ENGINE START CONCERNS, AUTOMATIC TRANSMISSION ENGAGEMENT CONCERNS LEAVING PARK, AND/OR MIL WITH POWERTRAIN DTC—BUILT ON OR BEFORE 8/17/2010

TSB 11-5-23

FORD:
2011 Fiesta

This article supersedes TSB **10-19-6** to update the Service Procedure and Part List.

ISSUE

Some 2011 Fiesta vehicles built on or before 8/17/2010 may exhibit engine start concerns no crank, no start, hard start, intermittent start, noise during start and/or various automatic transmission engagement concerns in Drive or Reverse when shifting from Park including no engagement, delayed engagement, intermittent engagement, noise during engagement, and/or a malfunction indicator lamp (MIL) with a powertrain diagnostic trouble codes (DTC). One or more of the following DTCs may typically be set: P0116, P06B8, P0805, P0809, P0850, P087A, P087E, P0884, P2610, P283A, P2831, P2832, P2835, P2836, P2837. It may also set DTC P0700 without any accompanying fault codes. Vehicles may exhibit concerns with or without DTC.

ACTION

Follow the Service Procedure steps to correct the condition.

SERVICE PROCEDURE

1. Inspect bolt head markings on grounds G100 and G106. (Figures 1-3)

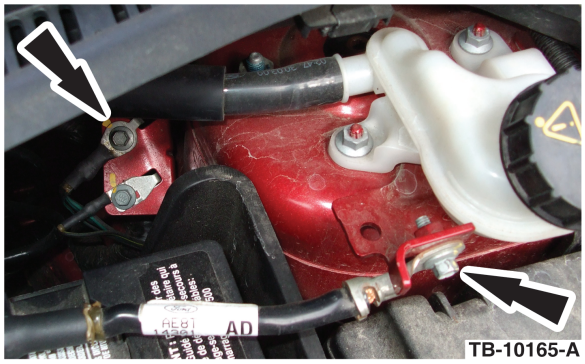


Figure 1 - Article 11-5-23

   a. If bolt head matches Figure 2 - Torque to 13 N•m (115 lb-in).

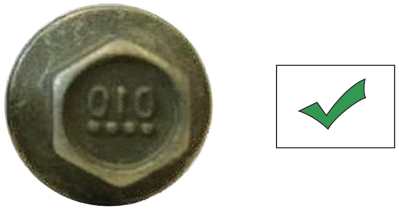


Figure 2 - Article 11-5-23

   b. If bolt head matches Figure 3 - Remove and discard and install new bolt. Torque to 13 N•m (115 lb-in).

NOTE: The information in Technical Service Bulletins is intended for use by trained, professional technicians with the knowledge, tools, and equipment to do the job properly and safely. It informs these technicians of conditions that may occur on some vehicles, or provides information that could assist in proper vehicle service. The procedures should not be performed by "do-it-yourselfers". Do not assume that a condition described affects your car or truck. Contact a Ford or Lincoln dealership to determine whether the Bulletin applies to your vehicle. Warranty Policy and Extended Service Plan documentation determine Warranty and/or Extended Service Plan coverage unless stated otherwise in the TSB article.The information in this Technical Service Bulletin (TSB) was current at the time of printing. Ford Motor Company reserves the right to supercede this information with updates.The most recent information is available through Ford Motor Company's on-line technical resources.

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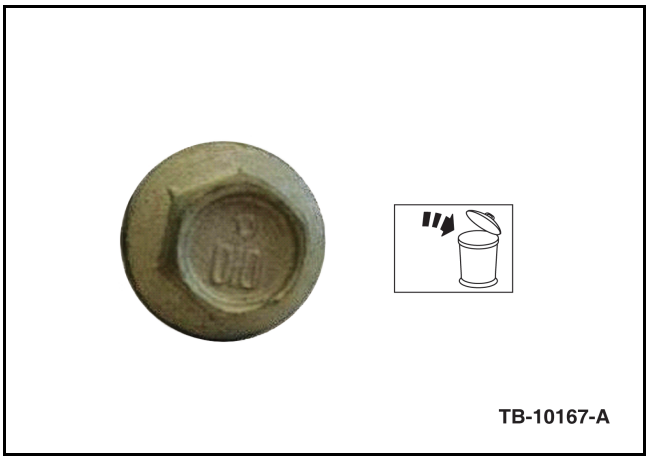


Figure 3 - Article 11-5-23

PART NUMBER	PART NAME
W505253-S437M	Ground Bolt

OTHER APPLICABLE ARTICLES: 11-5-24

WARRANTY STATUS: Eligible Under Provisions Of New Vehicle Limited Warranty Coverage And Emissions Warranty Coverage
IMPORTANT: Warranty coverage limits/policies are not altered by a TSB. Warranty coverage limits are determined by the identified causal part.

OPERATION	DESCRIPTION	TIME
110523A	2011 Fiesta: Check DTCs, Includes Time To Replace Both Bolts If Necessary (Do Not Use With Any Other Labor Operations)	0.4 Hr.

DEALER CODING

BASIC PART NO.	CONDITION CODE
14290	X1