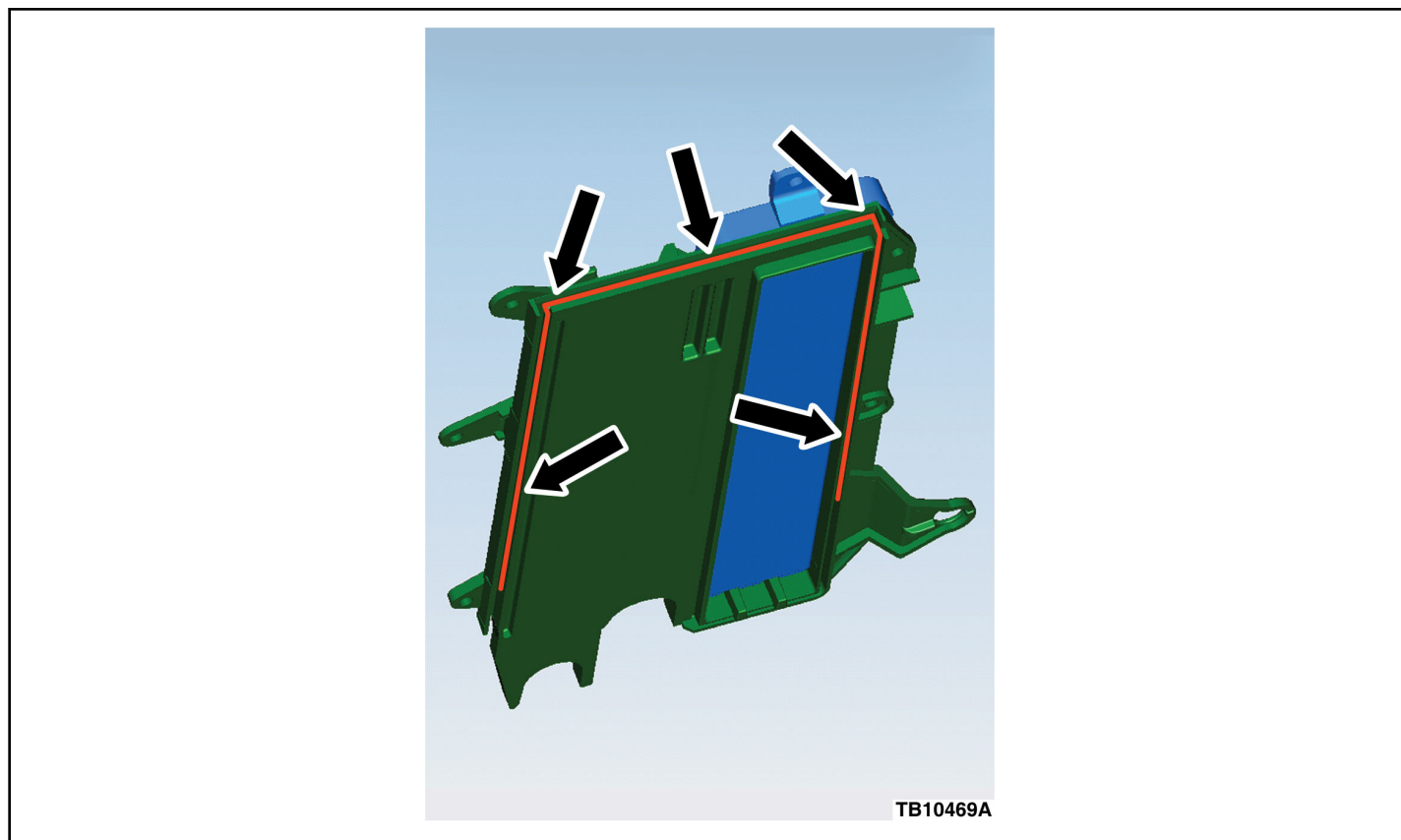


Figure 2 - Article 13-12-6

- a. Stretching the rope seal may result in a water and/or air leak.
- 8. Wrap the rope seal around the corners and continue working into the groove.
- 9. Install the evaporator core access cover.

PART NUMBER	PART NAME
BE8Z-19A672-A	Rope Seal

OPERATION	DESCRIPTION	TIME
131206A	2012-2013 Focus: Diagnose And Replace The Evaporator Core Access Cover Rope Seal (Do Not Use With Any Other Labor Operations)	0.6 Hr.

WARRANTY STATUS:

Eligible Under Provisions Of New Vehicle Limited Warranty Coverage

Warranty/ESP coverage limits/policies/prior approvals are not altered by a TSB. Warranty/ESP coverage limits are determined by the identified causal part and verified using the OASIS part coverage tool.

DEALER CODING

BASIC PART NO.	CONDITION CODE
19d672	42